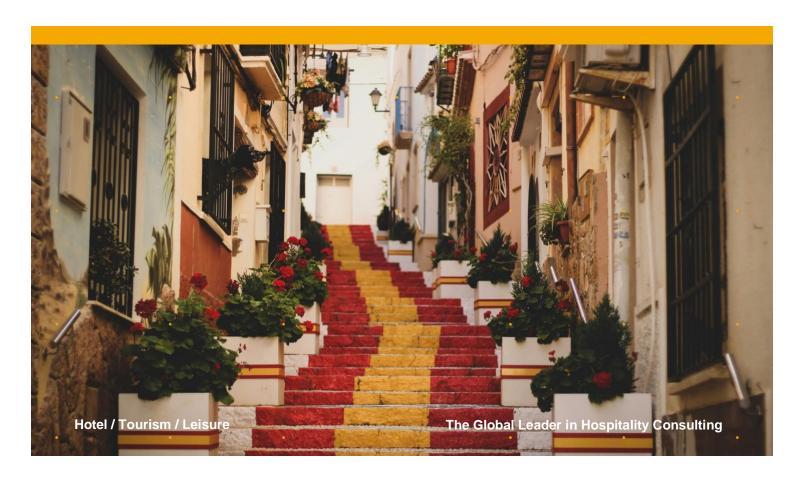


# Spain Hotel & Chains Report 2024

October 2024





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# 1. Introduction

The global hospitality industry continues its upward trend, characterised by sustained growth, strong investor interest and favourable forecasts. This positive dynamic reflects the vitality and potential of global travel and tourism. As this sector soars past its pre-pandemic prosperity, WTTC expects 2024 to see 142 countries of the 185 analysed outperform previous national records.

In the context of a changing tourism landscape, traditional hotel establishments are expected to continue their process of adaptation and innovation in order to remain relevant. The emergence of alternative accommodation models, coupled with the growing demand of travellers for unique experiences, will drive the evolution of the hospitality industry.



This adaptability will be crucial to ensure the long-term viability of the industry in an increasingly competitive environment. As Spain maintains its position as a top European travel destination, greater focus on sustainable tourism management will be crucial to maintaining long-term growth in the hotel industry.

# 2. The Market

Tourism in Spain saw remarkable growth in 2023, surpassing forecasts and reaching record numbers in both visitor arrivals and tourist spending. According to estimates from Exceltur, this growth generated €186.596 billion in economic activity, contributing 12.8% to Spain's GDP, the highest percentage recorded to date.

Among the key factors driving this growth was the recovery of European household purchasing power; a decrease in inflation; and the economic rebound in Europe. In addition, Spain's perception as a safer destination compared to other competitors was also an important factor.

2024 is going to be another milestone year for the Spanish travel and tourism industry, continuing the momentum of recovery and growth seen in previous years. Exceltur anticipates an increase in Spain's tourism GDP, which will exceed 200 billion euros for the first time in history. Tourism remains a driving force behind the Spanish economy, contributing significantly to GDP growth.

This positive outlook has facilitated the expansion of various international brands and chains in the country, as well as the interest of new investors and companies focused on providing alternative accommodation options. New trends such as extended-stay apartments, co-living spaces, and the increasingly popular branded residences are significantly transforming Spain's tourism landscape. These options offer new opportunities but also present challenges that require careful management to ensure sustainable and balanced tourism development.

In 2023, Spain's hotel sector experienced an exceptional year in terms of investment, reaching a total of €4.248 billion. This positioned Spain as the leading European market for hotel investment, making 2023 second only to 2018 in terms of historical transaction volumes. Hotels solidified their position as the most in-demand assets in the Spanish real estate market.

Spain is welcoming several new international hotel brands, particularly in the luxury and upper-scale segments. Some of the new openings include brands such as Mondrian and Hyde from Ennismore. These openings reflect the growing interest of international brands in the Spanish market, with a focus on key destinations such as Madrid, Barcelona, Mallorca, and the Costa del Sol. These brands are capitalizing on rising demand for high-end accommodation and the country's solid economic recovery, which is driving up ADR and RevPAR.



