



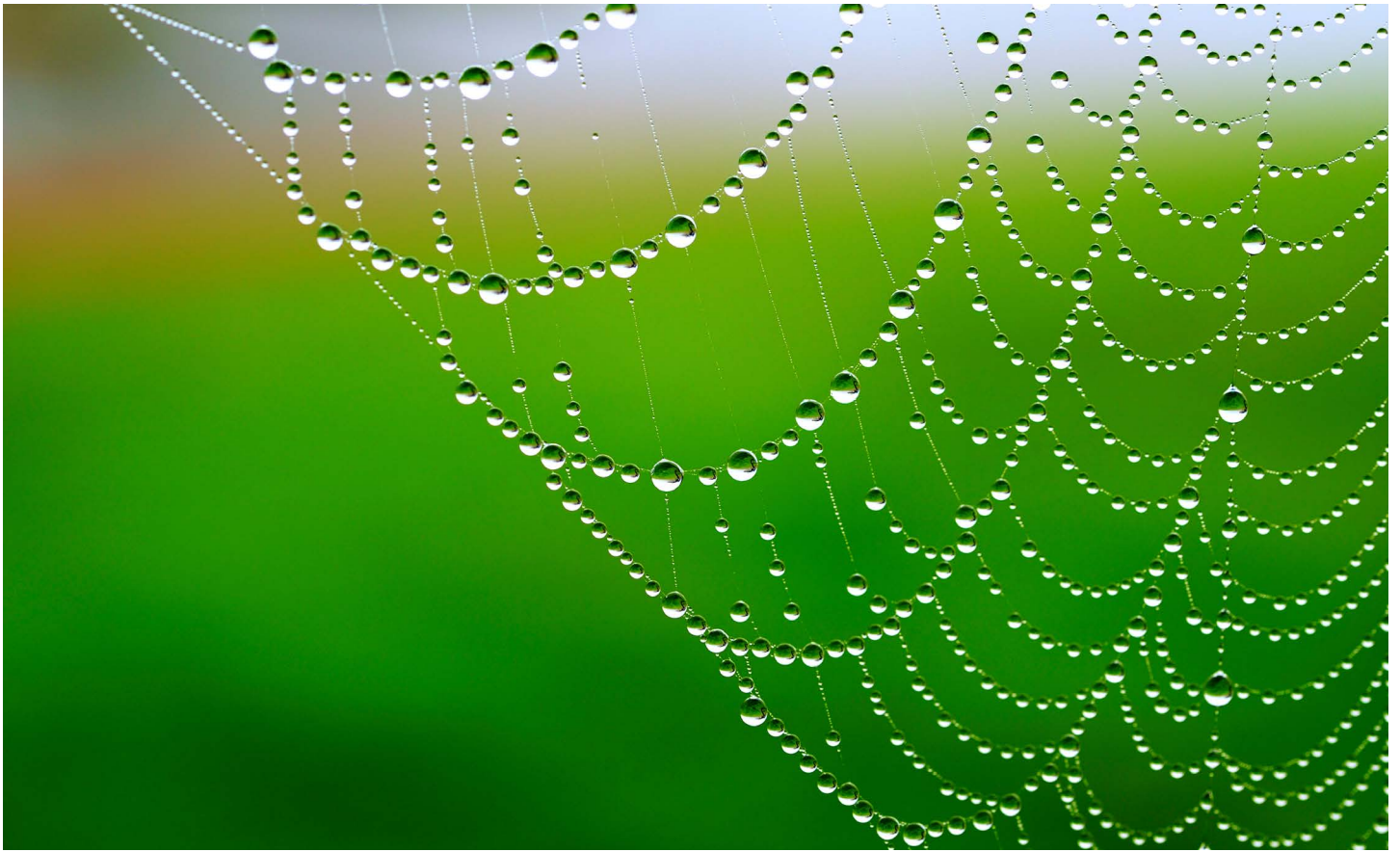
Horwath HTL

Hotel, Tourism and Leisure

**Asia Pacific
Sustainability
Trends 2020**



GREENVIEW



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Introduction

Greenview & Horwath HTL are pleased to present the fifth edition of the Asia Pacific Survey of Hotel Sustainability Trends.

The participation of over 2,000 hotels and serviced apartments across the region is encouraging. The large data set confirms that the vast majority of hotels in the region are paying attention to sustainability.

Hotels are tracking energy usage, giving environmental training to staff, running basic Programs such as linen/towel reuse, and keeping properties efficient with preventive maintenance. Performance in energy and water usage continues to be elusive in comparison across various hotels, but the data quality improves and hotels can see their own performance over time through tracking.

The hotel industry is poised to move into a next phase of sustainability, where the new technology, innovative Programs, and solutions needed to solve climate change become more widespread across the region's portfolio and pipeline. Next generation best practices such as renewable energy and water recycling are still nascent in the region, but we see the trend toward them.

Moving into the next phase will require raising awareness and scaling of solutions worldwide. That's why we're proud to support the industry's effort to benchmark best practices in sustainability, with the results of this report contributing to the Green Lodging and Hotel Footprinting Tool, other freely available initiatives for hoteliers to understand how their properties are positioned in sustainability.

We would like to acknowledge and thank the Honorary Advisory Board for the Horwath HTL Annual Hotel Industry Surveys and the supporting country hotel associations for their participation and strong support.

Eric Ricourte
Founder & CEO
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Overview

Covid-19 has turned the world upside down. History has shown that epidemics/pandemics have an immediate impact on the hospitality and tourism and travel industry (or sector). As the century began, it was unforeseen that the negative externalities that impact much of the developing world would return home. Yet, Covid-19 has spread around the globe with unprecedented consequences for the health of millions of people. While the pandemic is still in progress, with new cases being reported on a daily basis globally, the resilience of global society is constantly being challenged.

The effect of COVID-19 on the hospitality industry is no exception and can be observed in all the regions including North America, Europe, Asia-Pacific, and the rest of the world. The nature of the business, which is always related to people jetting around the globe, has been stunted due to the government measures, international travel restrictions, and media coverage. Additionally, due to the origin of the COVID-19 outbreak, many cities in the Asia-Pacific are on complete lockdown, which in turn restricting the growth of the hospitality industry.

The ever-expanding global tourism industry was one of the major factors driving the growth of the hospitality industry before the Covid-19 outbreak. As per the growth projection made by the World Tourism Organization (UNWTO), the number of tourist arrivals across the globe was expected to cross 1.5 billion by 2020. Key factors affecting the market after the pandemic include the decrease in tours and travels as most of the flights are getting cancelled. The government across the globe are cancelling the foreign visits and locking down most of the area which is one of the other major reasons behind the slowing down of hospitality industry.

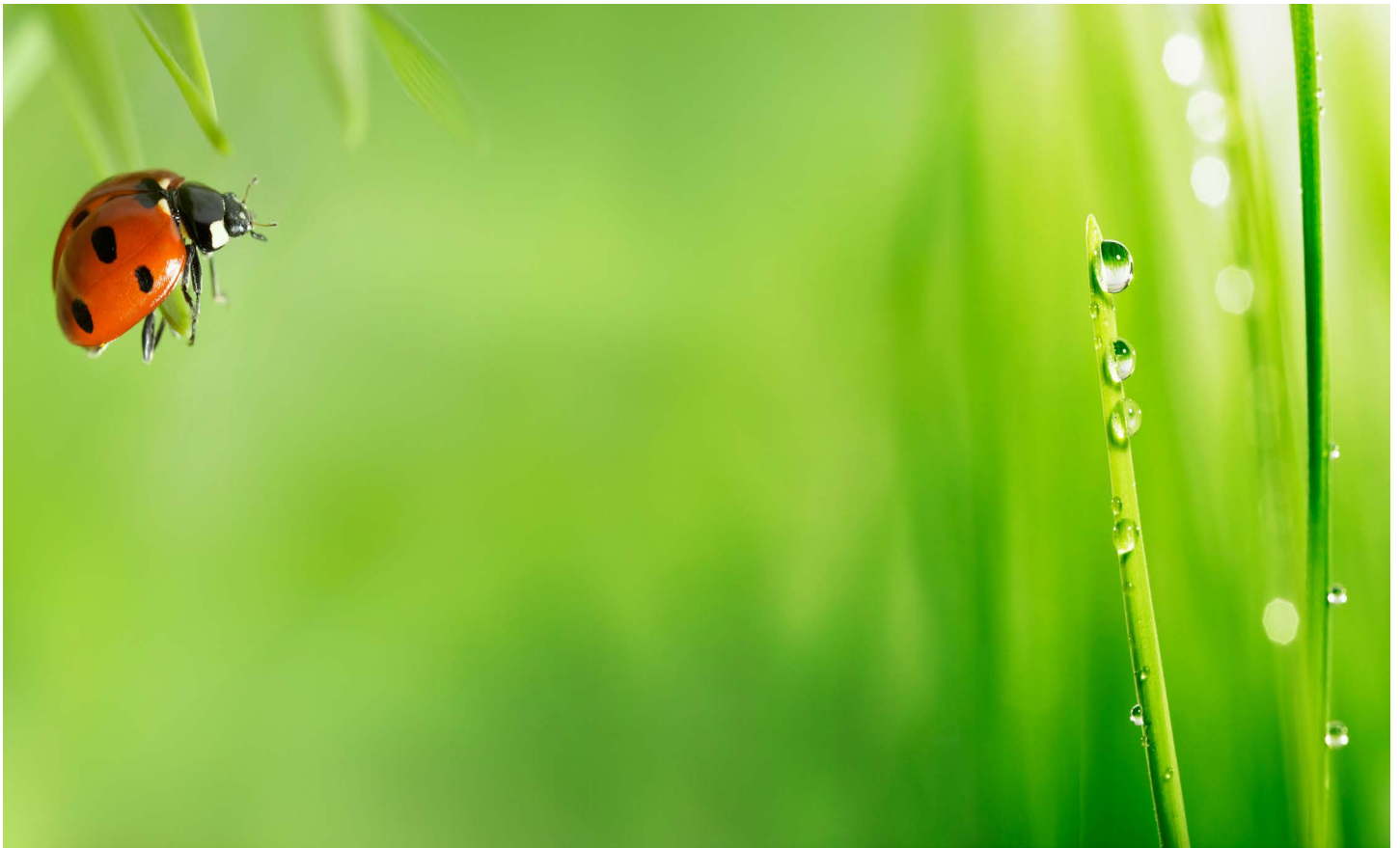
The COVID-19 pandemic has led to new social-distancing measures and disinfecting tactics that have changed how food and other hotel amenities are served, but for the most part, the pandemic hasn't led hotels to bring back less sustainable items, such as single-use plastics. For destinations and hospitality industries, sustainability is an overall approach aimed to address the most crucial problems we face as a society including climate change, economic inequality, food waste and insecurity, which requires the contributions of everyone from everywhere. In fact, the "new normal" cannot be implemented without sustainability as a core value that strengthens the entire business structure. From interior design to food waste, it is now time to bring together long-term vision with momentary short-term gains for the sake of the better picture.

To understand the region's status on sustainability implementation and progress during the pandemic, we asked hotels regarding their sustainability practices in the Horwath HTL Asia Pacific Hotel Industry Surveys, including 2019 calendar year utility data for energy and water usage. The 2020 Horwath HTL Asia Pacific Hotel Industry Surveys received data for 2,095 hotels across 16 countries (1,857 full-service and 238 limited service). With each year the data set, data quality, and uptake in best practices have improved and are likely to continue to become more robust.

Some of the additional sustainability questions included in this year's survey are:

- **High Efficiency Boilers (>85% efficiency)** – whether boilers are highly efficient
- **High Efficiency Chillers (>0.5 kW/ton)** – whether chillers are highly efficient
- **Recover Waste Heat for Reuse** – whether hotels recover waste heat from kitchen and laundry for reuse
- **Water Filtration/Hydration Station System** – whether water filtration/hydration systems are implemented for guests and meeting attendees instead of plastic bottled water
- **Single-use Plastic Elimination** – whether the property/hotel has eliminated single-use plastics or reduced to an absolute minimum
- **Wastewater Treatment** – whether wastewater is treated by municipal sewage treatment or on-site wastewater treatment
- **Capture Rainwater** – whether rainwater is captured for property use
- **Native or Drought-Tolerant Landscaping** – whether native/drought tolerant landscaping is used to reduce irrigation needs
- **Green Team Budget** – whether a sustainability coordinator or green team has a budget to implement green initiatives
- **Green Initiatives Communicated** – whether a green initiative is communicated in the Guest Services Directory (or elsewhere) within the guestrooms
- **Guest Support** – whether guests support environmental, social, and community activities. For example, donating money or joining in with an activity
- **Reward Program** – whether reward programs are implemented for sustainable guests
- **Low- or no-VOC** – whether low- or no-VOC paints, finishes and other items are specified for renovations or additions in hotels
- **HVAC system filters** – whether HVAC system filters are routinely checked and changed
- **Vegetarian menu options** – whether vegetarian menu options are offered in the restaurant(s)
- **Sustainable Purchasing Policy** – whether the property has a sustainable seafood purchasing policy
- **Human Rights** – whether the property has a program in place to monitor operations and evaluate suppliers in human rights areas including modern slavery

We then calculated the greenhouse gas (carbon) emissions of the hotels using the energy data, producing the metrics according to the same methodology used in the [Cornell Hotel Sustainability Benchmarking Index](#).



Survey Accuracy

The benchmarking data presented offers users, by and large, a baseline reference on the operational performance and prevalence of practices among hotels in each category. Great emphasis has been placed on presenting accurate benchmarks, and the following fundamentals abided in the derivation of results.

Cost and Usage Variance

Cost and usage metrics vary widely across properties and are determined by several factors, as some figures reported from utility invoices will include large facility components adjacent to but separate from the property’s actual operations.

Likewise, data may be underreported or allocated disproportionately. We used several levels of validity testing to remove outliers and inaccurate data; however, we must acknowledge that certain outliers may always exist and be valid data under nuanced circumstances. Finally, the hotels in each country data may vary each year, and therefore, the comparisons do not represent like-for-like comparisons.

Requisite Sample Size

Each average benchmark figure will only be presented if the number of respondents is more than ten percent of the total respondents in the respective column group, or \geq five respondents overall. Anything less than ten percent/five respondents will be shown as “Not Available” or “N/A”.

Overall Respondents by Country

| Country | Full Service | Ltd Service | Grand Total |
|--------------|--------------|-------------|--------------|
| Australia | 102 | 20 | 122 |
| China | 1,039 | 53 | 1,092 |
| Hong Kong | 70 | 12 | 82 |
| India | 47 | 20 | 67 |
| Indonesia | 134 | 23 | 157 |
| Japan | 66 | 20 | 86 |
| Korea | 16 | 8 | 24 |
| Malaysia | 89 | 12 | 101 |
| Maldives | 16 | - | 16 |
| Myanmar | 9 | - | 9 |
| Philippines | 17 | 16 | 33 |
| Singapore | 70 | 16 | 86 |
| Thailand | 137 | 32 | 169 |
| Vietnam | 34 | 5 | 39 |
| Total | 1,846 | 237 | 2,083 |

**Data received from Cambodia & Laos were not included due to lack of minimum sample size*



Key Findings

Trends in Energy Usage

- Korea, Japan, Indonesia, and Hong Kong recorded reduction in energy usage per square metre for all hotel types in 2019 compared to 2018.
- India posted continuous reduction in energy usage per square metre for all hotel types since 2016, where else, Australia, Malaysia, Singapore, Thailand, and Vietnam recorded continuous reduction since 2017.
- Full-service hotels in Australia, India, Indonesia, and the Philippines reported reduction in energy usage per square metre in 2019 with year over year change of -5.95%, -23.04%, -2.27% and -1.81% compared to 0.38%, 10.38%, 0.33% and 15.01% respectively, in 2018.
- In 2018, full-service hotels in China and Malaysia improved energy usage per square metre with year over year change of -1.37% and -7.65% respectively. However, in 2019 these numbers increased to 1.88% and 2.76% respectively.
- Limited service hotels in Indonesia and Singapore continually reduced energy usage per square metre with year over year change of -5.16% and -0.21% in 2018 and -7.72% and -23.52% in 2019.
- Limited service hotels in China and Korea recorded increased energy usage per square meter in 2018 with year over year change of 4.47% and 8.59%, however, these numbers improved to -19.83% and -12.54% in 2019.
- In 2018, limited service hotels in Australia and India recorded improved energy usage per square meter with year over year change of -10.57% and -11.52% respectively compared to 2019 with year over year change of 32.07% and 25.22%.

