



Horwath HTL

Hotel, Tourism and Leisure

Spain
Hotels & Chains
Report 2021



This report provides a snapshot of a fascinating moment in hospitality. Will we see the direction of the industry change forever?

A very warm welcome to this latest country edition of the Hotels and Chains report. The report was started to examine the relationship between branded hotels and hotel companies and their independent counterparts.

Over the last 20 years or so, branded hotel products have started to become more and more prevalent in Europe and the Middle East. We are still nowhere near North America when it comes to brand penetration, but the industry has definitely been moving in that direction.

Of course, when we wrote the last edition, we had no idea that global events would cause such chaos in a market which had seen unprecedented success in 2019. Needless to say the events of the last 20 months have thrown the ownership and performance of the hotel industry into sharp focus, exacerbating friction between owners and operators, putting pressure on lenders, making development debt something of a mirage and laying waste to the best laid plans of many giants in the industry.

There are signs of life however. Hotel products away from city centres have experienced two summers of unexpectedly high occupancy with the famous staycation surge if not running to the rescue, then certainly helping to keep businesses afloat.

As we recover, we turn our focus once again to branded hotels and products and look to see what affect COVID-19 has had on their inevitable rise. Will the lack of corporate travel and city centre tourists see a slowing of the large brands? Will owners think twice about rebranding with an inevitable rise in costs, or will the pandemic accelerate the move towards the perception of a safe harbour?

The other interesting question is what now happens to the various models that are prevalent in the industry. There are already signs that owners are unhappy with the current arrangements, so will that mean less management contracts and more franchises and will those markets that have traditionally relied on leases be able to create a product that shares the risk more effectively?

This report provides a snapshot of a fascinating moment in hospitality. Will we see the direction of the industry change forever, or will the pain be short term and the new normal looks like the old normal?

James Chappell
Horwath HTL Global Business Director
jchappell@horwathhtl.com

Spain

Spain remains attractive for both domestic and international hotel chains. This appeal is being reinforced as a consequence of the pandemic as well-established investors and chains continue to absorb independent hotel owners and chains looking for a way to extend the useful economic lives of their properties and improve the strength of their balance sheets.

The Market

The wide variety of demand generators, its excellent hospitality infrastructure and the highly professionalised tourism sector in general has made Spain one of the most important tourist destinations in the world, welcoming more than 80 million international tourists annually in recent years.

Hotel establishments in Spain are the key component of the country's lodging industry and evidence of this is the recent investment that has been made in this sector; more than €2.5 billion was invested in 2019.

Both domestic and international hotel chains have identified the appeal of expansion in the Spanish market, and this has led to a greater presence of chains in recent years.

This trend was maintained throughout 2020 and into 2021, although this year has seen slower growth as a direct consequence of the pandemic, which has forced many investors to put development projects on hold and therefore delay planned openings, and, in some cases, opt for strategic divestment.

Many hotel investors, owners and operators have taken advantage of the current, challenging market conditions to update and renovate properties and to reposition in anticipation of the renaissance in tourism activity for which all players in the market have been waiting for so long. This will inevitably lead to an increase in the supply of higher category hotels.

Key Points

Hotel Chain Statistics Drop

For the first time in recent years, overall data related to the level of hotel chain presence in the country have seen a decline, but not dramatically so, remaining between 2018 and 2019 levels. Chain penetration has been maintained stable in-line with previous years at around 35% by number of hotels and 58% by number of total keys.

Hotel Chain Brands Accelerate

The number of total brands has increased by approx. 17% compared to 2019 levels mainly driven by the arrival of international brands such as Four Seasons, Hard Rock, Ikos and Anantara, leading to a better-positioned and more diversified hotel offer in both urban and resort locations.

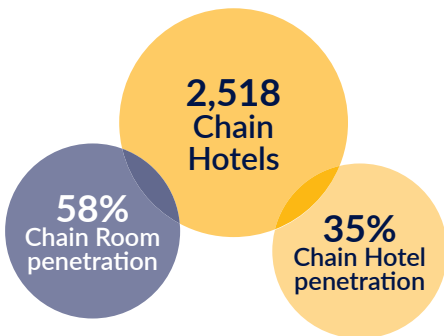
Market Leaders Consolidate Positions

In terms of room count, there are no big surprises, with Meliá Hotels Int., Eurostars Hotel Company and Barceló Hotel Group leading the ranking of domestic chains, and Marriott Int. and Accor Hotels leading the international segment. The appearance of Apple Leisure Group is a notable change, now holding fourth position with almost 10,000 rooms, after including in their management portfolio the hotels that were operated previously under the Gema Hoteles brand and four Hesperia branded hotels following their exit from management by NH. Hyatt's agreement to acquire Apple Leisure Group (ALG) with the transaction anticipated to close by the end of this year will certainly redraw the overall picture of those chains with greater presence in Spain.