# 3. Key Points

# 3.1. Growth of Domestic and International Hotel Brands in the Spanish Market

This year the appearance of new brands has not been as notable as in previous years, suggesting a possible slowdown in the introduction of fresh names to the market. However, strategic alliances and repositioning within existing portfolios remain a key focus for both international and domestic players.

Collaborations between major companies, such as the IHG and Iberostar partnership, allow businesses to combine resources and expertise, thereby extending their market reach without the need to create entirely new brands. These alliances offer the benefits of growth and market penetration while allowing each company to maintain its corporate independence and established brand identity, which can be more efficient and less risky than launching new brands.

# 3.2. The Rise of Rural Tourism in the Leisure Sector

Leisure tourism in rural environments has become an increasingly popular alternative to traditional beach tourism. A focus on sustainability; less crowded destinations; and a diversity of accommodation types and experiences are driving this change in a post-COVID world. Chain operators are opting for this alternative and appealing to a growing segment of the market driven by a desire for authentic, immersive experiences connected to local traditions, culture, and the natural environment.

This is an area where specialist operators can excel if they can develop a unique understanding of how to integrate local culture and community into the hospitality experience, which is especially important in rural and differentiated markets. This shift away from mass tourism towards more personalized, experience-based travel is expected to continue influencing the Spanish market over the coming years.

# 3.3. Expansion of Budget and Midscale Hotel Brands in Spain's Secondary Markets

In addition to luxury brands, midscale and budget international brands are making significant inroads into Spain's secondary cities and smaller towns. Brands like B&B Hotels, Holiday Inn Express, and Ibis are capitalizing on opportunities in regions such as Lugo, Girona, and Logroño. This trend represents a shift in Spain's traditionally independent hotel sector toward branded operations, often through management and franchise agreements.

# 3.4. Hybrid Hospitality: An Emerging Force in the Industry

This model combines elements of different types of accommodation, offering a more flexible experience tailored to the customer's needs. Hybrid hospitality is gaining ground but for the moment it is observed that new chains are the ones betting more on this model, which may force those groups with more traditional models to adapt their offer in order to remain competitive in the long term.

International brands are improving existing facilities to meet the higher expectations of today's travellers, making use of hybrid alternatives, especially in the upscale segments. This trend is particularly evident in urban centres, where travellers increasingly opt for accommodation that serves a dual purpose—offering both living and working spaces, often with additional cultural or social components.



# 3.5. Hotel Investments Hit All-Time Highs

In 2023, Spain emerged as the undisputed leader in the European hotel investment market, surpassing its usual rivals such as the United Kingdom, Germany, and France.

The leisure tourism sector stood out as the main attraction, capturing nearly two-thirds of the total investment, with the Canary Islands and Balearic Islands as the most benefited destinations.

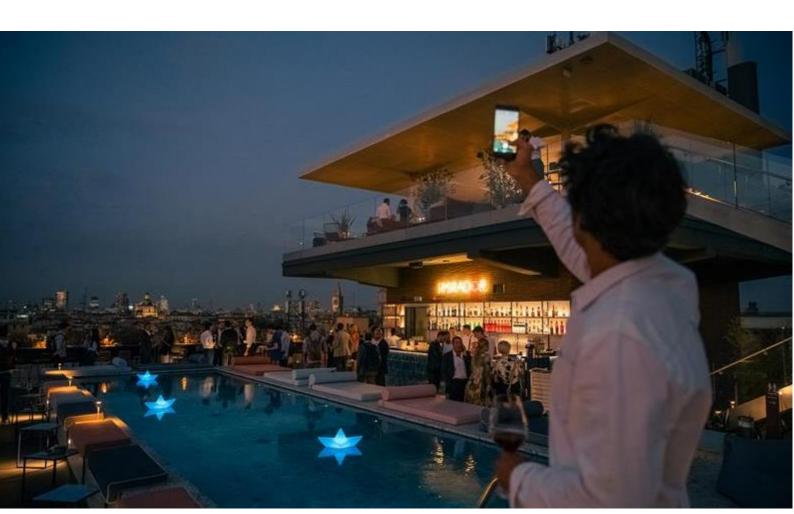
Hotel portfolio transactions played a crucial role, accounting for more than half of the invested capital. Two operations stood out for their magnitude: the purchase of a significant stake in HI Partners by Singapore's sovereign wealth fund (GIC), and the acquisitions made by Abu Dhabi's sovereign wealth fund (ADIA).