Trends in Energy Cost

- Indonesia reported continuous reduction in energy cost per square meters for all hotel types since 2015 with overall reduction of -30.98%.
- Malaysia and Thailand posted continuous reduction in energy cost per square meter for all hotel types since 2017 with overall reduction of -17.21% and -7.32%.
- Australia, India, Japan, Korea, and Singapore recorded reduced energy cost per square meter for all hotel types in 2019 with year over year change of -8.11%, -12.21%, -11.31%, -1.88% and -2.54% respectively compared to 25.82%, 18.06%, 15.72%, 0.68% and 11.77% year over year change respectively in 2018.
- Full-service hotels in Indonesia and Singapore continually improved energy cost per square meter since 2014 with overall year over year change of -31.63% and 36.50%, however, Singapore recorded a slight increase in 2018 with year over year change of 11.91%.
- In 2019, full-service hotels in Australia, India, Korea, the Philippines, and Thailand reported reduction in energy cost per square meter in 2019 with year over year change of -8.14%, -24.87%, -15.78%, -6.21% and -10.68% compared to 25.59%, 22.51%, 1.79%, 3.09% and 0.23% in 2018.
- Limited service hotels in Indonesia and Singapore recorded continuous reduction in energy cost per square metre with year over year change of -8.29% and -11.07% respectively in 2017 and -11.11% and -6.98% respectively in 2018. In 2019, Singapore reduced energy cost per square meter by -3.47%, however, Indonesia recorded a slight increase by 3.27%.
- Limited service hotels in Australia and Thailand recorded increased energy cost per square meter by 4.33% and 10.56% respectively in 2017 and by 3.69% and 5.99% respectively in 2018. However, these numbers improved in 2019 with year over year change of -11.74% and -1.40% for Australia and Thailand, respectively.
- Limited service hotels in India reported increased energy cost per square metre since 2015 with overall increase of 61.24%.



Key Findings

Trends in Water Usage

- India recorded continuous reduction in water usage per occupied room for all hotel types since 2016 with year over year change of -12.49% in 2016, -1.31% in 2017, -13.34% in 2018 and -14.41% in 2019.
- Korea and Singapore continually reduced water usage per occupied room for all hotel types since 2018 with year over year change of -4.34% and -2.18% in 2018 and -2.77% and -16.60% in 2019.
- Australia, Indonesia, Japan, Malaysia, Maldives, and Thailand posted reduction in water usage per occupied room for all hotel types in 2019 by -18.56%, -3.48%, -26.02%, -5.71%, -20.15% and -5.16% respectively compared to 2018 where all countries reported increased water usage.
- Full-service hotels in Australia, India, Japan, Malaysia, Maldives, the Philippines, and Thailand recorded reduced water usage per occupied room with year over year change of -10.16%, -24.99%, -16.98%, -6.33%, -20.15%, -12.89%, and -9.41% respectively in 2019 compared to 2018.
- Korea and Singapore posted increased water usage per occupied room for full-service hotels from 2015 to 2018 with overall increase of 43.07% and 37.62% respectively. However, both countries recorded reduced water usage per occupied room for full-service hotels in 2019 with year over year change of -20.87% and -18.27% respectively.
- Full-service hotels in China and Vietnam reported increased water usage per occupied room in 2019 with year over year change 2.74% and 41.57% respectively compared to 2018 with year over year change of -0.79% and -14.85% respectively.
- Limited service hotels in India continually reduced water usage per occupied room from 2016 to 2018 but increased in 2019 with year over year change of -35.55% in 2016, -0.97% in 2017, -38.64% in 2018, and 83.32% in 2019.
- In 2018, limited service hotels in Australia and Singapore posted increased water usage per occupied room with year over year change of 59.18% and 11.37% respectively compared to 2019 with year over year change of -32.89% and -7.83% respectively.

Trends in Water Cost

- Maldives and the Philippines recorded continual reduction in water cost per occupied room for all hotel types by -5.82% and -66.27% respectively in 2018 and by -2.91% and -7.84% respectively in 2019.
- Australia, Korea, Singapore, and Thailand reduced water cost per occupied room for all hotel types with year over year change of -6.86%, -10.00%, -19.76% and -1.70% respectively in 2019 compared to 2018 where all these countries recorded increased water cost per occupied room.
- Indonesia, Malaysia, and Vietnam posted increased water cost per occupied room for all hotel types since 2017 with overall year over year change of 16.87%, 9.69% and 16.06% respectively.
- India on the other hand, recorded reduced water cost per occupied room for all hotel types in 2017 and 2018 with overall reduction of -37.15%, however, this number increased in 2019 to 48.18%.
- Full-service hotels in Australia and Maldives reduced water cost per occupied room since 2018 with year over year change -2.80% and -5.82% respectively in 2018 and -3.73% and -2.91% respectively in 2019.
- Full-service hotels in Indonesia reported increased water cost per occupied room since 2017 with overall increase of 51.30%. Full-service hotels in India, Malaysia and Vietnam posted increased water cost per occupied room with year over year change of 12.32%, 2.61%, and 1.37% respectively in 2018 and 19.95%, 18.78% and 12.21% respectively in 2019.
- Limited service hotels in Australia, China, and Malaysia recorded reduced water cost per occupied room in 2019 with year over year change of -33.86%, -27.13% and -31.56% respectively compared to 2018.
- Limited service hotels in Indonesia and Singapore reduced water cost per occupied room in 2018 by -18.31% and -9.02% respectively, however, this number increased to 19.65% and 33.10% in 2019.



Key Findings

Top Common Attributes

Practices most common among hotels with uptake rate over 75%.

Hotels considered lagging if they do not have practices in place.

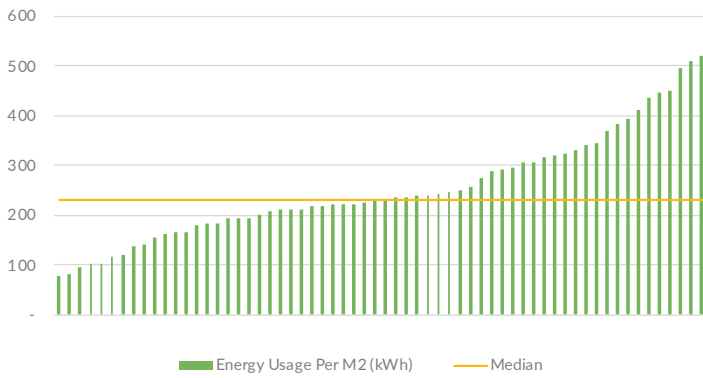
- **Water Tracking - 98%**
Around 98% of participating hotels track water consumption on regular basis. Countries such as India, Thailand, Malaysia, the Philippines, Japan, Vietnam, Hong Kong, China, Vietnam, Korea, and Myanmar have over 98% of uptake rate for this practice. There is a probability that hotels that do not track water consumptions are less likely to participate resulting in nearly 100% uptake rate in some of these countries.
- **Energy Tracking - 97%**
This is a common practice, with 97% of participating hotels tracking energy consumption. Countries such as Thailand, Maldives, Japan, Vietnam, China, Hong Kong, Korea, and Myanmar reported over a 97% uptake rate, concluding that hotels which do not track energy consumptions are less likely to participate in the survey.
- **Preventive Maintenance Program - 96%**
On average, 96% of respondents have this practice in place and considered as the most common practice among hotels. Hotels from Thailand, Singapore, Australia, the Philippines, Maldives, Vietnam, China, and Myanmar recorded over 96% prevalence. We recognize that hotels that do not have preventive maintenance program in place are less likely to participate in the survey.
- **HVAC Routinely Checked - 89%**
The HVAC technician will check the overall condition of the system, looking for problems like dirty or loose electrical connections, refrigerant leaks, malfunctioning safety systems or leaking seals around the air handler. Generally, 89% of participating hotels agreed having their HVAC inspected, cleaned, and serviced. India, Australia, Vietnam, Korea, and Myanmar recorded over 89% uptake rate for this practice.
- **≥ 75% LED Lighting - 86%**
Over 86% of hotels within the region have their interior space equipped with LED lighting compared to 78% uptake in 2019. Countries such as Thailand, Malaysia, Singapore, the Philippines, Maldives, Vietnam, China, Korea, and Myanmar reported more than 86% uptake rate for this practice.
- **Towel Reuse Program - 86%**
Around 86% of participating hotels in the region have a towel reuse program in place. Countries such as India, Thailand, Singapore, Maldives, Vietnam, Hong Kong, Korea, and Myanmar reported over 86% prevalence for this practice. Although towel reuse program is the most customary practice within the region, it is crucial to note here that about 14% of the participating hotels still do not have this practice in place and the number has remained almost the same since 2016. Countries such as Japan, the Philippines and Indonesia recorded less than 80% uptake rate for this practice.
- **Employee Volunteering Opps During Work Hours - 81%**
Overall, 81% of hotels have employee volunteering programs in place, a slight increased from 2019. Countries such as India, the Philippines, Maldives, Korea, and Myanmar projected over 90% uptake for this practice.
- **Vegetarian Menu Options - 82%**
Generally, 82% of participating hotels in the region agreed having vegetarian menu options in their hotel. Countries such as Thailand, Malaysia, Vietnam, and Myanmar recorded over 90% uptake rate for this practice.
- **Single-Use Plastics Elimination - 82%**
Global initiatives to reduce or eliminate the consumption of single-use plastic have been gaining momentum. Generally, 82% of respondents have either eliminated or are in progress of eliminating single use plastics in their hotels to absolute minimum. Countries such as India, Thailand, Indonesia, the Philippines, Maldives, China, and Myanmar recorded over 80% prevalence. There is a probability that hotels that do not eliminate single use plastics are less likely to participate resulting in nearly 100% uptake rate in some of these countries.
- **Recycling in Common Areas - 78%**
Recycling is an alternative option to “traditional” waste disposal that can reduce usage of raw materials, thus reducing greenhouse gas emissions. Countries such as Thailand, Japan, Korea, and Myanmar have over 85% uptake rate for this practice. Overall, 78% of respondents within the region practice recycling in common areas. The highest uptake rate recorded in Korea by 96%.
- **At least 75% of non-smoking guestrooms - 77%**
Around 77% of hotels within the region have over 75% of non-smoking guestrooms. Countries such as Thailand, Singapore, Australia, the Philippines, Maldives, and Korea have over 80% prevalence for this practice. There is a probability that hotels that do not have over 75% of non-smoking guestrooms are less likely to participate resulting in nearly 100% uptake rate in some of these countries.
- **Local Procurement Policy - 77%**
Commitment to give preference to locally produced goods and service, purchased from a local and independent business, over those produced more distantly is local procurement policy. Generally, 77% of participating hotels have a local procurement policy in place. India, Thailand, the Philippines, Maldives, China, and Myanmar recorded over 80% uptake rate for this practice.
- **At least 75% Low-Flow Toilets - 75%**
Low Flow Fixtures are an easy water saving techniques. Throughout the region, around 75% of participating hotels have over 75% of low-flow toilets in their hotels. Countries such as India, the Philippines, Maldives, and Korea reported over 80%.
- **Written Environmental Policy(ies) - 75%**
Written Environmental Policy(ies) is one of the practices that records around 75% and above uptake rate through the years since 2017. Overall, 75% of hotels have written environmental policy(ies) in place. Hoteliers are voluntarily choosing to set up an environmental policy for their hotels. Countries such as Maldives, Korea, and Myanmar reported over 80% prevalence, where else Vietnam posted over 90% uptake rate for this practice.



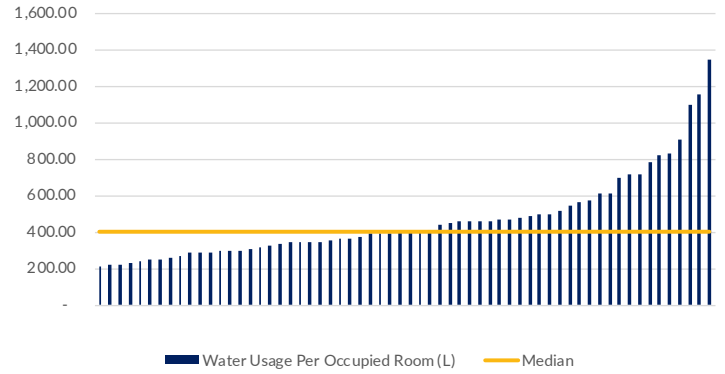
AUSTRALIA



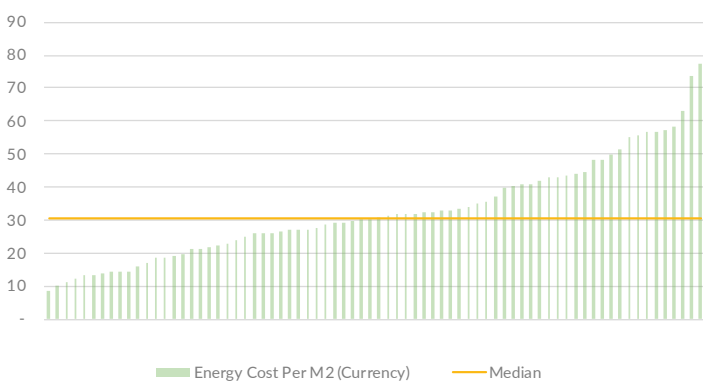
Energy Usage Per Square Metre (kWh)