Hotel Investment on Standby

Hotel investment plummeted 61% in 2020 compared to the previous year. The value of assets transacted reached €960M (with 4* and 5* hotels being the most favoured, accounting for 67% of total transactions). In the first semester of 2021, hotel investment was approx. €1,094M, exceeding the total figure for 2020. Industry experts expect transactional activity to increase in Q4, particularly in urban destinations which have been hit hardest by the pandemic.

Philip Bacon MRICS, FCA
Senior Director
Horwath HTL Spain
pbacon@horwathhtl.com



| Key Statistics | 2018 | MAY 2021 | % |
|---------------------------------------|---------|----------------|-----|
| Total chain hotels | 2,488 | 2,518 | 1% |
| Total chain rooms | 392,301 | 394,698 | 1% |
| Average size per chain hotel in rooms | 158 | 157 | -1% |
| Country hotels stock (overall supply) | 7,401 | 7,290 | -1% |
| Country rooms Stock (overall supply) | 695,949 | 681,599 | -2% |
| Average size per hotel in rooms | 94 | 93 | -1% |
| Chain penetration % by hotels | 34% | 35% | 3% |
| Chain penetration % by rooms | 56% | 58% | 3% |
| Total number of brands | 253 | 297 | 17% |
| Domestic brands | 188 | 205 | 9% |
| International brands | 65 | 92 | 42% |
| Second-tier operated hotels | 70 | 80 | 14% |
| International chain hotels* | 372 | 531 | 43% |
| Domestic chain hotels* | 2,116 | 1,987 | -6% |
| International chain rooms* | 54,494 | 77,042 | 41% |
| Domestic chain rooms* | 337,807 | 317,656 | -6% |

* Includes double counting
Only 1* to 5* hotels have been considered for this report and not other types of accommodation units.

Spain: Ranking by Size

| CHAINS | | | |
|--------|----------------------------|--------|--------|
| Rank | Chain Groups | Hotels | Rooms |
| 1 | Meliá Hotels International | 98 | 28,272 |
| 2 | Barceló Hotel Group | 74 | 18,335 |
| 3 | Eurostars Hotel Co. Hotusa | 140 | 14,481 |
| 4 | Marriott International | 93 | 13,429 |
| 5 | H10 Hotels | 53 | 11,456 |
| 6 | Accor Hotels | 93 | 11,291 |
| 7 | NH Hotel Group | 93 | 11,276 |
| 8 | Riu Hotels & Resorts | 26 | 10,140 |
| 9 | Best Hotels | 29 | 9,368 |
| 10 | Apple Leisure Group | 35 | 9,250 |

| Rank | Domestic Chain Groups | Hotels | Rooms |
|------|----------------------------|--------|--------|
| 1 | Meliá Hotels International | 98 | 28,272 |
| 2 | Barceló Hotel Group | 74 | 18,335 |
| 3 | Eurostars Hotel Company | 140 | 14,481 |
| 4 | H10 Hotels | 53 | 11,456 |
| 5 | Riu Hotels & Resorts | 26 | 10,140 |
| 6 | Best Hotels | 29 | 9,368 |
| 7 | Iberostar Hotel & Resorts | 30 | 8,076 |
| 8 | Hoteles Globales | 32 | 7,525 |
| 9 | Catalonia Hotels & Resorts | 55 | 6,461 |
| 10 | Paradores de Turismo | 95 | 6,048 |

| Rank | International Chain Groups | Hotels | Rooms |
|------|----------------------------|--------|--------|
| 1 | Marriott International | 93 | 13,429 |
| 2 | Accor Hotels | 93 | 11,291 |
| 3 | NH Hotel Group | 93 | 11,276 |
| 4 | Apple Leisure Group | 35 | 9,250 |
| 5 | Allsun Hotels | 22 | 4,142 |
| 6 | B&B Hotels | 38 | 3,537 |
| 7 | Wyndham Hotels & Resorts | 25 | 3,329 |
| 8 | IHG | 26 | 3,229 |
| 9 | Hilton | 16 | 2,768 |
| 10 | TUI Hotels & Resorts | 5 | 1,702 |