This interest from international investors pushed Spain to second place worldwide in the hotel investment ranking, behind the United States. This position reinforces the attractiveness and strength of the Spanish hospitality market on the global stage.

In the first half of 2024, hotel investment reached €1,400 million, representing a 30% increase compared to the same period in 2023. An optimistic outlook is forecast for the rest of the year, with expectations that total investment in 2024 will exceed €3,000 million.

### Notes:

- 1. All data as of July 2024.
- 2. Strategic alliances without ownership changes keep chains separate.



Source: 21 House of Stories



# 4. Key Stats

| Key Statistics                        | 2023    | 2024    | %   |
|---------------------------------------|---------|---------|-----|
| Total chain hotels                    | 2,831   | 2,948   | 4%  |
| Total chain rooms                     | 427,951 | 440,544 | 3%  |
| Average size per chain hotel in rooms | 151     | 149     | -1% |
| Country hotels stock (overall supply) | 7,597   | 7,771   | 2%  |
| Country rooms Stock (overall supply)  | 707,430 | 760,656 | 8%  |
| Average size per hotel in rooms       | 93      | 98      | 6%  |
| Chain penetration % by hotels         | 37%     | 38%     | 2%  |
| Chain penetration % by keys           | 60%     | 58%     | -4% |
| Total number of brands                | 353     | 357     | 1%  |
| Domestic brands                       | 234     | 235     | 0%  |
| International brands                  | 119     | 122     | 3%  |
| International chain hotels*           | 578     | 619     | 7%  |
| Domestic chain hotels*                | 2,253   | 2,329   | 3%  |
| International chain rooms*            | 86,352  | 93,294  | 8%  |
| Domestic chain rooms*                 | 341,599 | 347,250 | 2%  |

\* Includes double counting
Only 1\* to 5\* hotels have been considered for this report and not other types of accommodation units.



Source: Gran Hotel Mas d'en Bruno



# 4.1. Ranking by Size

## **CHAINS**

### Rank **Chain Groups** Hotels Rooms 1 Meliá Hotels International 31,737 121 2 Barceló Hotel Group 88 20,122 3 182 18,385 **Eurostars Hotel Company** 4 **Marriott International** 100 14,359 5 Hyatt Hotels Corporation 48 13,216 6 Accor Hotels 106 12,930 Minor Hotels Europe & 7 Americas 89 11,168 8 H10 Hotels 51 10,970 9 Riu Hotels and Resorts 25 9,748 10 Best Hotels 30 9,473

### **BRANDS**

| Rank | Chain Brands | Hotels | Rooms  |
|------|--------------|--------|--------|
| 1    | Barceló      | 54     | 13,496 |
| 2    | Meliá        | 37     | 11,315 |
| 3    | H10 Hotels   | 51     | 10.970 |
| 4    | Best         | 30     | 9,473  |
| 5    | Sol          | 23     | 9,012  |
| 6    | Alua         | 30     | 8,401  |
| 7    | Globales     | 38     | 8,019  |
| 8    | Eurostars    | 70     | 7,592  |
| 9    | Catalonia    | 60     | 6,946  |
| 10   | NH           | 59     | 6.912  |