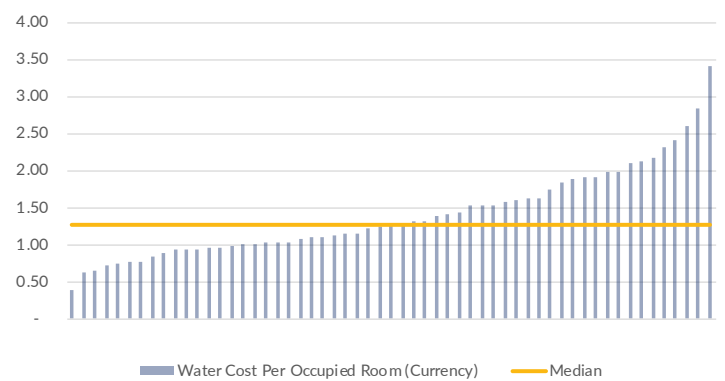
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| AUSTRALIA | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|--------------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 62 | 68 | 74 | 88 | 54 | 62 | 49 | 57 | 63 | 70 |
| | High | 520 | 181 | 78 | 14 | 7,147 | 1,341 | 13 | 3 | 420 | 124 |
| | Mean | 254 | 65 | 33 | 7 | 2,168 | 467 | 7 | 1 | 160 | 40 |
| | Q3 | 315 | 75 | 42 | 9 | 2,629 | 508 | 9 | 2 | 198 | 44 |
| | Median | 231 | 60 | 31 | 7 | 1,667 | 398 | 7 | 1 | 129 | 35 |
| | Q1 | 186 | 47 | 22 | 5 | 1,257 | 305 | 4 | 1 | 102 | 27 |
| | Low | 77 | 14 | 9 | 2 | 352 | 211 | 1 | 0 | 67 | 7 |
| FULL SERVICE | Count | 55 | 57 | 68 | 77 | 51 | 55 | 45 | 49 | 57 | 59 |
| | High | 520 | 181 | 78 | 14 | 7,147 | 1,341 | 13 | 3 | 420 | 124 |
| | Mean | 257 | 71 | 33 | 7 | 2,184 | 493 | 7 | 1 | 160 | 43 |
| | Q3 | 307 | 79 | 41 | 9 | 2,562 | 555 | 9 | 2 | 190 | 46 |
| | Median | 233 | 65 | 31 | 7 | 1,679 | 442 | 7 | 1 | 129 | 38 |
| | Q1 | 194 | 49 | 23 | 5 | 1,274 | 345 | 5 | 1 | 101 | 30 |
| | Low | 96 | 37 | 9 | 2 | 352 | 226 | 1 | 0 | 67 | 19 |
| LIMITED SERVICE | Count | 7 | 11 | 6 | 11 | | 7 | | 8 | 6 | 11 |
| | High | 449 | 73 | 59 | 13 | | 347 | | 2 | 259 | 42 |
| | Mean | 231 | 33 | 28 | 5 | | 261 | | 1 | 162 | 20 |
| | Q3 | 318 | 30 | 40 | 5 | | 285 | | 1 | 210 | 24 |
| | Median | 211 | 26 | 23 | 4 | | 248 | | 1 | 157 | 17 |
| | Q1 | 123 | 25 | 13 | 4 | | 227 | | 1 | 116 | 10 |
| | Low | 77 | 14 | 10 | 3 | | 211 | | 1 | 67 | 7 |
| RESORT | Count | 6 | 7 | 11 | 10 | 5 | 5 | 6 | | 7 | 8 |
| | High | 520 | 109 | 78 | 14 | 5,106 | 1,341 | 10 | | 420 | 124 |
| | Mean | 277 | 90 | 34 | 11 | 2,070 | 775 | 6 | | 212 | 64 |
| | Q3 | 350 | 106 | 42 | 12 | 1,994 | 715 | 8 | | 304 | 69 |
| | Median | 238 | 94 | 27 | 11 | 1,426 | 713 | 6 | | 182 | 57 |
| | Q1 | 181 | 82 | 18 | 10 | 1,086 | 612 | 5 | | 97 | 44 |
| | Low | 118 | 50 | 14 | 7 | 738 | 496 | 3 | | 83 | 38 |
| CITY/ URBAN | Count | 50 | 56 | 56 | 70 | 44 | 52 | 40 | 49 | 50 | 57 |
| | High | 509 | 181 | 74 | 14 | 7,147 | 1,157 | 13 | 3 | 298 | 100 |
| | Mean | 258 | 64 | 33 | 7 | 2,064 | 444 | 7 | 1 | 146 | 37 |
| | Q3 | 315 | 72 | 42 | 9 | 2,356 | 480 | 9 | 2 | 178 | 42 |
| | Median | 236 | 58 | 31 | 6 | 1,617 | 395 | 6 | 1 | 127 | 33 |
| | Q1 | 195 | 47 | 26 | 5 | 1,211 | 302 | 4 | 1 | 103 | 26 |
| | Low | 96 | 14 | 9 | 3 | 352 | 211 | 1 | 0 | 67 | 7 |
| SERVICED APARTMENT | Count | 5 | | 5 | 5 | | | | | | |
| | High | 449 | | 26 | 6 | | | | | | |
| | Mean | 192 | | 17 | 5 | | | | | | |
| | Q3 | 211 | | 20 | 5 | | | | | | |
| | Median | 141 | | 15 | 5 | | | | | | |
| | Q1 | 82 | | 14 | 3 | | | | | | |
| | Low | 77 | | 10 | 3 | | | | | | |



| AUSTRALIA | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | S. APARTMENT | |
|--|-------|-----|--------------|-----|-------------|-----|--------|------|------------|-----|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 121 | 84% | 101 | 86% | 20 | 75% | 12 | 92% | 83 | 87% | 21 | 71% |
| Opt-Out Linen Reuse | 97 | 59% | 81 | 60% | 16 | 50% | 9 | 44% | 70 | 66% | 14 | 36% |
| ≥75% LED Lighting | 120 | 84% | 100 | 85% | 20 | 80% | 12 | 67% | 82 | 93% | 21 | 57% |
| Variable Frequency Drives | 116 | 68% | 97 | 77% | 19 | 21% | 11 | 73% | 82 | 71% | 18 | 50% |
| - Main Air Handling Units | 77 | 87% | 74 | 86% | | | 8 | 100% | 58 | 83% | 7 | 100% |
| - Kitchen Hoods | 73 | 59% | 69 | 59% | | | 8 | 75% | 55 | 56% | 6 | 83% |
| - Elevators | 74 | 70% | 71 | 70% | | | 8 | 50% | 55 | 71% | 7 | 86% |
| - Water Pumps | 76 | 89% | 73 | 89% | | | 8 | 100% | 58 | 88% | 6 | 83% |
| - Refrigeration Units | 72 | 46% | 69 | 46% | | | 8 | 38% | 57 | 47% | | |
| - Other | 66 | 64% | 63 | 65% | | | 6 | 50% | 55 | 67% | | |
| Renewable Power Generated? | 117 | 8% | 97 | 7% | 20 | 10% | 11 | 9% | 82 | 7% | 19 | 5% |
| - Wind Power | 7 | 43% | 6 | 50% | | | | | 6 | 50% | | |
| - Solar PV | 8 | 88% | 7 | 86% | | | | | 6 | 83% | | |
| - Heat Pump | | | | | | | | | | | | |
| - Solar Thermal | 7 | 57% | 6 | 67% | | | | | 6 | 67% | | |
| - Geothermal | 7 | 43% | 6 | 50% | | | | | 6 | 50% | | |
| - Hydroelectric | 7 | 43% | 6 | 50% | | | | | 6 | 50% | | |
| - Cogeneration | 7 | 57% | 6 | 67% | | | | | 6 | 50% | | |
| - Other | 7 | 71% | 6 | 83% | | | | | 6 | 83% | | |
| Carbon Offsets/Renewable Energy Cert. Purchase | 101 | 9% | 83 | 10% | 18 | 6% | 10 | 0% | 73 | 11% | 14 | 0% |
| ≥75% Guestrooms Have Digital Thermostats | 102 | 73% | 85 | 78% | 17 | 47% | 10 | 70% | 73 | 79% | 15 | 40% |
| ≥75% Guestrooms Have Occupancy Sensors | 102 | 44% | 84 | 49% | 18 | 22% | 10 | 50% | 72 | 49% | 16 | 19% |
| ≥75% Meeting Rooms Have Digital Thermostats | 98 | 54% | 82 | 61% | 16 | 19% | 10 | 60% | 71 | 56% | 13 | 38% |
| ≥75% Meeting Rooms Have Occupancy Sensors | 98 | 23% | 82 | 28% | 16 | 0% | 10 | 30% | 71 | 25% | 13 | 15% |
| High Efficiency Boilers (>85% efficiency) | 94 | 68% | 78 | 71% | 16 | 56% | 8 | 63% | 69 | 68% | 13 | 69% |
| High Efficient Chillers (>0.5 kW/ton) | 93 | 70% | 78 | 77% | 15 | 33% | 8 | 75% | 69 | 78% | 12 | 42% |
| Energy Sub-Metering | 114 | 44% | 95 | 46% | 19 | 32% | 10 | 50% | 81 | 47% | 18 | 39% |
| - Fitness Facility | 46 | 39% | 41 | 41% | 5 | 20% | 5 | 20% | 36 | 36% | | |
| - Food & Beverage Facilities | 46 | 65% | 40 | 63% | 6 | 83% | 5 | 60% | 36 | 64% | | |
| - Guestrooms | 48 | 56% | 43 | 53% | 5 | 80% | 5 | 60% | 36 | 47% | 7 | 100% |
| - Public Spaces | 48 | 56% | 43 | 53% | 5 | 80% | 5 | 40% | 36 | 50% | 7 | 100% |
| Energy Tracking | 105 | 94% | 87 | 97% | 18 | 83% | 10 | 100% | 76 | 96% | 15 | 80% |
| Benchmarking Energy among Peers | 104 | 69% | 86 | 74% | 18 | 44% | 10 | 90% | 76 | 72% | 14 | 36% |
| Energy Audit | 101 | 54% | 85 | 53% | 16 | 63% | 10 | 50% | 74 | 58% | 13 | 38% |
| Electric Vehicles | 105 | 18% | 86 | 22% | 19 | 0% | 10 | 40% | 76 | 20% | 15 | 0% |
| Recycling in Common Areas | 120 | 81% | 100 | 83% | 20 | 70% | 12 | 75% | 81 | 83% | 22 | 73% |
| Recycling Bins in Guestrooms | 121 | 22% | 101 | 23% | 20 | 20% | 12 | 33% | 82 | 22% | 22 | 18% |
| ≥75% Guestrooms with Soap/Shampoo Dispensers | 121 | 13% | 101 | 9% | 20 | 35% | 12 | 0% | 82 | 9% | 22 | 36% |
| Waste and Recycling Tracking | 121 | 58% | 101 | 62% | 20 | 35% | 12 | 42% | 82 | 70% | 22 | 27% |
| Soap Donation | 120 | 52% | 100 | 57% | 20 | 25% | 12 | 42% | 81 | 64% | 22 | 18% |
| ≥75% F&B with Reusable Food Service Ware | 118 | 71% | 99 | 76% | 19 | 47% | 12 | 67% | 80 | 80% | 21 | 48% |
| Food Waste Composting | 121 | 38% | 102 | 41% | 19 | 21% | 12 | 33% | 83 | 47% | 21 | 14% |
| Waste Audit | 119 | 42% | 100 | 44% | 19 | 32% | 12 | 50% | 80 | 49% | 22 | 9% |
| Food Waste Tracking | 118 | 48% | 100 | 52% | 18 | 28% | 12 | 50% | 80 | 54% | 21 | 24% |
| Food Waste Prevention Strategies | 112 | 32% | 94 | 34% | 18 | 22% | 11 | 36% | 75 | 35% | 21 | 24% |
| - Training | 36 | 94% | 32 | 94% | | | | | 26 | 92% | 5 | 100% |
| - Adjusting portion size | 36 | 89% | 32 | 91% | | | | | 26 | 88% | 5 | 100% |
| - Redesign menu | 36 | 89% | 32 | 91% | | | | | 26 | 85% | 5 | 100% |
| - Change size of serving vessel | 36 | 81% | 32 | 81% | | | | | 26 | 81% | 5 | 100% |



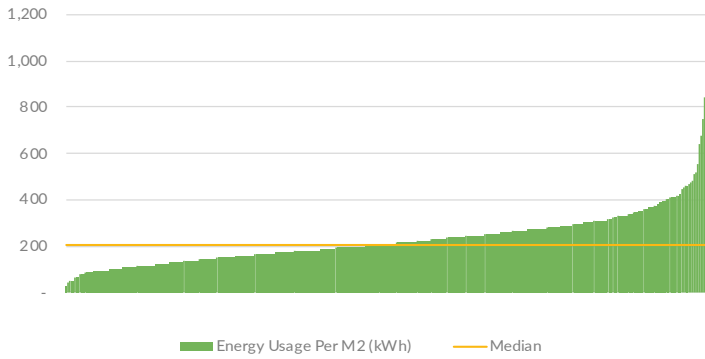
| AUSTRALIA | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | S. APARTMENT | |
|---|-------|-----|--------------|-----|-------------|------|--------|------|------------|-----|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 111 | 50% | 93 | 54% | 18 | 33% | 11 | 73% | 76 | 55% | 19 | 21% |
| Single-Use Plastics Eliminated | 111 | 74% | 93 | 73% | 18 | 78% | 11 | 82% | 76 | 75% | 19 | 63% |
| Waste Water Treatment | 110 | 46% | 92 | 48% | 18 | 39% | 10 | 30% | 76 | 54% | 19 | 26% |
| Food Donation | 116 | 20% | 97 | 21% | 19 | 16% | 12 | 25% | 79 | 25% | 20 | 0% |
| ≥ 75% Low-Flow Toilets | 114 | 80% | 96 | 78% | 18 | 89% | 12 | 92% | 77 | 78% | 20 | 75% |
| ≥ 75% Efficient Faucets | 112 | 78% | 95 | 81% | 17 | 59% | 12 | 67% | 77 | 81% | 18 | 67% |
| ≥ 75% Efficient Showerheads | 113 | 74% | 95 | 76% | 18 | 67% | 12 | 67% | 77 | 75% | 19 | 68% |
| Water Tracking | 115 | 90% | 96 | 93% | 19 | 79% | 12 | 100% | 78 | 96% | 20 | 60% |
| Graywater Reuse | 116 | 7% | 97 | 6% | 19 | 11% | 12 | 17% | 78 | 1% | 21 | 24% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 115 | 57% | 97 | 62% | 18 | 33% | 12 | 50% | 78 | 67% | 20 | 25% |
| Water Sub-Metering | 115 | 40% | 97 | 41% | 18 | 33% | 12 | 92% | 78 | 36% | 20 | 35% |
| - Fitness Facility | 43 | 26% | 38 | 26% | 5 | 20% | 10 | 30% | 27 | 26% | 6 | 17% |
| - Food & Beverage Facilities | 44 | 66% | 38 | 66% | 6 | 67% | 10 | 60% | 28 | 68% | 6 | 67% |
| - Guestrooms | 44 | 68% | 38 | 66% | 6 | 83% | 10 | 60% | 28 | 64% | 6 | 100% |
| - Landscaping/grounds keeping | 42 | 62% | 37 | 59% | 5 | 80% | 10 | 90% | 26 | 46% | 6 | 83% |
| Rainwater Capture | 111 | 14% | 92 | 13% | 19 | 16% | 11 | 18% | 75 | 9% | 20 | 25% |
| Native or Drought-Tolerant Landscaping | 110 | 53% | 91 | 48% | 19 | 74% | 11 | 73% | 74 | 47% | 20 | 60% |
| Preventive Maintenance program | 121 | 98% | 101 | 98% | 20 | 95% | 12 | 100% | 82 | 98% | 22 | 95% |
| Written Environmental Policy(ies) | 121 | 74% | 101 | 76% | 20 | 60% | 12 | 92% | 82 | 73% | 22 | 59% |
| Green Practices Shared on Website | 119 | 57% | 99 | 62% | 20 | 35% | 11 | 73% | 81 | 58% | 22 | 36% |
| Green Champion | 121 | 67% | 101 | 70% | 20 | 50% | 12 | 75% | 82 | 72% | 22 | 36% |
| Green Team | 120 | 58% | 101 | 61% | 19 | 37% | 12 | 67% | 81 | 65% | 22 | 23% |
| Green Team Budget | 117 | 38% | 98 | 40% | 19 | 26% | 12 | 25% | 78 | 44% | 22 | 23% |
| Staff Training | 120 | 59% | 101 | 63% | 19 | 37% | 12 | 33% | 81 | 67% | 22 | 41% |
| Employee Volunteering Opps During Work Hours | 120 | 71% | 100 | 76% | 20 | 45% | 12 | 83% | 81 | 74% | 22 | 55% |
| Staff Recognition | 120 | 62% | 100 | 67% | 20 | 35% | 12 | 67% | 81 | 65% | 22 | 41% |
| Comment/Suggestion Process | 121 | 55% | 101 | 61% | 20 | 25% | 12 | 67% | 82 | 60% | 22 | 32% |
| >50% Green Cleaning Products | 120 | 59% | 100 | 63% | 20 | 40% | 12 | 33% | 81 | 67% | 22 | 36% |
| Green Initiatives Communication in Guestrooms | 117 | 53% | 97 | 55% | 20 | 45% | 12 | 50% | 79 | 56% | 21 | 33% |
| Involve Guest to Support Green Initiatives | 117 | 50% | 97 | 54% | 20 | 30% | 12 | 58% | 79 | 54% | 21 | 24% |
| Reward Program for Sustainable Guests | 117 | 25% | 98 | 27% | 19 | 16% | 12 | 42% | 80 | 30% | 20 | 0% |
| 100% non-smoking | 119 | 88% | 100 | 88% | 19 | 89% | 12 | 50% | 82 | 95% | 20 | 80% |
| ≥ 75% of non-smoking guestrooms | 122 | 94% | 102 | 95% | 20 | 90% | 12 | 100% | 83 | 96% | 22 | 82% |
| 3rd-party Certification | 118 | 29% | 99 | 26% | 19 | 42% | 12 | 25% | 81 | 32% | 20 | 15% |
| Carbon Footprint Measured | 118 | 45% | 99 | 45% | 19 | 42% | 12 | 50% | 81 | 54% | 20 | 10% |
| Local Procurement Policy | 116 | 78% | 98 | 81% | 18 | 61% | 12 | 92% | 79 | 84% | 20 | 45% |
| Green Roof | 117 | 10% | 97 | 12% | 20 | 0% | 12 | 8% | 79 | 11% | 21 | 5% |
| Vegetable Garden | 117 | 4% | 97 | 5% | 20 | 0% | 12 | 0% | 79 | 6% | 21 | 0% |
| Beekeeping | 117 | 9% | 97 | 11% | 20 | 0% | 12 | 8% | 79 | 11% | 21 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 112 | 54% | 93 | 57% | 19 | 42% | 11 | 27% | 76 | 63% | 20 | 35% |
| HVAC Filters Routinely Checked | 112 | 96% | 93 | 97% | 19 | 89% | 12 | 100% | 76 | 96% | 19 | 89% |
| Vegetarian Menu Options | 112 | 81% | 94 | 86% | 18 | 56% | 12 | 83% | 76 | 91% | 19 | 47% |
| Sustainable Seafood Procurement | 109 | 54% | 91 | 64% | 18 | 6% | 12 | 75% | 73 | 60% | 19 | 21% |
| Evaluate suppliers in human rights areas | 108 | 57% | 90 | 59% | 18 | 50% | 12 | 67% | 73 | 62% | 18 | 44% |
| Procurement requirements | 116 | 50% | 98 | 49% | 18 | 56% | 12 | 58% | 79 | 57% | 20 | 15% |
| - Contractors | 108 | 94% | 88 | 94% | 20 | 95% | 12 | 92% | 80 | 95% | 12 | 92% |
| - Service Providers | 52 | 83% | 43 | 84% | 9 | 78% | 7 | 71% | 40 | 85% | | |
| - Suppliers | 110 | 99% | 90 | 99% | 20 | 100% | 12 | 100% | 81 | 99% | 12 | 100% |
| - Other | 47 | 79% | 38 | 79% | 9 | 78% | 6 | 50% | 36 | 83% | | |