| BRANDS | | | |
|--------|--------------|--------|--------|
| Rank | Chain Brands | Hotels | Rooms |
| 1 | Meliá | 39 | 11,657 |
| 2 | H10 | 52 | 11,367 |
| 3 | Barceló | 41 | 10,484 |
| 4 | Sol | 27 | 9,992 |
| 5 | Eurostars | 92 | 9,828 |
| 6 | Best Hotels | 29 | 9,368 |
| 7 | Iberostar | 26 | 7,597 |
| 8 | NH | 65 | 7,527 |
| 9 | Globales | 32 | 7,525 |
| 10 | Riu | 18 | 7,001 |

| Rank | Domestic Chain Brands | Hotels | Rooms |
|------|-----------------------|--------|--------|
| 1 | Meliá | 39 | 11,657 |
| 2 | H10 | 52 | 11,367 |
| 3 | Barceló | 41 | 10,484 |
| 4 | Sol | 27 | 9,992 |
| 5 | Eurostars | 92 | 9,828 |
| 6 | Best | 29 | 9,368 |
| 7 | Iberostar | 26 | 7,597 |
| 8 | Globales | 32 | 7,525 |
| 9 | Riu | 18 | 7,001 |
| 10 | Catalonia | 55 | 6,461 |

| Rank | International Chain Brands | Hotels | Rooms |
|------|----------------------------|--------|-------|
| 1 | NH | 65 | 7,527 |
| 2 | AC by Marriott | 57 | 6,437 |
| 3 | Alua | 16 | 4,609 |
| 4 | Ibis | 39 | 4,285 |
| 5 | Allsun Hotels | 22 | 4,142 |
| 6 | NH Collection | 28 | 3,749 |
| 7 | B&B Hotels | 38 | 3,537 |
| 8 | Tryp by Wyndham | 21 | 2,776 |
| 9 | Ibis Budget | 24 | 2,311 |
| 10 | Novotel | 7 | 2,026 |

Spain: Ranking by Scale

| DOMESTIC BRANDS | | | |
|-----------------|------------------------|--------|-------|
| Rank | Economy & Midscale | Hotels | Rooms |
| 1 | Globales | 17 | 3,537 |
| 2 | Sol | 5 | 2,803 |
| 3 | Playa Sol Ibiza Hotels | 15 | 2,275 |
| 4 | Med Playa | 7 | 1,866 |
| 5 | Azuline | 9 | 1,866 |
| 6 | Servigroup | 6 | 1,833 |
| 7 | Catalonia | 17 | 1,820 |
| 8 | H Top | 8 | 1,607 |
| 9 | Blue Sea | 8 | 1,443 |
| 10 | Best | 5 | 1,327 |

| Rank | Upscale & Upper Upscale | Hotels | Rooms |
|------|-------------------------|--------|-------|
| 1 | H10 Hotels | 46 | 9,959 |
| 2 | Meliá | 30 | 9,656 |
| 3 | Barceló | 30 | 8,139 |
| 4 | Best | 23 | 7,741 |
| 5 | Sol | 22 | 7,189 |
| 6 | Eurostars | 65 | 6,741 |
| 7 | Riu | 16 | 6,530 |
| 8 | Occidental | 22 | 5,848 |
| 9 | Princess | 13 | 5,275 |
| 10 | Iberostar | 17 | 5,078 |

| Rank | Luxury | Hotels | Rooms |
|------|-----------------------------|--------|-------|
| 1 | Meliá | 9 | 2,001 |
| 2 | Iberostar | 6 | 1,938 |
| 3 | Eurostars | 12 | 1,937 |
| 4 | Barceló | 10 | 1,915 |
| 5 | Gran Meliá | 8 | 1,855 |
| 6 | Riu Palace | 4 | 1,613 |
| 7 | H10 Hotels | 3 | 1,249 |
| 8 | Lopesán | 2 | 1,238 |
| 9 | Dreamplace Hotels & Resorts | 3 | 891 |
| 10 | Grand Palladium | 2 | 840 |