| Rank | Domestic Chain Groups      | Hotels | Habs.  |
|------|----------------------------|--------|--------|
| 1    | Meliá Hotels International | 121    | 31,737 |
| 2    | Barceló Hotel Group        | 90     | 20.290 |
| 3    | Eurostars Hotel Company    | 182    | 18,385 |
| 4    | H10 Hotels                 | 51     | 10.970 |
| 5    | Riu Hotels & Resorts       | 25     | 9,748  |
| 6    | Best Hotels                | 30     | 9,473  |
| 7    | Iberostar Hotel & Resorts  | 29     | 8,256  |
| 8    | Hotels Globales            | 38     | 8,019  |
| 9    | Catalonia Hotels & Resorts | 60     | 6,946  |
| 10   | Paradores de Turismo       | 97     | 6,138  |

| Rank | <b>Domestic Chain Brands</b> | Hotels | Rooms  |
|------|------------------------------|--------|--------|
| 1    | Barceló                      | 54     | 13,496 |
| 2    | Meliá                        | 37     | 11,315 |
| 3    | H10                          | 51     | 10,970 |
| 4    | Best                         | 30     | 9,473  |
| 5    | Sol                          | 23     | 9,012  |
| 6    | Globales                     | 38     | 8,019  |
| 7    | Eurostars                    | 70     | 7,592  |
| 8    | Catalonia                    | 60     | 6,946  |
| 9    | Riu                          | 17     | 6,750  |
| 10   | Parador                      | 97     | 6,138  |

| Rank | International<br>Chain Groups         | Hotels | Rooms  |
|------|---------------------------------------|--------|--------|
| 1    | Marriott International                | 100    | 14,359 |
| 2    | Hyatt Hotels Corporation              | 48     | 13,216 |
| 3    | Accor Hotels                          | 106    | 12,930 |
| 4    | Minor Hotels Europe & Americas        | 89     | 11,168 |
| 5    | B&B Hotels                            | 51     | 4,528  |
| 6    | Intercontinental Hotels<br>Group- IHG | 32     | 4.150  |
| 7    | Allsun                                | 18     | 3,604  |
| 8    | Hilton Hotels & Resorts               | 21     | 3,462  |
| 9    | TUI Hotels and Resorts                | 7      | 2.650  |
| 10   | Fattal Hotel Group                    | 18     | 2,649  |

| Rank | International<br>Chain Brands | Hotels | Rooms |
|------|-------------------------------|--------|-------|
| 1    | Alua                          | 30     | 8,401 |
| 2    | NH                            | 59     | 6,912 |
| 3    | AC Hotels by Marriott         | 56     | 6,387 |
| 4    | B&B Hotels                    | 49     | 4,426 |
| 5    | Ibis                          | 37     | 3,917 |
| 6    | NH Collection                 | 26     | 3,634 |
| 7    | Allsun                        | 18     | 3,604 |
| 8    | Ibis Budget                   | 29     | 2,843 |
| 9    | Novotel                       | 8      | 2,319 |
| 10   | Pierre & Vacances             | 11     | 2,302 |



# 4.2. Ranking by Scale

# **DOMESTIC BRANDS**

| Rank | Economy & Midscale | Hotels | Rooms |
|------|--------------------|--------|-------|
| 1    | Globales           | 18     | 3,119 |
| 2    | Sol                | 5      | 2,803 |
| 3    | Vibra              | 14     | 2,246 |
| 4    | Med Playa          | 8      | 1,947 |
| 5    | Catalonia          | 18     | 1,867 |
| 6    | ServiGroup         | 6      | 1,833 |
| 7    | Н Тор              | 10     | 1,808 |
| 8    | Sercotel           | 23     | 1,584 |
| 9    | Blue Sea           | 8      | 1,488 |
| 10   | Alda               | 46     | 1,474 |