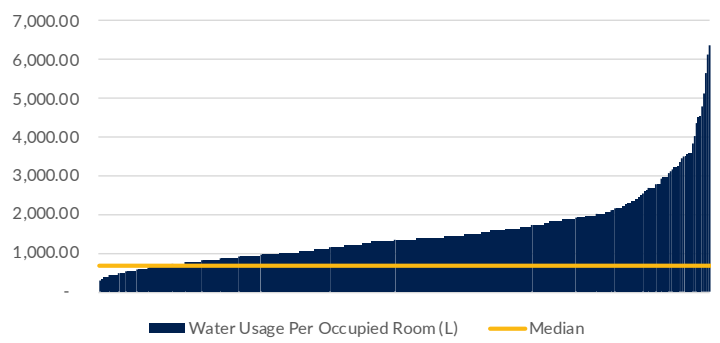
CHINA



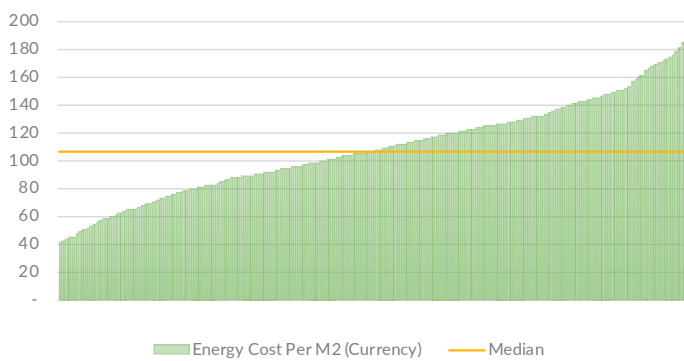
Energy Usage Per Square Metre (kWh)



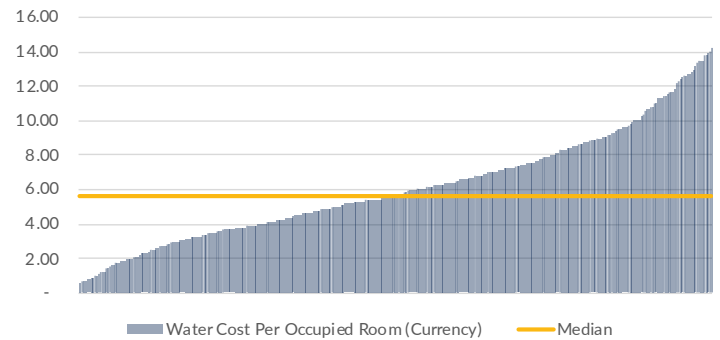
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| CHINA | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|-------------------------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 860 | 855 | 66 | 95 | 589 | 608 | 97 | 113 | 860 | 856 |
| | High | 1,040 | 551 | 58 | 36 | 5,087 | 6,378 | 5 | 3 | 337 | 222 |
| | Mean | 227 | 151 | 50 | 28 | 2,094 | 1,530 | 3 | 2 | 95 | 64 |
| | Q3 | 277 | 187 | 54 | 32 | 2,552 | 1,839 | 4 | 3 | 115 | 79 |
| | Median | 208 | 136 | 50 | 29 | 1,992 | 1,349 | 3 | 2 | 89 | 57 |
| | Q1 | 151 | 86 | 45 | 25 | 1,477 | 928 | 2 | 1 | 67 | 40 |
| | Low | 31 | 15 | 41 | 17 | 547 | 267 | 1 | 1 | 10 | 8 |
| FULL SERVICE | Count | 828 | 826 | 58 | 74 | 573 | 589 | 89 | 103 | 828 | 827 |
| | High | 1,040 | 551 | 58 | 36 | 4,992 | 6,378 | 5 | 3 | 337 | 222 |
| | Mean | 229 | 154 | 50 | 29 | 2,086 | 1,554 | 3 | 2 | 96 | 65 |
| | Q3 | 279 | 188 | 54 | 32 | 2,552 | 1,854 | 4 | 3 | 116 | 80 |
| | Median | 211 | 139 | 50 | 29 | 1,981 | 1,369 | 3 | 2 | 90 | 58 |
| | Q1 | 154 | 90 | 45 | 25 | 1,477 | 942 | 2 | 1 | 69 | 41 |
| | Low | 31 | 31 | 41 | 17 | 547 | 361 | 1 | 1 | 10 | 8 |
| LIMITED SERVICE | Count | 32 | 29 | 8 | 21 | 16 | 19 | 8 | 10 | 32 | 29 |
| | High | 556 | 436 | 58 | 36 | 5,087 | 1,714 | 4 | 3 | 138 | 165 |
| | Mean | 177 | 75 | 52 | 27 | 2,353 | 794 | 3 | 2 | 67 | 29 |
| | Q3 | 217 | 93 | 53 | 32 | 2,519 | 1,033 | 4 | 3 | 84 | 30 |
| | Median | 129 | 46 | 51 | 27 | 2,093 | 697 | 3 | 2 | 57 | 21 |
| | Q1 | 95 | 32 | 50 | 22 | 1,792 | 513 | 2 | 1 | 45 | 15 |
| | Low | 50 | 15 | 45 | 17 | 950 | 267 | 2 | 1 | 14 | 9 |
| RESORT | Count | 181 | 145 | 18 | 15 | 96 | 99 | 23 | 12 | 181 | 147 |
| | High | 723 | 551 | 58 | 35 | 4,432 | 6,378 | 5 | 3 | 337 | 222 |
| | Mean | 197 | 180 | 51 | 29 | 2,148 | 2,488 | 3 | 2 | 84 | 80 |
| | Q3 | 241 | 222 | 57 | 34 | 2,772 | 3,143 | 4 | 2 | 100 | 95 |
| | Median | 178 | 161 | 53 | 31 | 1,961 | 2,133 | 4 | 2 | 79 | 72 |
| | Q1 | 126 | 103 | 46 | 26 | 1,519 | 1,472 | 3 | 1 | 58 | 48 |
| | Low | 31 | 34 | 42 | 19 | 819 | 588 | 2 | 1 | 10 | 8 |
| CITY/ URBAN | Count | 514 | 538 | 32 | 63 | 376 | 395 | 56 | 76 | 513 | 537 |
| | High | 1,040 | 538 | 58 | 36 | 4,608 | 4,556 | 4 | 3 | 333 | 200 |
| | Mean | 245 | 148 | 49 | 29 | 2,108 | 1,365 | 3 | 2 | 101 | 61 |
| | Q3 | 299 | 184 | 53 | 32 | 2,545 | 1,672 | 4 | 3 | 119 | 75 |
| | Median | 228 | 135 | 50 | 29 | 2,012 | 1,310 | 3 | 2 | 96 | 56 |
| | Q1 | 166 | 85 | 45 | 26 | 1,507 | 871 | 2 | 2 | 73 | 39 |
| | Low | 66 | 15 | 41 | 17 | 648 | 295 | 1 | 1 | 29 | 9 |
| CONVENTION/ CONFERENCE CENTER | Count | 133 | 139 | 9 | 7 | 93 | 92 | 7 | 8 | 134 | 139 |
| | High | 808 | 479 | 57 | 33 | 5,087 | 3,504 | 4 | 3 | 337 | 180 |
| | Mean | 211 | 148 | 51 | 28 | 2,116 | 1,386 | 3 | 2 | 89 | 61 |
| | Q3 | 259 | 184 | 54 | 30 | 2,530 | 1,693 | 4 | 3 | 106 | 74 |
| | Median | 193 | 132 | 52 | 28 | 2,057 | 1,286 | 4 | 2 | 83 | 56 |
| | Q1 | 144 | 92 | 51 | 27 | 1,407 | 984 | 2 | 2 | 63 | 41 |
| | Low | 86 | 36 | 42 | 21 | 547 | 267 | 2 | 1 | 35 | 17 |
| SERVICED APARTMENT | Count | 21 | 23 | 7 | 9 | 14 | 14 | 9 | 13 | 21 | 23 |
| | High | 293 | 187 | 53 | 30 | 3,195 | 1,339 | 4 | 3 | 134 | 111 |
| | Mean | 166 | 92 | 47 | 24 | 1,537 | 706 | 3 | 2 | 78 | 43 |
| | Q3 | 194 | 112 | 49 | 27 | 1,676 | 865 | 4 | 2 | 84 | 50 |
| | Median | 165 | 82 | 46 | 24 | 1,396 | 623 | 3 | 2 | 73 | 35 |
| | Q1 | 130 | 65 | 44 | 20 | 1,171 | 455 | 2 | 1 | 61 | 31 |
| | Low | 88 | 35 | 42 | 17 | 581 | 427 | 2 | 1 | 50 | 22 |