| INTERNATIONAL BRANDS | | | |
|----------------------|---------------------|--------|-------|
| Rank | Economy & Midscale | Hotels | Rooms |
| 1 | Ibis | 39 | 4,285 |
| 2 | B&B Hotel | 30 | 2,740 |
| 3 | NH | 27 | 2,379 |
| 4 | Ibis Budget | 24 | 2,311 |
| 5 | Holiday Inn Express | 17 | 1,881 |
| 6 | Campanile | 7 | 852 |
| 7 | Allsun Hotels | 4 | 783 |
| 8 | Ibis Styles | 9 | 712 |
| 9 | Travelodge | 5 | 621 |
| 10 | Alua | 2 | 554 |

| Rank | Upscale & Upper Upscale | Hotels | Rooms |
|------|-------------------------|--------|-------|
| 1 | AC By Marriott | 52 | 5,859 |
| 2 | NH | 37 | 5,090 |
| 3 | Alua | 14 | 4,055 |
| 4 | Allsun Hotels | 18 | 3,359 |
| 5 | NH Collection | 20 | 2,761 |
| 6 | Tryp by Wyndham | 17 | 2,387 |
| 7 | Novotel | 7 | 2,026 |
| 8 | Aluasun | 6 | 1,703 |
| 9 | Aluasoul | 6 | 1,324 |
| 10 | Pierre & Vacances | 5 | 993 |

| Rank | Luxury | Hotels | Rooms |
|------|----------------------|--------|-------|
| 1 | NH Collection | 9 | 1,046 |
| 2 | Hard Rock Hotels | 2 | 944 |
| 3 | The Ritz Carlton | 2 | 942 |
| 4 | Autograph Collection | 10 | 887 |
| 5 | Westin | 3 | 775 |
| 6 | Sheraton | 3 | 643 |
| 7 | W | 2 | 635 |
| 8 | Radisson Blu | 2 | 611 |
| 9 | Secrets | 2 | 493 |
| 10 | Dreams | 1 | 465 |

Spain: Ranking per Scale & Size

| CHAINS | OVERALL | | | | DOMESTIC | | INTERNATIONAL | |
|---------------------|--------------|----------------|---------------|------------|--------------|----------------|---------------|---------------|
| | Hotels | Rooms | % | Avg Size | Hotels | Rooms | Hotels | Rooms |
| Budget & Economy | 207 | 14,964 | 4% | 72,290 | 130 | 6725 | 77 | 8,239 |
| Midscale | 598 | 75,221 | 19% | 125,788 | 478 | 62,626 | 120 | 12,595 |
| Upscale & U.Upscale | 1,477 | 259,542 | 66% | 175,722 | 1,218 | 217,062 | 259 | 42,480 |
| Luxury | 236 | 44,971 | 11% | 190,555 | 159 | 30,299 | 77 | 14,672 |
| TOTAL | 2,518 | 394,698 | 100.0% | 157 | 1,985 | 316,712 | 533 | 77,986 |

Spain: Business Model

| BY HOTELS | | | | | | | | | | |
|---------------------|------------|-------------|------------|-------------|------------|-------------|--------------|-------------|--------------|-------------|
| | Franchise | % | Lease | % | Mgt Contr | % | Owned | % | Total | % |
| Economy | 48 | 25% | 62 | 9% | 44 | 13% | 53 | 4% | 207 | 8% |
| Midscale | 57 | 29% | 199 | 28% | 30 | 9% | 312 | 24% | 598 | 24% |
| Upscale & U.Upscale | 75 | 39% | 411 | 58% | 191 | 58% | 800 | 62% | 1,477 | 59% |
| Luxury | 14 | 7% | 40 | 6% | 66 | 20% | 116 | 9% | 236 | 9% |
| TOTAL | 194 | 100% | 712 | 100% | 331 | 100% | 1,281 | 100% | 2,518 | 100% |

| BY ROOMS | | | | | | | | | | |
|---------------------|---------------|-------------|---------------|-------------|---------------|-------------|----------------|-------------|----------------|-------------|
| | Franchise | % | Lease | % | Mgt Contr | % | Owned | % | Total | % |
| Economy | 3,658 | 21% | 3,431 | 4% | 4,376 | 8% | 3,499 | 2% | 14,964 | 4% |
| Midscale | 5,614 | 31% | 19,013 | 20% | 3,926 | 7% | 46,668 | 21% | 75,221 | 19% |
| Upscale & U.Upscale | 12,215 | 68% | 63,961 | 69% | 35,412 | 65% | 147,954 | 67% | 259,542 | 66% |
| Luxury | 3,176 | 0% | 6,954 | 7% | 10,622 | 20% | 24,219 | 11% | 44,971 | 11% |
| TOTAL | 17,836 | 120% | 93,359 | 100% | 54,336 | 100% | 222,340 | 100% | 394,698 | 100% |