# **INTERNATIONAL BRANDS**

| Rank | Economy & Midscale  | Hotels | Rooms |
|------|---------------------|--------|-------|
| 1    | Ibis                | 37     | 3,917 |
| 2    | B&B Hotels          | 39     | 3,479 |
| 3    | Ibis Budget         | 29     | 2,843 |
| 4    | Holiday Inn Express | 18     | 2,034 |
| 5    | NH                  | 21     | 1,813 |
| 6    | Travelodge          | 12     | 1,462 |
| 7    | Ibis Styles         | 15     | 1,281 |
| 8    | Alua                | 4      | 792   |
| 9    | AllSun              | 4      | 783   |
| 10   | Pierre & Vacances   | 3      | 759   |

| Rank | Upscale & Upper Upscale | Hotels | Rooms  |
|------|-------------------------|--------|--------|
| 1    | Barceló                 | 38     | 10,791 |
| 2    | Meliá                   | 30     | 9,941  |
| 3    | H10 Hotels              | 45     | 9,562  |
| 4    | Best                    | 24     | 7,846  |
| 5    | Riu                     | 16     | 6,530  |
| 6    | Sol                     | 18     | 6,209  |
| 7    | Princess                | 13     | 5,275  |
| 8    | Eurostars               | 54     | 5,169  |
| 9    | Catalonia               | 42     | 5,079  |
| 10   | Parador                 | 79     | 5,060  |

| Rank | Upscale & Upper Upscale | Hotels | Rooms |
|------|-------------------------|--------|-------|
| 1    | Alua                    | 26     | 7,609 |
| 2    | AC Hotels by Marriott   | 52     | 5,883 |
| 3    | NH Collection           | 37     | 5,041 |
| 4    | AllSun                  | 14     | 2,821 |
| 5    | NH Collection           | 19     | 2,724 |
| 6    | Novotel                 | 8      | 2,319 |
| 7    | Pierre & Vacances       | 8      | 1,543 |
| 8    | Marriott                | 2      | 1,292 |
| 9    | Leonard Royal           | 4      | 964   |
| 10   | B&B Hotels              | 10     | 947   |

| Rank | Luxury               | Hotels | Rooms |
|------|----------------------|--------|-------|
| 1    | Gran Meliá           | 10     | 2,404 |
| 2    | Iberostar Beachfront | 7      | 2,153 |
| 3    | Barceló              | 11     | 2,094 |
| 4    | Eurostars            | 9      | 1,775 |
| 5    | Meliá                | 6      | 1,335 |
| 6    | H10 Hotels           | 3      | 1,249 |
| 7    | Lopesan              | 2      | 1,238 |
| 8    | Grupo Iberostar      | 7      | 1,236 |
| 9    | Riu Palace           | 3      | 1,198 |
| 10   | Royal Hideaway       | 7      | 1,141 |

| Rank | Luxury                          | Hotels | Rooms |
|------|---------------------------------|--------|-------|
| 1    | Autograph Collection            | 12     | 1,175 |
| 2    | Westin                          | 4      | 1,062 |
| 3    | Hard Rock Hotel                 | 2      | 944   |
| 4    | The Ritz Carlton                | 2      | 942   |
| 5    | NH Collection                   | 7      | 910   |
| 6    | Secrets                         | 3      | 739   |
| 7    | Ikos                            | 2      | 730   |
| 8    | Curio                           | 4      | 675   |
| 9    | The Unbound Collection by Hyatt | 2      | 662   |
| 10   | Grand Hyatt                     | 2      | 657   |



# 4.3. Ranking Per Scale & Size

|                         |        | OVER    | ALL  |              | DOME   | STIC    | INTERNATIONAL |        |
|-------------------------|--------|---------|------|--------------|--------|---------|---------------|--------|
| Category                | Hotels | Rooms   | %    | Ave.<br>Size | Hotels | Rooms   | Hotels        | Rooms  |
| Budget &<br>Economy     | 269    | 17,580  | 4%   | 65           | 172    | 7510    | 97            | 10,070 |
| Midscale                | 693    | 80,710  | 18%  | 116          | 557    | 64,723  | 136           | 15,987 |
| Upscale & Upper Upscale | 1,677  | 287,669 | 65%  | 172          | 1,402  | 239,677 | 275           | 47,992 |
| Luxury                  | 309    | 54,585  | 12%  | 177          | 194    | 35,043  | 115           | 19,542 |
| TOTAL                   | 2,948  | 440,544 | 100% | 149          | 2,325  | 346,953 | 623           | 93,591 |