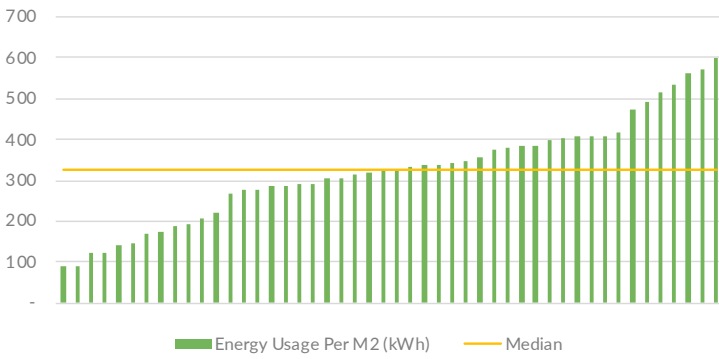
| CHINA | ALL | | FULL SERVICE | | LTD SERVICE | | AIRPORT | | RESORT | | CITY/URBAN | | CON/CONF | | S. APARTMENT | |
|---|-------|------|--------------|------|-------------|------|---------|------|--------|------|------------|------|----------|-----|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 1007 | 86% | 958 | 86% | 49 | 73% | 13 | 77% | 212 | 83% | 591 | 87% | 149 | 85% | 42 | 88% |
| Opt-Out Linen Reuse | 818 | 54% | 782 | 55% | 36 | 33% | 11 | 36% | 175 | 55% | 480 | 54% | 122 | 54% | 30 | 57% |
| ≥ 75% LED Lighting | 1092 | 86% | 1039 | 86% | 53 | 87% | 14 | 86% | 227 | 86% | 645 | 88% | 160 | 85% | 46 | 72% |
| Variable Frequency Drives | 1069 | 79% | 1020 | 80% | 49 | 57% | 13 | 85% | 223 | 81% | 629 | 80% | 158 | 82% | 46 | 48% |
| - Main Air Handling Units | 832 | 86% | 803 | 86% | 29 | 86% | 10 | 70% | 175 | 90% | 499 | 86% | 129 | 88% | 19 | 58% |
| - Kitchen Hoods | 805 | 49% | 777 | 49% | 28 | 39% | 8 | 38% | 171 | 55% | 495 | 47% | 128 | 45% | | |
| - Elevators | 825 | 82% | 797 | 82% | 28 | 79% | 10 | 100% | 172 | 85% | 496 | 82% | 128 | 80% | 19 | 42% |
| - Water Pumps | 817 | 79% | 789 | 79% | 28 | 71% | 11 | 91% | 174 | 86% | 500 | 76% | 129 | 77% | | |
| - Refrigeration Units | 824 | 79% | 797 | 79% | 27 | 96% | 10 | 70% | 173 | 87% | 493 | 77% | 128 | 77% | 20 | 85% |
| - Other | 669 | 32% | 646 | 33% | 23 | 22% | 5 | 60% | 143 | 36% | 415 | 29% | 105 | 38% | | |
| Renewable Power Generated? | 1066 | 9% | 1016 | 9% | 50 | 4% | 14 | 7% | 222 | 15% | 627 | 7% | 157 | 10% | 46 | 7% |
| - Wind Power | 75 | 9% | 73 | 10% | | | | | 24 | 8% | 36 | 8% | 12 | 8% | | |
| - Solar PV | 75 | 15% | 73 | 15% | | | | | 25 | 8% | 35 | 11% | 12 | 42% | | |
| - Heat Pump | 79 | 56% | 77 | 57% | | | | | 28 | 79% | 36 | 44% | 12 | 50% | | |
| - Solar Thermal | 89 | 62% | 87 | 61% | | | | | 30 | 60% | 42 | 67% | 13 | 62% | | |
| - Geothermal | 74 | 7% | 72 | 7% | | | | | 25 | 16% | 35 | 3% | 11 | 0% | | |
| - Hydroelectric | 72 | 1% | 70 | 1% | | | | | 24 | 4% | 34 | 0% | 11 | 0% | | |
| - Cogeneration | 72 | 7% | 70 | 7% | | | | | 24 | 4% | 34 | 9% | 11 | 9% | | |
| - Other | 72 | 22% | 70 | 23% | | | | | 24 | 25% | 34 | 24% | 11 | 0% | | |
| Carbon Offsets or Renewable Energy Certificate Purchase | 1034 | 4% | 984 | 4% | 50 | 2% | 14 | 7% | 213 | 3% | 611 | 4% | 154 | 5% | 42 | 5% |
| ≥ 75% Guestrooms Have Digital Thermostats | 1092 | 78% | 1039 | 79% | 53 | 53% | 14 | 93% | 227 | 77% | 645 | 80% | 160 | 74% | 46 | 65% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 1092 | 61% | 1039 | 62% | 53 | 49% | 14 | 79% | 227 | 67% | 645 | 61% | 160 | 59% | 46 | 39% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 1091 | 73% | 1038 | 74% | 53 | 55% | 14 | 93% | 227 | 69% | 644 | 75% | 160 | 71% | 46 | 59% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 1092 | 47% | 1039 | 48% | 53 | 36% | 14 | 36% | 227 | 49% | 645 | 48% | 160 | 50% | 46 | 26% |
| High Efficiency Boilers (>85% efficiency) | 996 | 81% | 950 | 82% | 46 | 61% | 13 | 92% | 202 | 81% | 594 | 83% | 149 | 81% | 38 | 50% |
| High Efficient Chillers (>0.5 kW/ton) | 1002 | 84% | 956 | 86% | 46 | 57% | 12 | 83% | 206 | 85% | 593 | 86% | 152 | 84% | 39 | 56% |
| Energy Sub-metering | 1064 | 78% | 1015 | 79% | 49 | 67% | 14 | 71% | 222 | 77% | 626 | 79% | 156 | 79% | 46 | 61% |
| - Fitness Facility | 787 | 81% | 762 | 82% | 25 | 56% | 9 | 56% | 157 | 80% | 474 | 82% | 118 | 85% | 29 | 62% |
| - Food & Beverage Facilities | 826 | 91% | 794 | 90% | 32 | 97% | 9 | 100% | 169 | 93% | 495 | 90% | 124 | 91% | 29 | 79% |
| - Guestrooms | 819 | 91% | 787 | 91% | 32 | 100% | 9 | 89% | 168 | 90% | 491 | 91% | 122 | 94% | 29 | 97% |
| - Public Spaces | 815 | 76% | 784 | 76% | 31 | 81% | 9 | 44% | 169 | 83% | 487 | 74% | 121 | 77% | 29 | 79% |
| Energy Tracking | 1043 | 100% | 994 | 100% | 49 | 98% | 14 | 100% | 215 | 100% | 616 | 100% | 156 | 99% | 42 | 100% |
| Benchmarking Energy among Peers | 1029 | 76% | 984 | 76% | 45 | 78% | 14 | 86% | 214 | 75% | 604 | 77% | 155 | 79% | 42 | 57% |
| Energy Audit | 40 | 20% | 40 | 20% | | | | | | | | | | | 40 | 20% |
| Electric Vehicles | 1092 | 42% | 1039 | 43% | 53 | 28% | 14 | 50% | 227 | 55% | 645 | 35% | 160 | 55% | 46 | 35% |
| Recycling in Common Areas | 1014 | 81% | 964 | 81% | 50 | 74% | 14 | 79% | 212 | 83% | 598 | 80% | 149 | 85% | 41 | 80% |
| Recycling Bins in Guestrooms | 1004 | 70% | 956 | 70% | 48 | 56% | 14 | 79% | 211 | 69% | 593 | 69% | 145 | 74% | 41 | 61% |
| ≥ 75% Guestrooms with Bulk Soap/Shampoo Dispensers | 1092 | 44% | 1039 | 43% | 53 | 57% | 14 | 21% | 227 | 55% | 645 | 43% | 160 | 40% | 46 | 28% |
| Waste and Recycling Tracking | 957 | 51% | 913 | 52% | 44 | 34% | 14 | 57% | 203 | 48% | 564 | 52% | 137 | 51% | 39 | 51% |
| Soap Donation | 980 | 20% | 932 | 21% | 48 | 6% | 14 | 21% | 209 | 18% | 574 | 21% | 142 | 23% | 41 | 10% |
| ≥ 75% F&B with Reusable Food Service Ware | 1091 | 67% | 1038 | 68% | 53 | 49% | 14 | 79% | 227 | 66% | 644 | 69% | 160 | 63% | 46 | 57% |
| Food Waste Composting | 979 | 33% | 931 | 34% | 48 | 17% | 14 | 43% | 207 | 38% | 577 | 31% | 141 | 33% | 40 | 30% |
| Waste Audit | 958 | 10% | 912 | 10% | 46 | 7% | 14 | 21% | 203 | 9% | 562 | 10% | 140 | 10% | 39 | 8% |
| Food Waste Tracking | 949 | 59% | 904 | 60% | 45 | 44% | 14 | 43% | 203 | 57% | 554 | 60% | 139 | 63% | 39 | 46% |
| Food Waste Prevention Strategies | 934 | 70% | 889 | 71% | 45 | 67% | 12 | 92% | 202 | 67% | 549 | 71% | 134 | 73% | 37 | 68% |
| - Training | 639 | 95% | 608 | 95% | 31 | 94% | 11 | 91% | 129 | 99% | 381 | 94% | 95 | 94% | 23 | 87% |
| - Adjusting portion size | 614 | 80% | 585 | 80% | 29 | 79% | 11 | 91% | 120 | 84% | 370 | 77% | 90 | 81% | 23 | 87% |
| - Redesign menu | 639 | 95% | 610 | 95% | 29 | 90% | 11 | 100% | 131 | 95% | 380 | 94% | 93 | 96% | 24 | 92% |
| - Change size of serving vessel | 599 | 81% | 570 | 81% | 29 | 72% | 11 | 91% | 124 | 80% | 370 | 80% | 91 | 86% | | |

| CHINA | ALL | | FULL SERVICE | | LTD SERVICE | | AIRPORT | | RESORT | | CITY/URBAN | | CON/CONF | | S. APARTMENT | |
|---|-------|------|--------------|------|-------------|------|---------|------|--------|------|------------|------|----------|------|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 981 | 19% | 936 | 19% | 45 | 27% | 14 | 21% | 209 | 22% | 575 | 19% | 143 | 17% | 40 | 15% |
| Single-Use Plastics Eliminated | 965 | 87% | 921 | 88% | 44 | 80% | 14 | 93% | 207 | 88% | 563 | 88% | 142 | 85% | 39 | 79% |
| Waste Water Treatment | 985 | 83% | 940 | 83% | 45 | 82% | 14 | 93% | 207 | 86% | 580 | 83% | 144 | 80% | 40 | 73% |
| Food Donation | 977 | 20% | 929 | 21% | 48 | 6% | 14 | 21% | 209 | 18% | 574 | 21% | 142 | 23% | 38 | 8% |
| ≥ 75% Low-Flow Toilets | 1092 | 80% | 1039 | 81% | 53 | 62% | 14 | 79% | 227 | 81% | 645 | 80% | 160 | 81% | 46 | 67% |
| ≥ 75% Efficient Faucets | 1092 | 59% | 1039 | 60% | 53 | 45% | 14 | 36% | 227 | 56% | 645 | 62% | 160 | 61% | 46 | 41% |
| ≥ 75% Efficient Showerheads | 1092 | 64% | 1039 | 64% | 53 | 49% | 14 | 50% | 227 | 60% | 645 | 65% | 160 | 69% | 46 | 41% |
| Water Tracking | 1033 | 100% | 987 | 100% | 46 | 100% | 14 | 100% | 213 | 99% | 609 | 100% | 155 | 100% | 42 | 100% |
| Graywater Reuse | 1029 | 19% | 983 | 20% | 46 | 13% | 14 | 7% | 212 | 25% | 609 | 18% | 153 | 16% | 41 | 17% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 1024 | 39% | 978 | 39% | 46 | 37% | 14 | 43% | 212 | 39% | 604 | 39% | 153 | 39% | 41 | 37% |
| Water Sub-Metering | 1033 | 77% | 988 | 77% | 45 | 69% | 14 | 71% | 211 | 79% | 609 | 78% | 153 | 77% | 46 | 57% |
| - Fitness Facility | 744 | 82% | 722 | 83% | 22 | 36% | 9 | 56% | 149 | 80% | 448 | 83% | 113 | 84% | 25 | 72% |
| - Food & Beverage Facilities | 780 | 91% | 750 | 91% | 30 | 97% | 9 | 100% | 161 | 94% | 466 | 90% | 119 | 92% | 25 | 80% |
| - Guestrooms | 774 | 87% | 744 | 87% | 30 | 93% | 10 | 80% | 162 | 86% | 464 | 86% | 116 | 90% | 22 | 86% |
| - Landscaping/grounds keeping | 753 | 75% | 725 | 76% | 28 | 61% | 9 | 78% | 156 | 83% | 452 | 72% | 112 | 79% | 24 | 54% |
| Rainwater Capture | 1023 | 11% | 978 | 12% | 45 | 4% | 14 | 0% | 210 | 28% | 605 | 7% | 154 | 10% | 40 | 0% |
| Native or Drought-Tolerant Landscaping | 1006 | 60% | 961 | 60% | 45 | 42% | 14 | 57% | 213 | 77% | 594 | 53% | 147 | 63% | 38 | 50% |
| Preventive Maintenance program | 1032 | 99% | 987 | 99% | 45 | 98% | 14 | 100% | 214 | 100% | 610 | 99% | 154 | 99% | 40 | 98% |
| Written Environmental Policy(ies) | 966 | 72% | 924 | 73% | 42 | 62% | 13 | 77% | 202 | 73% | 568 | 72% | 142 | 73% | 41 | 61% |
| Green Practices Shared on Website | 956 | 46% | 914 | 46% | 42 | 33% | 14 | 43% | 200 | 47% | 561 | 42% | 140 | 60% | 41 | 44% |
| Green Champion | 990 | 50% | 945 | 51% | 45 | 29% | 14 | 71% | 205 | 53% | 583 | 49% | 147 | 49% | 41 | 51% |
| Green Team | 976 | 66% | 932 | 67% | 44 | 43% | 14 | 79% | 205 | 63% | 573 | 66% | 143 | 68% | 41 | 66% |
| Green Team Budget | 964 | 60% | 920 | 61% | 44 | 50% | 13 | 54% | 202 | 60% | 568 | 60% | 141 | 67% | 40 | 40% |
| Staff Training | 997 | 80% | 952 | 80% | 45 | 78% | 14 | 71% | 208 | 77% | 585 | 81% | 149 | 82% | 41 | 78% |
| Employee Volunteering Opportunities During Work Hours | 971 | 64% | 925 | 65% | 46 | 50% | 14 | 50% | 205 | 63% | 571 | 65% | 140 | 64% | 41 | 66% |
| Staff Recognition | 971 | 67% | 927 | 67% | 44 | 66% | 14 | 43% | 202 | 71% | 572 | 66% | 142 | 66% | 41 | 66% |
| Comment/Suggestion Process | 968 | 43% | 924 | 43% | 44 | 48% | 14 | 36% | 203 | 38% | 570 | 44% | 140 | 46% | 41 | 44% |
| >50% Green Cleaning Products | 961 | 93% | 917 | 93% | 44 | 82% | 14 | 86% | 201 | 93% | 567 | 93% | 137 | 90% | 42 | 93% |
| Green Initiatives Communication in Guestrooms | 977 | 93% | 931 | 94% | 46 | 83% | 14 | 100% | 210 | 95% | 572 | 92% | 140 | 96% | 41 | 83% |
| Involve Guest to Support Green Initiatives | 955 | 68% | 910 | 68% | 45 | 53% | 13 | 85% | 203 | 66% | 560 | 68% | 139 | 69% | 40 | 60% |
| Reward Program for Sustainable Guests | 944 | 46% | 900 | 47% | 44 | 36% | 14 | 21% | 199 | 46% | 556 | 48% | 137 | 47% | 38 | 32% |
| 100% non-smoking | 985 | 88% | 942 | 88% | 43 | 86% | 14 | 100% | 205 | 89% | 580 | 87% | 145 | 91% | 41 | 85% |
| ≥ 75% of non-smoking guestrooms | 1092 | 52% | 1039 | 52% | 53 | 45% | 14 | 86% | 227 | 46% | 645 | 52% | 160 | 51% | 46 | 67% |
| 3rd-party Certification | 949 | 34% | 906 | 34% | 43 | 35% | 14 | 36% | 199 | 37% | 559 | 33% | 138 | 38% | 39 | 18% |
| Carbon Footprint Measured | 982 | 52% | 938 | 53% | 44 | 36% | 14 | 71% | 202 | 55% | 581 | 52% | 146 | 57% | 39 | 28% |
| Local Procurement Policy | 963 | 89% | 921 | 88% | 42 | 98% | 14 | 86% | 203 | 91% | 559 | 92% | 141 | 89% | 46 | 43% |
| Green Roof | 997 | 28% | 952 | 28% | 45 | 33% | 14 | 29% | 207 | 27% | 590 | 29% | 146 | 29% | 40 | 23% |
| Vegetable Garden | 997 | 6% | 952 | 6% | 45 | 2% | 14 | 7% | 208 | 11% | 590 | 3% | 146 | 8% | 39 | 3% |
| Beekeeping | 994 | 2% | 949 | 2% | 45 | 2% | 14 | 7% | 206 | 3% | 588 | 2% | 147 | 5% | 39 | 3% |
| Low-VOC or VOC-free paints in renovations/additions | 964 | 80% | 921 | 81% | 43 | 72% | 14 | 86% | 201 | 84% | 571 | 79% | 139 | 84% | 39 | 69% |
| HVAC Filters Routinely Checked | 981 | 88% | 938 | 89% | 43 | 65% | 14 | 100% | 203 | 87% | 580 | 90% | 145 | 86% | 39 | 67% |
| Vegetarian Menu Options | 937 | 74% | 894 | 75% | 43 | 63% | 12 | 92% | 198 | 78% | 552 | 74% | 138 | 74% | 37 | 51% |
| Sustainable Seafood Procurement | 918 | 72% | 874 | 73% | 44 | 45% | 12 | 92% | 194 | 70% | 540 | 74% | 135 | 76% | 37 | 32% |
| Evaluate suppliers in human rights areas | 904 | 53% | 861 | 53% | 43 | 47% | 12 | 58% | 193 | 56% | 534 | 53% | 129 | 53% | 36 | 33% |
| Procurement requirements | 939 | 66% | 896 | 67% | 43 | 60% | 12 | 75% | 195 | 68% | 550 | 64% | 137 | 68% | 45 | 78% |
| - Contractors | 557 | 96% | 538 | 96% | 19 | 95% | 8 | 88% | 119 | 97% | 324 | 96% | 83 | 94% | 23 | 96% |
| - Service Providers | 567 | 95% | 546 | 95% | 21 | 95% | 8 | 100% | 127 | 97% | 329 | 95% | 81 | 93% | 22 | 100% |
| - Suppliers | 574 | 89% | 551 | 89% | 23 | 91% | 9 | 89% | 127 | 90% | 330 | 88% | 85 | 88% | 23 | 96% |
| - Other | 447 | 79% | 432 | 80% | 15 | 73% | 7 | 86% | 96 | 81% | 263 | 79% | 66 | 74% | 15 | 100% |