Spain: Ranking by Destination

| Rank | Destination | Hotel | Rooms |
|------|-------------------|-------|--------|
| 1 | Balearic Islands | 423 | 79,790 |
| 2 | Cataluña | 512 | 77,301 |
| 3 | Andalucía | 402 | 69,818 |
| 4 | Canary Islands | 250 | 61,560 |
| 5 | Comm. of Madrid | 260 | 34,553 |
| 6 | Comm. of Valencia | 168 | 26,142 |
| 7 | Castilla y León | 100 | 8,542 |
| 8 | Basque Country | 60 | 7,911 |
| 9 | Galicia | 96 | 6,835 |
| 10 | Aragón | 55 | 5,813 |

Spain: Destination Pipeline

| Rank | Destination | Hotel | Rooms |
|------|-------------|-------|-------|
| 1 | Barcelona | 8 | 2,414 |
| 2 | Madrid | 17 | 2,195 |
| 3 | Benidorm | 4 | 1,260 |
| 4 | Magaluf | 1 | 1000 |
| 5 | Marbella | 4 | 783 |
| 6 | Mallorca | 2 | 695 |
| 7 | Ibiza | 5 | 667 |
| 8 | Málaga | 3 | 649 |
| 9 | Tarragona | 1 | 600 |
| 10 | Sevilla | 5 | 590 |

Spain: Demand Driver

| DRIVER | DOMESTIC | | INTERNATIONAL | |
|----------------|----------|---------|---------------|--------|
| | Hotels | Rooms | Hotels | Rooms |
| Art & Business | 687 | 81,454 | 216 | 29,253 |
| Business Focus | 28 | 3,425 | 103 | 11,770 |
| Sun & Beach | 847 | 190,067 | 107 | 23,077 |
| Other Leisure | 367 | 36,826 | 62 | 7,486 |
| Golf | 19 | 2,893 | 5 | 814 |
| Mountain/Ski | 20 | 1,630 | 4 | 351 |
| Wine | 4 | 169 | 3 | 236 |
| Thermal | 13 | 1,137 | 0 | 0 |

Spain: Hotel Investors

| Rank | Name | Volume in €m |
|------|--------------|--------------|
| 1 | APG Group | 205,000,000 |
| 2 | GIC | 205,000,000 |
| 3 | Bankinter | 203,449,714 |
| 4 | Emin Capital | 165,000,000 |
| 5 | LaSalle | 125,500,000 |

Source: Real Capital Analytics, past 24 months

Spain: Institutional Owners

| Rank | Name | No. of Hotels |
|------|---------------------|---------------|
| 1 | Blackstone | 59 |
| 2 | Atom Hoteles SOCIMI | 21 |
| 3 | Covivio | 20 |
| 4 | Apollo Global RE | 22 |
| 5 | APG Group | 3 |

Source: Real Capital Analytics, past 24 months



Horwath HTL

Hotel, Tourism and Leisure

AFRICA

Rwanda
South Africa

ASIA PACIFIC

Australia
China
Hong Kong
India
Indonesia
Japan
Malaysia
New Zealand
Singapore
Thailand

EUROPE

Andorra
Austria
Croatia
Cyprus
Germany
Greece
Hungary
Ireland
Italy
Netherlands
Norway
Poland
Portugal
Russia
Serbia
Spain
Switzerland
Turkey
United Kingdom

LATIN AMERICA

Argentina
Brazil
Chile
Dominican Republic
Mexico

MIDDLE EAST

UAE & Oman

NORTH AMERICA

Atlanta
Denver
Los Angeles
Miami
Montreal
New York
Norfolk
Orlando
Toronto

www.horwathhtl.com

Horwath HTL has made every effort to ensure that all data in this report is as accurate as possible at the time of publication, we cannot however guarantee that this is the case. All country figures from UNWTO.

*All data as of May 2021
Publication date: November 2021*