# 4.4. Business Model

# By Hotels

| By Hotels               | Franchising | %    | Lease | %    | Management<br>Contract | %    | Owned | %    | Total | %   |
|-------------------------|-------------|------|-------|------|------------------------|------|-------|------|-------|-----|
| Economy                 | 62          | 24%  | 115   | 13%  | 37                     | 9%   | 55    | 4%   | 269   | 9%  |
| Midscale                | 66          | 26%  | 236   | 26%  | 62                     | 15%  | 329   | 24%  | 693   | 24% |
| Upscale & Upper-Upscale | 92          | 36%  | 505   | 55%  | 230                    | 56%  | 849   | 62%  | 1,676 | 57% |
| Luxury                  | 36          | 14%  | 64    | 7%   | 83                     | 20%  | 127   | 9%   | 310   | 11% |
| Total                   | 256         | 100% | 920   | 100% | 412                    | 100% | 1,360 | 100% | 2,948 | 100 |

# By Rooms

| By Rooms                   | Franchising | %    | Lease   | %    | Management<br>Contract | %    | Owned   | %    | Total   | %    |
|----------------------------|-------------|------|---------|------|------------------------|------|---------|------|---------|------|
| Economy                    | 4,795       | 13%  | 5,713   | 5%   | 3,480                  | 5%   | 3,512   | 2%   | 17,500  | 4%   |
| Midscale                   | 6,566       | 18%  | 21,403  | 19%  | 6,589                  | 10%  | 46,072  | 20%  | 80,630  | 18%  |
| Upscale &<br>Upper-Upscale | 16,553      | 46%  | 75,688  | 67%  | 41,121                 | 64%  | 154,064 | 68%  | 287,426 | 65%  |
| Luxury                     | 8,019       | 22%  | 9,643   | 9%   | 13,060                 | 20%  | 24,266  | 11%  | 54,988  | 12%  |
| Total                      | 35,933      | 100% | 112,447 | 100% | 64,250                 | 100% | 227,914 | 100% | 440,544 | 100% |

# 4.5. Ranking by Destination

| Rank | Destination Pipeline  | Hotels | Rooms  |
|------|-----------------------|--------|--------|
| 1    | Catalonia             | 576    | 83,022 |
| 2    | Balearic Islands      | 500    | 90,208 |
| 3    | Andalusia             | 464    | 71,438 |
| 4    | Community of Madrid   | 300    | 39,536 |
| 5    | Canary Islands        | 265    | 74,343 |
| 6    | Community of Valencia | 228    | 34,108 |
| 7    | Galicia               | 132    | 8,783  |
| 8    | Castilla y León       | 102    | 7,304  |
| 9    | Basque Country        | 82     | 7,686  |
| 10   | Aragón                | 68     | 6,792  |



# 4.6. Destination Pipeline

| Rank | <b>Destination Pipeline</b> | Hotels | Rooms  |
|------|-----------------------------|--------|--------|
| 1    | Andalusia                   | 147    | 13,321 |
| 2    | Community of Valencia       | 64     | 5,021  |
| 3    | Community of Madrid         | 50     | 5,381  |
| 4    | Balearic Islands            | 32     | 2,813  |
| 5    | Canary Islands              | 30     | 4,816  |
| 6    | Catalonia                   | 25     | 2,414  |
| 7    | Galicia                     | 15     | 526    |
| 8    | Basque Country              | 14     | 495    |
| 9    | Asturias                    | 10     | 401    |
| 10   | Castilla La Mancha          | 10     | 327    |