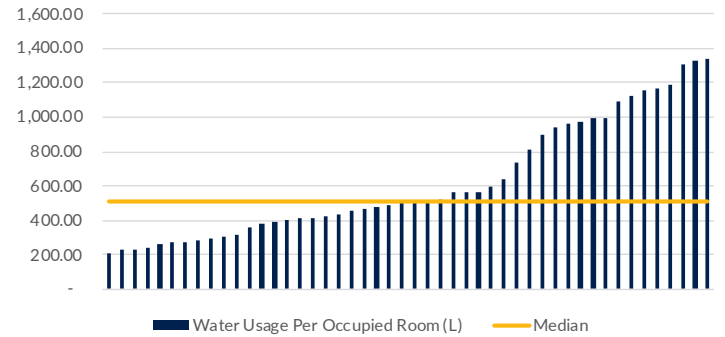
HONG KONG



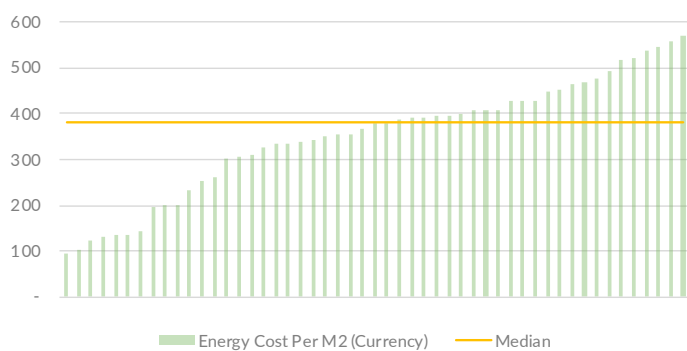
Energy Usage Per Square Metre (kWh)



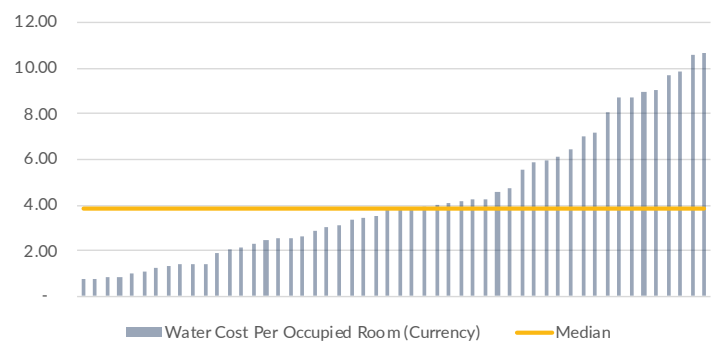
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| HONG KONG | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|-------------------------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 48 | 45 | 51 | 51 | 48 | 48 | 48 | 52 | 49 | 44 |
| | High | 597 | 351 | 570 | 163 | 4,465 | 1,335 | 36 | 11 | 413 | 166 |
| | Mean | 323 | 101 | 351 | 68 | 2,595 | 625 | 19 | 4 | 213 | 59 |
| | Q3 | 400 | 111 | 430 | 89 | 3,297 | 943 | 25 | 6 | 256 | 72 |
| | Median | 323 | 68 | 380 | 63 | 2,618 | 509 | 19 | 4 | 218 | 44 |
| | Q1 | 255 | 50 | 281 | 42 | 1,948 | 374 | 13 | 2 | 165 | 32 |
| | Low | 91 | 23 | 95 | 21 | 383 | 204 | 3 | 1 | 62 | 17 |
| FULL SERVICE | Count | 43 | 40 | 47 | 47 | 43 | 43 | 44 | 48 | 44 | 39 |
| | High | 597 | 351 | 570 | 163 | 4,465 | 1,335 | 36 | 11 | 413 | 166 |
| | Mean | 326 | 109 | 348 | 70 | 2,646 | 662 | 19 | 4 | 213 | 63 |
| | Q3 | 392 | 112 | 428 | 100 | 3,370 | 969 | 26 | 6 | 255 | 73 |
| | Median | 325 | 71 | 380 | 64 | 2,704 | 516 | 19 | 4 | 218 | 45 |
| | Q1 | 271 | 52 | 281 | 44 | 1,916 | 409 | 13 | 2 | 180 | 35 |
| | Low | 91 | 41 | 95 | 21 | 383 | 204 | 3 | 1 | 62 | 25 |
| LIMITED SERVICE | Count | 5 | 5 | | | 5 | 5 | | | 5 | 5 |
| | High | 471 | 75 | | | 2,542 | 407 | | | 323 | 52 |
| | Mean | 297 | 39 | | | 2,160 | 302 | | | 212 | 27 |
| | Q3 | 418 | 34 | | | 2,428 | 318 | | | 303 | 25 |
| | Median | 284 | 34 | | | 2,281 | 309 | | | 206 | 22 |
| | Q1 | 170 | 29 | | | 1,999 | 241 | | | 123 | 21 |
| | Low | 143 | 23 | | | 1,553 | 232 | | | 104 | 17 |
| CITY/ URBAN | Count | 38 | 35 | 39 | 38 | 36 | 36 | 37 | 38 | 39 | 34 |
| | High | 572 | 351 | 570 | 163 | 4,465 | 1,335 | 36 | 11 | 413 | 166 |
| | Mean | 335 | 98 | 385 | 71 | 2,911 | 626 | 21 | 5 | 226 | 57 |
| | Q3 | 397 | 111 | 459 | 93 | 3,703 | 912 | 26 | 7 | 267 | 71 |
| | Median | 328 | 67 | 390 | 61 | 2,791 | 496 | 20 | 4 | 221 | 44 |
| | Q1 | 284 | 48 | 331 | 45 | 2,284 | 399 | 16 | 3 | 190 | 32 |
| | Low | 91 | 23 | 144 | 21 | 1,574 | 232 | 5 | 1 | 64 | 17 |
| CONVENTION/ CONFERENCE CENTER | Count | | 5 | | | | | | | | 5 |
| | High | | 259 | | | | | | | | 162 |
| | Mean | | 108 | | | | | | | | 71 |
| | Q3 | | 101 | | | | | | | | 73 |
| | Median | | 94 | | | | | | | | 57 |
| | Q1 | | 57 | | | | | | | | 42 |
| | Low | | 29 | | | | | | | | 21 |
| SERVICED APARTMENT | Count | | | 7 | 7 | 6 | | 6 | 7 | | |
| | High | | | 302 | 79 | 1,237 | | 7 | 1 | | |
| | Mean | | | 146 | 34 | 958 | | 4 | 1 | | |
| | Q3 | | | 135 | 32 | 1,174 | | 5 | 1 | | |
| | Median | | | 131 | 27 | 1,066 | | 4 | 1 | | |
| | Q1 | | | 113 | 24 | 856 | | 4 | 1 | | |
| | Low | | | 95 | 22 | 383 | | 3 | 1 | | |



| HONG KONG | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | | CONV/CONF | | S. APARTMENT | |
|--|-------|------|--------------|------|-------------|------|------------|------|-----------|------|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 71 | 90% | 59 | 93% | 12 | 75% | 53 | 91% | 5 | 80% | 8 | 100% |
| Opt-Out Linen Reuse | 60 | 32% | 52 | 33% | 8 | 25% | 44 | 36% | | | 8 | 13% |
| ≥75% LED Lighting | 69 | 83% | 59 | 81% | 10 | 90% | 51 | 84% | 5 | 60% | 8 | 88% |
| Variable Frequency Drives | 70 | 54% | 59 | 56% | 11 | 45% | 52 | 58% | 5 | 60% | 8 | 25% |
| - Main Air Handling Units | 34 | 88% | 31 | 90% | | | 27 | 85% | | | | |
| - Kitchen Hoods | 32 | 38% | 30 | 37% | | | 26 | 35% | | | | |
| - Elevators | 33 | 42% | 31 | 45% | | | 26 | 42% | | | | |
| - Water Pumps | 34 | 74% | 31 | 71% | | | 27 | 70% | | | | |
| - Refrigeration Units | 33 | 52% | 32 | 50% | | | 26 | 46% | | | | |
| - Other | 25 | 8% | 24 | 8% | | | 20 | 5% | | | | |
| Renewable Power Generated? | 71 | 10% | 60 | 12% | 11 | 0% | 53 | 11% | 5 | 0% | 8 | 0% |
| - Solar PV | 5 | 60% | 5 | 60% | | | | | | | | |
| - Heat Pump | 5 | 100% | 5 | 100% | | | | | | | | |
| Carbon Offsets/Renewable Energy Cert. Purchase | 66 | 9% | 57 | 11% | 9 | 0% | 48 | 8% | 5 | 20% | 8 | 0% |
| ≥75% Guestrooms Have Digital Thermostats | 82 | 55% | 70 | 56% | 12 | 50% | 63 | 59% | 5 | 80% | 8 | 0% |
| ≥75% Guestrooms Have Occupancy Sensors | 82 | 33% | 70 | 30% | 12 | 50% | 63 | 38% | 5 | 0% | 8 | 0% |
| ≥75% Meeting Rooms Have Digital Thermostats | 82 | 46% | 70 | 47% | 12 | 42% | 63 | 48% | 5 | 60% | 8 | 13% |
| ≥75% Meeting Rooms Have Occupancy Sensors | 82 | 15% | 70 | 11% | 12 | 33% | 63 | 14% | 5 | 20% | 8 | 0% |
| High Efficiency Boilers (>85% efficiency) | 56 | 45% | 47 | 49% | 9 | 22% | 42 | 48% | 5 | 20% | | |
| High Efficient Chillers (>0.5 kW/ton) | 58 | 78% | 49 | 82% | 9 | 56% | 45 | 82% | 5 | 60% | | |
| Energy Sub-Metering | 68 | 66% | 58 | 66% | 10 | 70% | 50 | 68% | 5 | 60% | 8 | 38% |
| - Fitness Facility | 37 | 41% | 33 | 42% | | | 29 | 45% | | | | |
| - Food & Beverage Facilities | 40 | 85% | 35 | 89% | 5 | 60% | 30 | 90% | | | | |
| - Guestrooms | 43 | 88% | 36 | 89% | 7 | 86% | 32 | 88% | | | | |
| - Public Spaces | 42 | 71% | 36 | 69% | 6 | 83% | 32 | 72% | | | | |
| Energy Tracking | 66 | 100% | 57 | 100% | 9 | 100% | 48 | 100% | 5 | 100% | 8 | 100% |
| Benchmarking Energy among Peers | 66 | 47% | 57 | 44% | 9 | 67% | 48 | 48% | 5 | 80% | 8 | 25% |
| Energy Audit | 8 | 38% | 8 | 38% | | | | | | | 8 | 38% |
| Electric Vehicles | 65 | 31% | 56 | 36% | 9 | 0% | 48 | 31% | 5 | 40% | 7 | 0% |
| Recycling in Common Areas | 65 | 75% | 56 | 75% | 9 | 78% | 47 | 79% | 5 | 80% | 8 | 50% |
| Recycling Bins in Guestrooms | 65 | 32% | 56 | 36% | 9 | 11% | 47 | 28% | 5 | 60% | 8 | 25% |
| ≥75% Guestrooms with Soap/Shampoo Dispensers | 82 | 28% | 70 | 23% | 12 | 58% | 63 | 32% | 5 | 0% | 8 | 13% |
| Waste and Recycling Tracking | 64 | 53% | 55 | 55% | 9 | 44% | 46 | 61% | 5 | 60% | 8 | 13% |
| Soap Donation | 64 | 53% | 55 | 55% | 9 | 44% | 46 | 52% | 5 | 60% | 8 | 50% |
| ≥75% F&B with Reusable Food Service Ware | 82 | 48% | 70 | 51% | 12 | 25% | 63 | 51% | 5 | 20% | 8 | 25% |
| Food Waste Composting | 62 | 23% | 54 | 26% | 8 | 0% | 45 | 24% | 5 | 20% | 7 | 0% |
| Waste Audit | 64 | 17% | 55 | 15% | 9 | 33% | 46 | 17% | 5 | 20% | 8 | 0% |
| Food Waste Tracking | 56 | 43% | 49 | 49% | 7 | 0% | 43 | 44% | 5 | 40% | | |
| Food Waste Prevention Strategies | 57 | 53% | 50 | 60% | 7 | 0% | 44 | 55% | 5 | 40% | | |
| - Training | 28 | 61% | 28 | 61% | | | 22 | 64% | | | | |
| - Adjusting portion size | 29 | 86% | 29 | 86% | | | 23 | 87% | | | | |
| - Redesign menu | 27 | 85% | 27 | 85% | | | 21 | 81% | | | | |
| - Change size of serving vessel | 26 | 69% | 26 | 69% | | | 21 | 62% | | | | |
| Water Filtration/Hydration Station | 62 | 23% | 53 | 26% | 9 | 0% | 46 | 22% | 5 | 40% | 6 | 0% |
| Single-Use Plastics Eliminated | 62 | 74% | 53 | 79% | 9 | 44% | 46 | 78% | 5 | 60% | 6 | 67% |
| Waste Water Treatment | 63 | 56% | 54 | 54% | 9 | 67% | 46 | 52% | 5 | 60% | 7 | 71% |
| Food Donation | 59 | 51% | 50 | 52% | 9 | 44% | 46 | 52% | 5 | 60% | | |
| ≥ 75% Low-Flow Toilets | 54 | 80% | 47 | 79% | 7 | 86% | 40 | 80% | | | 7 | 100% |
| ≥ 75% Efficient Faucets | 41 | 78% | 34 | 79% | 7 | 71% | 26 | 77% | | | 7 | 71% |



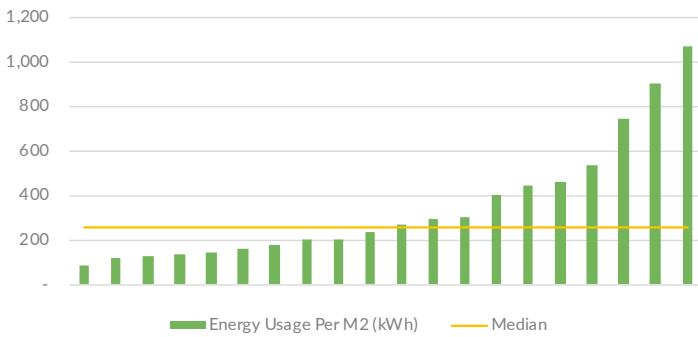
| HONG KONG | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | | CONV/CONF | | S. APARTMENT | |
|---|-------|------|--------------|------|-------------|------|------------|------|-----------|------|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| ≥ 75% Efficient Showerheads | 44 | 77% | 37 | 78% | 7 | 71% | 30 | 73% | | | 6 | 83% |
| Water Tracking | 66 | 100% | 57 | 100% | 9 | 100% | 48 | 100% | 5 | 100% | 8 | 100% |
| Graywater Reuse | 66 | 2% | 57 | 2% | 9 | 0% | 48 | 0% | 5 | 20% | 8 | 0% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 65 | 26% | 56 | 29% | 9 | 11% | 48 | 27% | 5 | 20% | 7 | 14% |
| Water Sub-Metering | 66 | 76% | 57 | 77% | 9 | 67% | 48 | 83% | 5 | 80% | 8 | 25% |
| - Fitness Facility | 41 | 27% | 39 | 28% | | | 32 | 22% | | | | |
| - Food & Beverage Facilities | 46 | 96% | 42 | 98% | | | 36 | 94% | 4 | 100% | | |
| - Guestrooms | 46 | 91% | 40 | 90% | 6 | 100% | 36 | 89% | 4 | 100% | | |
| - Landscaping/grounds keeping | 41 | 51% | 39 | 49% | | | 32 | 44% | | | | |
| Rainwater Capture | 66 | 6% | 57 | 7% | 9 | 0% | 48 | 6% | 5 | 0% | 8 | 0% |
| Native or Drought-Tolerant Landscaping | 65 | 20% | 56 | 21% | 9 | 11% | 48 | 15% | 5 | 40% | 7 | 14% |
| Preventive Maintenance program | 65 | 88% | 56 | 88% | 9 | 89% | 47 | 87% | 5 | 100% | 8 | 75% |
| Written Environmental Policy(ies) | 63 | 57% | 55 | 56% | 8 | 63% | 45 | 56% | 5 | 80% | 8 | 50% |
| Green Practices Shared on Website | 62 | 50% | 54 | 50% | 8 | 50% | 44 | 55% | 5 | 20% | 8 | 38% |
| Green Champion | 65 | 49% | 57 | 53% | 8 | 25% | 47 | 53% | 5 | 20% | 8 | 38% |
| Green Team | 65 | 66% | 57 | 70% | 8 | 38% | 47 | 70% | 5 | 60% | 8 | 50% |
| Green Team Budget | 63 | 54% | 55 | 53% | 8 | 63% | 45 | 56% | 5 | 60% | 8 | 38% |
| Staff Training | 63 | 52% | 55 | 56% | 8 | 25% | 45 | 56% | 5 | 40% | 8 | 38% |
| Employee Volunteering Opps During Work Hours | 64 | 75% | 56 | 75% | 8 | 75% | 46 | 74% | 5 | 100% | 8 | 75% |
| Staff Recognition | 63 | 35% | 55 | 38% | 8 | 13% | 45 | 38% | 5 | 20% | 8 | 13% |
| Comment/Suggestion Process | 63 | 41% | 55 | 44% | 8 | 25% | 45 | 49% | 5 | 20% | 8 | 13% |
| >50% Green Cleaning Products | 63 | 52% | 55 | 56% | 8 | 25% | 45 | 53% | 5 | 20% | 8 | 50% |
| Green Initiatives Communication in Guestrooms | 64 | 70% | 56 | 68% | 8 | 88% | 46 | 74% | 5 | 80% | 8 | 38% |
| Involve Guest to Support Green Initiatives | 63 | 60% | 55 | 60% | 8 | 63% | 45 | 58% | 5 | 20% | 8 | 88% |
| Reward Program for Sustainable Guests | 63 | 19% | 55 | 18% | 8 | 25% | 45 | 16% | 5 | 0% | 8 | 13% |
| 100% non-smoking | 64 | 70% | 56 | 66% | 8 | 100% | 46 | 70% | 5 | 60% | 8 | 75% |
| ≥ 75% of non-smoking guestrooms | 82 | 72% | 70 | 74% | 12 | 58% | 63 | 70% | 5 | 80% | 8 | 75% |
| 3rd-party Certification | 63 | 40% | 55 | 36% | 8 | 63% | 46 | 41% | 5 | 40% | 7 | 0% |
| Carbon Footprint Measured | 63 | 40% | 55 | 38% | 8 | 50% | 45 | 44% | 5 | 60% | 8 | 0% |
| Local Procurement Policy | 64 | 67% | 56 | 66% | 8 | 75% | 46 | 72% | 5 | 40% | 8 | 50% |
| Green Roof | 65 | 31% | 56 | 29% | 9 | 44% | 47 | 28% | 5 | 40% | 8 | 38% |
| Vegetable Garden | 66 | 6% | 57 | 7% | 9 | 0% | 48 | 2% | 5 | 0% | 8 | 13% |
| Beekeeping | 66 | 0% | 57 | 0% | 9 | 0% | 48 | 0% | 5 | 0% | 8 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 64 | 75% | 55 | 75% | 9 | 78% | 46 | 74% | 5 | 100% | 8 | 50% |
| HVAC Filters Routinely Checked | 65 | 88% | 56 | 86% | 9 | 100% | 47 | 91% | 5 | 80% | 8 | 63% |
| Vegetarian Menu Options | 59 | 75% | 53 | 77% | 6 | 50% | 43 | 77% | 5 | 100% | 6 | 17% |
| Sustainable Seafood Procurement | 59 | 46% | 53 | 51% | 6 | 0% | 43 | 49% | 5 | 60% | 6 | 0% |
| Evaluate suppliers in human rights areas | 57 | 42% | 52 | 46% | 5 | 0% | 40 | 38% | | | 8 | 50% |
| Procurement requirements | 63 | 48% | 55 | 49% | 8 | 38% | 45 | 49% | 5 | 60% | 8 | 25% |
| - Contractors | 24 | 88% | 23 | 87% | | | 17 | 88% | | | | |
| - Service Providers | 24 | 92% | 23 | 91% | | | 17 | 94% | | | | |
| - Suppliers | 25 | 92% | 24 | 92% | | | 18 | 94% | | | | |
| - Other | 16 | 63% | 15 | 60% | | | 10 | 40% | | | | |



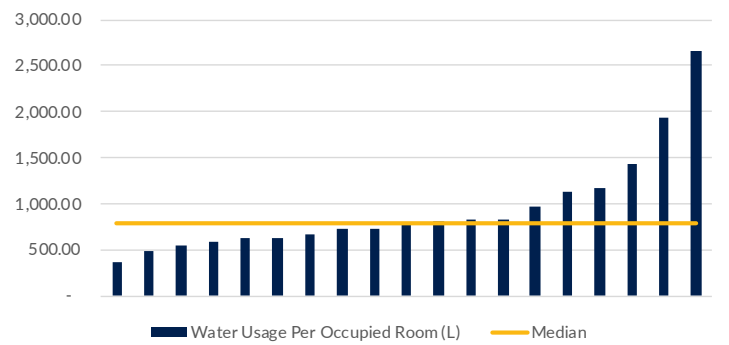
INDIA



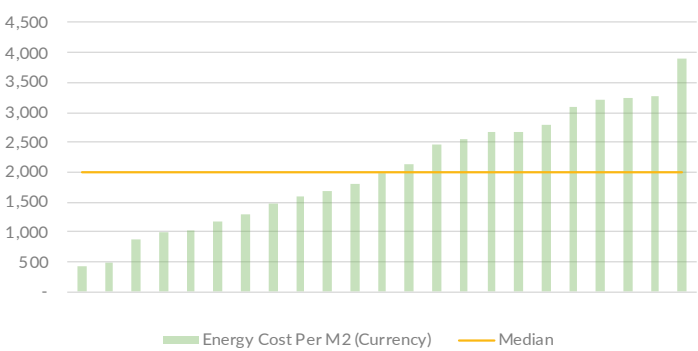
Energy Usage Per Square Metre (kWh)



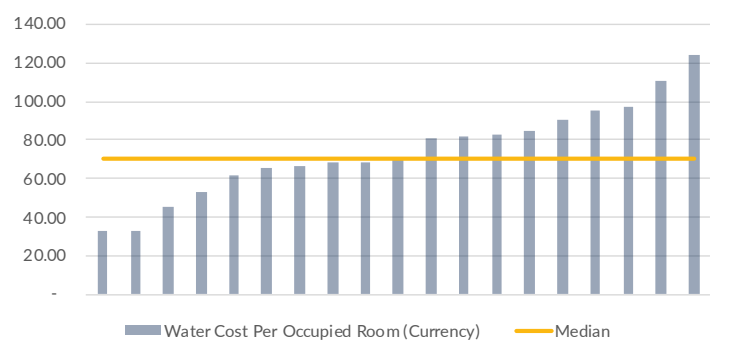
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| INDIA | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|-----------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 18 | 16 | 20 | 19 | 15 | 15 | 16 | 14 | 18 | 17 |
| | High | 1,067 | 200 | 3,908 | 1,705 | 4,041 | 1,440 | 334 | 125 | 517 | 164 |
| | Mean | 354 | 107 | 2,081 | 955 | 1,668 | 761 | 147 | 73 | 191 | 69 |
| | Q3 | 452 | 132 | 2,710 | 1,214 | 1,902 | 833 | 189 | 84 | 231 | 82 |
| | Median | 234 | 96 | 2,056 | 911 | 1,800 | 733 | 157 | 75 | 151 | 55 |
| | Q1 | 151 | 84 | 1,254 | 668 | 1,208 | 613 | 74 | 63 | 97 | 50 |
| | Low | 86 | 49 | 438 | 426 | 257 | 361 | 10 | 33 | 41 | 27 |
| FULL SERVICE | Count | 13 | 12 | 15 | 14 | 10 | 11 | 12 | 11 | 13 | 13 |
| | High | 1,067 | 200 | 3,908 | 1,705 | 2,445 | 2,658 | 317 | 125 | 517 | 164 |
| | Mean | 384 | 113 | 1,847 | 990 | 1,385 | 965 | 126 | 67 | 202 | 75 |
| | Q3 | 537 | 135 | 2,515 | 1,347 | 1,872 | 1,064 | 182 | 83 | 282 | 88 |
| | Median | 198 | 114 | 1,694 | 892 | 1,623 | 798 | 98 | 67 | 141 | 73 |
| | Q1 | 137 | 86 | 1,101 | 670 | 693 | 593 | 74 | 49 | 86 | 49 |
| | Low | 86 | 49 | 438 | 426 | 257 | 361 | 10 | 33 | 41 | 27 |
| LIMITED SERVICE | Count | 7 | 5 | 8 | 9 | 8 | 8 | 9 | 8 | 7 | 5 |
| | High | 456 | 144 | 3,265 | 1,307 | 4,041 | 1,925 | 334 | 110 | 247 | 76 |
| | Mean | 288 | 98 | 2,392 | 933 | 2,180 | 915 | 193 | 84 | 157 | 56 |
| | Q3 | 349 | 94 | 3,222 | 1,039 | 2,912 | 910 | 290 | 96 | 173 | 53 |
| | Median | 268 | 86 | 2,930 | 936 | 2,171 | 767 | 175 | 83 | 161 | 51 |
| | Q1 | 219 | 84 | 1,669 | 760 | 1,482 | 656 | 155 | 70 | 123 | 51 |
| | Low | 159 | 83 | 484 | 667 | 259 | 597 | 25 | 66 | 97 | 50 |
| CITY/ URBAN | Count | 15 | 10 | 16 | 17 | 12 | 13 | 15 | 14 | 15 | 11 |
| | High | 1,067 | 132 | 3,908 | 1,705 | 4,041 | 2,658 | 334 | 125 | 418 | 164 |
| | Mean | 292 | 92 | 2,212 | 990 | 1,793 | 994 | 155 | 76 | 145 | 65 |
| | Q3 | 349 | 97 | 3,115 | 1,266 | 2,075 | 1,129 | 196 | 89 | 172 | 67 |
| | Median | 198 | 88 | 2,056 | 947 | 1,713 | 802 | 159 | 75 | 119 | 51 |
| | Q1 | 143 | 83 | 1,429 | 692 | 1,214 | 733 | 90 | 66 | 92 | 49 |
| | Low | 86 | 64 | 886 | 442 | 518 | 361 | 10 | 33 | 41 | 33 |



| INDIA | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | | S.APARTMENT | |
|---|-------|------|--------------|------|-------------|------|------------|------|-------------|-----|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 28 | 89% | 18 | 83% | 10 | 100% | 19 | 89% | 5 | 80% |
| Opt-Out Linen Reuse | 25 | 72% | 15 | 53% | 10 | 100% | 17 | 76% | | |
| ≥ 75% LED Lighting | 30 | 80% | 20 | 70% | 10 | 100% | 21 | 76% | 5 | 80% |
| Variable Frequency Drives | 30 | 87% | 20 | 90% | 10 | 80% | 21 | 90% | 5 | 60% |
| - Main Air Handling Units | 25 | 72% | 17 | 82% | 8 | 50% | 19 | 74% | | |
| - Kitchen Hoods | 25 | 40% | 17 | 35% | 8 | 50% | 19 | 42% | | |
| - Elevators | 26 | 81% | 18 | 83% | 8 | 75% | 19 | 79% | | |
| - Water Pumps | 26 | 92% | 18 | 89% | 8 | 100% | 19 | 95% | | |
| - Refrigeration Units | 25 | 20% | 17 | 24% | 8 | 13% | 19 | 21% | | |
| - Other | 23 | 39% | 15 | 40% | 8 | 38% | 17 | 35% | | |
| Renewable Power Generated? | 30 | 23% | 19 | 16% | 11 | 36% | 20 | 20% | 5 | 40% |
| - Wind Power | 63 | 94% | 43 | 95% | 20 | 90% | 57 | 96% | | |
| - Solar PV | 64 | 97% | 44 | 98% | 20 | 95% | 57 | 100% | | |
| - Heat Pump | 63 | 95% | 43 | 98% | 20 | 90% | 57 | 96% | | |
| - Solar Thermal | 63 | 95% | 43 | 95% | 20 | 95% | 57 | 96% | | |
| - Geothermal | 63 | 94% | 43 | 95% | 20 | 90% | 57 | 96% | | |
| - Hydroelectric | 63 | 94% | 43 | 95% | 20 | 90% | 57 | 96% | | |
| - Cogeneration | 63 | 94% | 43 | 95% | 20 | 90% | 57 | 96% | | |
| - Other | 63 | 95% | 43 | 98% | 20 | 90% | 57 | 98% | | |
| Carbon Offsets or Renewable Energy Certificate Purchase | 28 | 21% | 17 | 24% | 11 | 18% | 18 | 22% | 5 | 20% |
| ≥ 75% Guestrooms Have Digital Thermostats | 30 | 87% | 19 | 79% | 11 | 100% | 20 | 90% | 5 | 60% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 30 | 53% | 19 | 47% | 11 | 64% | 20 | 50% | 5 | 60% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 30 | 63% | 19 | 53% | 11 | 82% | 20 | 65% | 5 | 40% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 30 | 37% | 19 | 37% | 11 | 36% | 20 | 35% | 5 | 40% |
| High Efficiency Boilers (>85% efficiency) | 27 | 74% | 17 | 76% | 10 | 70% | 17 | 71% | 5 | 60% |
| High Efficient Chillers (>0.5 kW/ton) | 28 | 89% | 17 | 88% | 11 | 91% | 18 | 94% | 5 | 60% |
| Energy Sub-metering | 29 | 62% | 18 | 72% | 11 | 45% | 19 | 68% | 5 | 40% |
| - Fitness Facility | 17 | 65% | 13 | 77% | | | 12 | 67% | | |
| - Food & Beverage Facilities | 18 | 78% | 13 | 77% | 5 | 80% | 13 | 77% | | |
| - Guestrooms | 18 | 100% | 13 | 100% | 5 | 100% | 13 | 100% | | |
| - Public Spaces | 18 | 94% | 13 | 100% | 5 | 80% | 13 | 92% | | |
| Energy Tracking | 28 | 93% | 17 | 88% | 11 | 100% | 18 | 100% | 5 | 60% |
| Benchmarking Energy among Peers | 27 | 63% | 17 | 71% | 10 | 50% | 17 | 65% | 5 | 60% |
| Energy Audit | 28 | 57% | 17 | 59% | 11 | 55% | 18 | 78% | 5 | 20% |
| Electric Vehicles | 26 | 31% | 17 | 41% | 9 | 11% | 16 | 38% | 5 | 20% |
| Recycling in Common Areas | 29 | 79% | 18 | 89% | 11 | 64% | 19 | 84% | 5 | 80% |
| Recycling Bins in Guestrooms | 27 | 56% | 17 | 53% | 10 | 60% | 17 | 71% | 5 | 20% |
| ≥ 75% G.rooms with Soap/Shampoo Dispensers | 26 | 27% | 16 | 13% | 10 | 50% | 17 | 24% | | |
| Waste and Recycling Tracking | 27 | 78% | 17 | 88% | 10 | 60% | 17 | 82% | 5 | 80% |
| Soap Donation | 26 | 58% | 16 | 63% | 10 | 50% | 17 | 65% | | |
| ≥ 75% F&B with Reusable Food Service Ware | 24 | 83% | 14 | 86% | 10 | 80% | 17 | 94% | | |
| Food Waste Composting | 27 | 74% | 17 | 76% | 10 | 70% | 18 | 78% | | |
| Waste Audit | 27 | 37% | 17 | 35% | 10 | 40% | 17 | 35% | 5 | 40% |
| Food Waste Tracking | 27 | 78% | 18 | 72% | 9 | 89% | 17 | 88% | 5 | 40% |
| Food Waste Prevention Strategies | 22 | 45% | 14 | 57% | 8 | 25% | 14 | 50% | | |
| - Training | 62 | 100% | 42 | 100% | 20 | 100% | 55 | 100% | | |
| - Adjusting portion size | 62 | 98% | 42 | 100% | 20 | 95% | 55 | 98% | | |
| - Redesign menu | 62 | 98% | 42 | 98% | 20 | 100% | 55 | 98% | | |
| - Change size of serving vessel | 62 | 100% | 42 | 100% | 20 | 100% | 55 | 100% | | |