# 4.7. Demand Driver

|                | DOMESTIC |         | INTERNATIONAL |        |  |
|----------------|----------|---------|---------------|--------|--|
| Driver         | Hotels   | Rooms   | Hotels        | Rooms  |  |
| Art & Business | 781      | 87,207  | 222           | 30,077 |  |
| Business Focus | 28       | 3,443   | 114           | 12,842 |  |
| Golf           | 17       | 2,613   | 5             | 826    |  |
| Mountain / Ski | 29       | 2,466   | 3             | 256    |  |
| Other Leisure  | 456      | 43,395  | 76            | 8,668  |  |
| Sun & Beach    | 926      | 201,333 | 154           | 34,726 |  |
| Thermal        | 19       | 1,725   | 1             | 43     |  |
| Urban          | 60       | 4,385   | 44            | 5,875  |  |
| Wine           | 4        | 169     | 4             | 278    |  |
| Spa            | 5        | 217     | •             | -      |  |

# 4.8. Hotel Investors

| Rank | Name                         | Volume in €M |
|------|------------------------------|--------------|
| 1    | Adia                         | 727,499,418  |
| 2    | Statuto Group                | 305,294,402  |
| 3    | Greystar                     | 399,999,683  |
| 4    | Olayan Group                 | 200,000,000  |
| 5    | Blasson Property Investments | 180,000,000  |

Source: Real Capital Analytics, past 24 months

# 4.9. Institutional Owners

| Rank | <b>Destination Pipeline</b> | No. of Hotels |
|------|-----------------------------|---------------|
| 1    | Blackstone                  | 56            |
| 2    | Atom Hoteles SOCIMI         | 27            |
| 3    | Apollo Global RE            | 23            |
| 4    | Perial                      | 13            |
| 5    | Azora                       | 11            |

Source: Horwath HTL Research & Real Capital Analytics



# 5. Quick Dive into What's Trending... The Rise of Hybrid Hospitality and Rural Tourism in Spain

The hospitality industry is undergoing a dynamic transformation, driven by shifting consumer preferences, technological advancements, and the growing demand for unique, experience-based travel. As Spain continues to be a top destination for international and domestic travellers, industry leaders are adapting their strategies to meet evolving market trends.

As part of looking at these areas in greater depth, we enlisted the help of **David Stein**, Chairman/CEO of *Stein Group International and* **Theo Bartoluzzi**, Director of Development of *21 House of Stories*. They have shown us their unique perspectives, innovative approaches and shared their predictions for the future of hospitality and tourism.

Spain's tourism sector in 2024 is characterized by a dynamic evolution that balances the recovery of traditional markets with the rise of new travel trends. While urban centres and resort destinations continue to attract international visitors, the growing interest in rural tourism and hybrid hospitality models is reshaping the landscape. Both trends reflect a broader shift in traveller expectations, where experiences, authenticity, and flexibility are prioritized.

By examining these trends, we gain a deeper understanding of how the tourism and hospitality industry is adapting to changing consumer behaviours and market demands, offering a more diversified and resilient future for Spain's economy.

### Hybrid Hospitality: The Convergence of Work and Leisure

The concept of *Hybrid Hospitality* is redefining the traditional hotel experience by merging accommodation, coworking spaces, and community areas. This trend responds to the growing demand for flexibility among travellers, especially those embracing remote work. The model allows guests not only to stay but also to work and socialize in one place, creating a more dynamic and multifunctional experience.

As Theo Bartoluzzi from 21 House of Stories, a brand leading this trend, explained: "The hybrid model allows us to offer spaces that adapt to different functions throughout the day, integrating hotel, coworking, dining, and events under one roof." This approach has proven particularly successful in Milan, where the balance between work and leisure is key to attracting both professionals and tourists.

Hotel chains are increasingly adopting this model due to its flexibility and adaptability to different markets. Brands like 21 House of Stories are expanding in cities such as Madrid, Valencia, and Seville, maintaining their focus on multifunctional spaces and local cultural integration.

### The Rise of Rural Tourism: An Authentic Experience

Rural Tourism is gaining traction as travellers seek more authentic, nature-connected experiences. The pandemic accelerated this trend, as many tourists began to avoid crowded urban destinations in favour of safer, quieter rural environments. As David Stein noted: "Rural tourism offers a safer, more personalized experience connected to nature, making it attractive to both vacationers and remote workers." An example of David Stein's company, Stein Group International, contributing to rural tourism in Spain is the multi award-winning Gran Hotel Mas d'en Bruno. This luxury hotel is in the world-famous wine region of Priorat, a rural setting that allows visitors to engage with the natural landscape and local culture of the region. By focusing on the preservation of the area's traditional elements, the hotel offers a way for guests to experience rural Spain in an authentic and respectful manner. The property highlights the potential of rural areas in Spain for tourism, without relying on mass commercialization or urban development.

The rural tourism experience is not only about the environment but also about offering unique, personalized activities. Hotel brands are integrating sustainability concepts such as *farm-to-table* and promoting immersion in local culture. This model not only meets guests' expectations but



also supports local economies, creating jobs and promoting small businesses like farms and artisans.

Moreover, hotel chains and independent brands are adopting *soft branding* strategies to expand in rural markets, allowing them to maintain flexibility in offering personalized experiences while benefiting from the recognition of international brands. Stein highlighted: "Large brands are betting on flexibility through soft branding, collaborating with independent hotels to reach a wider audience." This is especially relevant in lesser-known rural destinations, where brand recognition is crucial for attracting travellers.

### **How Trends Shape the Future of Brands**

The Spanish hotel market in 2024 is marked by an evolution towards hybrid models and rural destinations, where personalization, sustainability, and flexibility are the pillars of success. Chains and brands that can adapt to these trends will not only meet the demands of today's travellers but will also set the pace for the industry in the years to come.

Both Hybrid Hospitality and Rural Tourism represent the evolving preferences of modern travellers, combining work, leisure, and authentic experiences in a seamless manner. Independent and boutique hotels are capitalizing on these trends by offering personalized, flexible services that cater to the specific needs of their guests. These smaller, specialized hotels are well-positioned to innovate, as they can adapt quickly and implement unique offerings that larger hotel chains may struggle with due to their standardized procedures.

As David Stein and Theo Bartoluzzi highlighted, larger hotel brands often face challenges when trying to enter these more specialized markets. Their reliance on standardized processes and global uniformity can limit their ability to create the kind of bespoke, local experiences that travellers are increasingly seeking. While some major hotel chains have begun to adopt soft branding strategies to collaborate with independent hotels and better penetrate these markets, the most successful examples of Hybrid Hospitality and Rural Tourism tend to be driven by smaller, more agile players. These independent brands can more easily integrate local culture, sustainability initiatives, and multifunctional spaces into their operations, giving them an edge in attracting both remote workers and experience-driven travellers.

As the hospitality industry continues to evolve, we can expect further innovation in both the hybrid and rural sectors. The growth of remote work, along with travellers' desire for more meaningful and immersive experiences, will likely push more hotels both large and small to rethink how they approach design, service, and the integration of work and leisure. However, it remains clear that those who are best able to adapt to these new demands will lead the way in shaping the future of travel.





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# **About Horwath HTL**

At Horwath HTL, our focus is one hundred percent on hotel, tourism and leisure consulting. Our services cover every aspect of hotel real estate, tourism and leisure development.

Our clients choose us because we have earned a reputation for impartial advice that will often mean the difference between failure and success. Each project we help is different, so we need all of the experience we have gained over our 100-year history.

We are a global brand with 52 offices in 38 countries, who have successfully carried out over 40,000 assignments for private and public clients. We are part of the Crowe Global network, a top 10 accounting and financial services network. We are the number one choice for companies and financial institutions looking to invest and develop in the industry.

We are Horwath HTL, the global leader in hotel, tourism and leisure consulting.

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