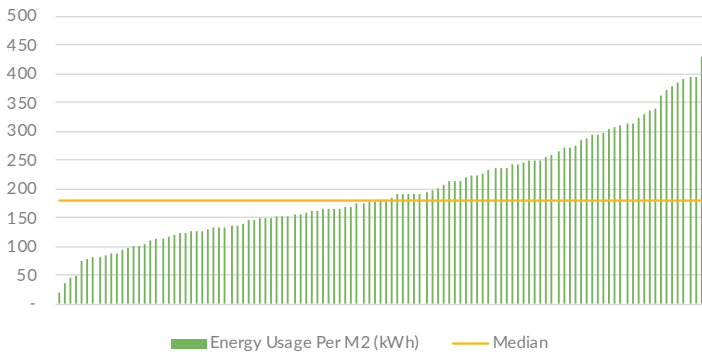
| INDIA | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | | S.APARTMENT | |
|---|-------|------|--------------|------|-------------|------|------------|------|-------------|-----|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 25 | 56% | 16 | 69% | 9 | 33% | 17 | 65% | | |
| Single-Use Plastics Eliminated | 23 | 83% | 15 | 80% | 8 | 88% | 15 | 100% | | |
| Waste Water Treatment | 26 | 96% | 17 | 94% | 9 | 100% | 17 | 100% | | |
| Food Donation | | | | | | | | | | |
| ≥ 75% Low-Flow Toilets | 26 | 92% | 16 | 88% | 10 | 100% | 18 | 100% | | |
| ≥ 75% Efficient Faucets | 25 | 92% | 15 | 87% | 10 | 100% | 17 | 94% | | |
| ≥ 75% Efficient Showerheads | 24 | 71% | 14 | 57% | 10 | 90% | 16 | 81% | | |
| Water Tracking | 27 | 100% | 17 | 100% | 10 | 100% | 18 | 100% | | |
| Graywater Reuse | 27 | 70% | 17 | 71% | 10 | 70% | 18 | 78% | | |
| Low-flow Pre-Rinse Kitchen Spray Valves | 27 | 81% | 17 | 88% | 10 | 70% | 18 | 94% | | |
| Water Sub-Metering | 26 | 38% | 17 | 29% | 9 | 56% | 18 | 56% | | |
| Fitness Facility | 8 | 38% | 5 | 40% | | | 8 | 38% | | |
| Food & Beverage Facilities | 8 | 63% | 5 | 60% | | | 8 | 63% | | |
| Guestrooms | 10 | 70% | 5 | 80% | 5 | 60% | 10 | 70% | | |
| Landscaping/grounds keeping | 9 | 89% | 5 | 100% | | | 9 | 89% | | |
| Rainwater Capture | 26 | 58% | 17 | 59% | 9 | 56% | 17 | 76% | | |
| Native or Drought-Tolerant Landscaping | 25 | 36% | 17 | 29% | 8 | 50% | 16 | 31% | | |
| Preventive Maintenance program | 28 | 93% | 18 | 89% | 10 | 100% | 18 | 100% | 5 | 60% |
| Written Environmental Policy(ies) | 25 | 72% | 16 | 69% | 9 | 78% | 16 | 69% | | |
| Green Practices Shared on Website | 25 | 28% | 16 | 25% | 9 | 33% | 16 | 38% | | |
| Green Champion | 26 | 65% | 17 | 59% | 9 | 78% | 17 | 71% | | |
| Green Team | 26 | 58% | 17 | 53% | 9 | 67% | 17 | 59% | | |
| Green Team Budget | 26 | 50% | 17 | 53% | 9 | 44% | 17 | 53% | | |
| Staff Training | 26 | 69% | 17 | 65% | 9 | 78% | 17 | 76% | | |
| Employee Volunteering Opportunities During Work Hours | 26 | 92% | 17 | 88% | 9 | 100% | 17 | 94% | | |
| Staff Recognition | 26 | 81% | 17 | 71% | 9 | 100% | 17 | 76% | | |
| Comment/Suggestion Process | 26 | 69% | 17 | 71% | 9 | 67% | 17 | 65% | | |
| >50% Green Cleaning Products | 23 | 74% | 15 | 73% | 8 | 75% | 15 | 87% | | |
| Green Initiatives Communication in Guestrooms | 25 | 60% | 16 | 56% | 9 | 67% | 16 | 56% | | |
| Involve Guest to Support Green Initiatives | 23 | 65% | 15 | 67% | 8 | 63% | 15 | 87% | | |
| Reward Program for Sustainable Guests | 23 | 35% | 15 | 33% | 8 | 38% | 15 | 47% | | |
| 100% non-smoking | 24 | 25% | 15 | 27% | 9 | 22% | 16 | 31% | | |
| ≥ 75% of non-smoking guestrooms | 25 | 48% | 16 | 38% | 9 | 67% | 17 | 47% | | |
| 3rd-party Certification | 25 | 24% | 16 | 19% | 9 | 33% | 17 | 29% | | |
| Carbon Footprint Measured | 25 | 60% | 16 | 56% | 9 | 67% | 17 | 71% | | |
| Local Procurement Policy | 25 | 80% | 15 | 80% | 10 | 80% | 17 | 88% | | |
| Green Roof | 29 | 38% | 18 | 28% | 11 | 55% | 20 | 35% | | |
| Vegetable Garden | 29 | 10% | 18 | 6% | 11 | 18% | 20 | 15% | | |
| Beekeeping | 27 | 7% | 17 | 12% | 10 | 0% | 19 | 11% | | |
| Low-VOC or VOC-free paints in renovations/additions | 28 | 57% | 18 | 56% | 10 | 60% | 19 | 53% | | |
| HVAC Filters Routinely Checked | 28 | 89% | 18 | 89% | 10 | 90% | 19 | 84% | | |
| Vegetarian Menu Options | 26 | 85% | 17 | 82% | 9 | 89% | 18 | 89% | | |
| Sustainable Seafood Procurement | 20 | 60% | 13 | 62% | 7 | 57% | 13 | 69% | | |
| Evaluate suppliers in human rights areas | 19 | 42% | 14 | 43% | 5 | 40% | 13 | 46% | | |
| Procurement requirements | 23 | 57% | 15 | 73% | 8 | 25% | 16 | 63% | | |
| - Contractors | 61 | 95% | 41 | 95% | 20 | 95% | 55 | 95% | | |
| - Service Providers | 12 | 50% | 10 | 60% | | | 10 | 40% | | |
| - Suppliers | 61 | 97% | 41 | 98% | 20 | 95% | 55 | 96% | | |
| - Other | 10 | 30% | 9 | 33% | | | 9 | 22% | | |



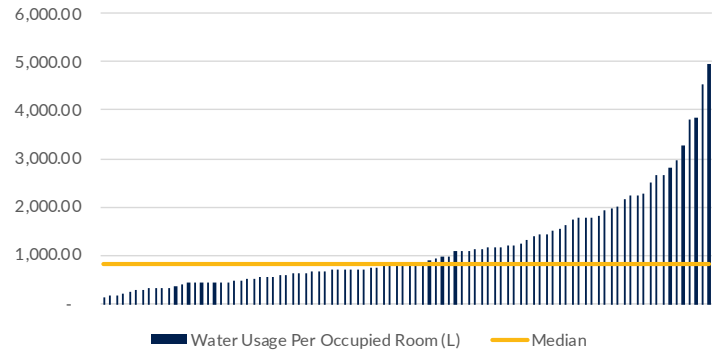
INDONESIA



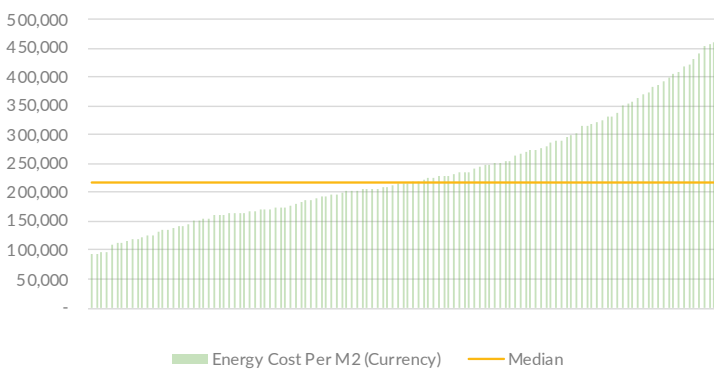
Energy Usage Per Square Metre (kWh)



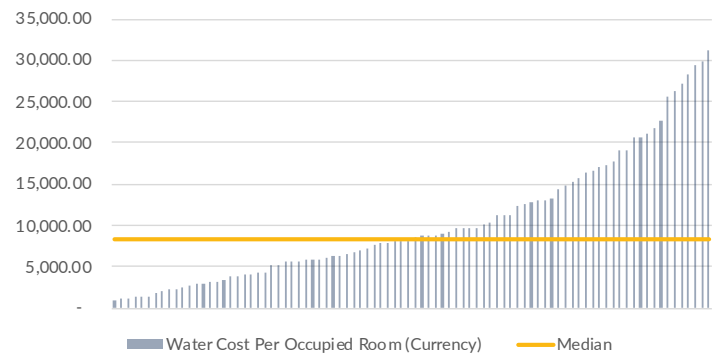
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| INDONESIA | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|-------------------------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 113 | 97 | 112 | 109 | 109 | 94 | 113 | 88 | 116 | 97 |
| | High | 429 | 453 | 385,409 | 370,057 | 7,954 | 4,958 | 56,012 | 31,104 | 280 | 326 |
| | Mean | 198 | 124 | 216,566 | 114,278 | 2,696 | 1,186 | 22,028 | 10,371 | 137 | 82 |
| | Q3 | 250 | 143 | 263,170 | 145,066 | 3,535 | 1,553 | 33,111 | 14,466 | 173 | 97 |
| | Median | 181 | 96 | 207,055 | 94,406 | 2,154 | 820 | 18,726 | 8,392 | 128 | 66 |
| | Q1 | 132 | 61 | 163,953 | 60,129 | 1,453 | 525 | 10,582 | 4,336 | 96 | 40 |
| | Low | 20 | 15 | 93,780 | 11,311 | 193 | 137 | 1,175 | 1,024 | 15 | 11 |
| FULL SERVICE | Count | 97 | 83 | 94 | 93 | 95 | 78 | 95 | 74 | 100 | 83 |
| | High | 429 | 453 | 385,409 | 370,057 | 7,954 | 4,958 | 56,012 | 31,104 | 280 | 326 |
| | Mean | 205 | 137 | 217,912 | 123,665 | 2,779 | 1,324 | 22,511 | 11,140 | 142 | 90 |
| | Q3 | 272 | 157 | 268,199 | 154,176 | 3,618 | 1,787 | 34,696 | 15,555 | 183 | 103 |
| | Median | 191 | 107 | 207,055 | 100,617 | 2,259 | 1,024 | 18,782 | 9,078 | 135 | 71 |
| | Q1 | 135 | 67 | 164,401 | 70,269 | 1,409 | 641 | 10,758 | 5,781 | 98 | 49 |
| | Low | 20 | 28 | 93,780 | 15,439 | 193 | 208 | 1,432 | 1,024 | 15 | 20 |
| LIMITED SERVICE | Count | 16 | 14 | 18 | 16 | 14 | 16 | 18 | 14 | 16 | 14 |
| | High | 243 | 75 | 338,085 | 136,080 | 4,124 | 1,122 | 54,404 | 20,681 | 171 | 53 |
| | Mean | 156 | 46 | 209,542 | 59,719 | 2,132 | 518 | 19,477 | 6,309 | 111 | 32 |
| | Q3 | 183 | 60 | 244,793 | 82,076 | 2,913 | 697 | 30,113 | 7,066 | 130 | 42 |
| | Median | 159 | 47 | 204,455 | 59,331 | 1,978 | 487 | 16,854 | 4,819 | 119 | 33 |
| | Q1 | 121 | 25 | 166,028 | 23,970 | 1,493 | 299 | 6,958 | 2,950 | 87 | 19 |
| | Low | 84 | 15 | 97,431 | 11,311 | 242 | 137 | 1,175 | 1,362 | 60 | 11 |
| RESORT | Count | 46 | 39 | 36 | 37 | 43 | 32 | 33 | 30 | 46 | 39 |
| | High | 394 | 453 | 370,558 | 370,057 | 7,296 | 4,958 | 46,460 | 31,104 | 274 | 326 |
| | Mean | 186 | 143 | 227,293 | 129,586 | 3,327 | 1,615 | 22,211 | 11,182 | 126 | 98 |
| | Q3 | 241 | 172 | 276,212 | 173,787 | 5,158 | 2,050 | 35,272 | 16,206 | 150 | 107 |
| | Median | 187 | 112 | 222,206 | 118,687 | 2,779 | 1,222 | 19,482 | 9,260 | 129 | 79 |
| | Q1 | 123 | 64 | 186,887 | 65,336 | 1,817 | 739 | 11,175 | 4,564 | 86 | 48 |
| | Low | 20 | 34 | 97,812 | 15,439 | 193 | 208 | 1,873 | 1,140 | 15 | 26 |
| CITY/ URBAN | Count | 38 | 31 | 39 | 36 | 37 | 34 | 48 | 31 | 40 | 31 |
| | High | 429 | 305 | 356,351 | 361,330 | 6,154 | 3,857 | 56,012 | 29,851 | 280 | 220 |
| | Mean | 218 | 107 | 207,937 | 118,355 | 2,548 | 1,146 | 23,796 | 11,355 | 153 | 70 |
| | Q3 | 291 | 131 | 238,867 | 156,126 | 3,454 | 1,573 | 36,633 | 17,380 | 196 | 80 |
| | Median | 186 | 90 | 206,114 | 93,752 | 2,579 | 862 | 21,653 | 9,008 | 131 | 57 |
| | Q1 | 142 | 58 | 160,977 | 66,095 | 1,505 | 456 | 11,190 | 5,396 | 99 | 41 |
| | Low | 87 | 18 | 113,988 | 15,985 | 271 | 166 | 1,175 | 1,172 | 66 | 14 |
| CONVENTION/ CONFERENCE CENTER | Count | 10 | 10 | 11 | 12 | 10 | 10 | 9 | 8 | 10 | 10 |
| | High | 310 | 189 | 381,475 | 228,427 | 3,414 | 1,445 | 43,497 | 14,340 | 189 | 86 |
| | Mean | 201 | 93 | 227,948 | 100,473 | 1,795 | 647 | 19,302 | 8,322 | 131 | 56 |
| | Q3 | 262 | 123 | 298,376 | 117,615 | 2,778 | 820 | 30,816 | 11,440 | 159 | 73 |
| | Median | 195 | 74 | 210,475 | 94,883 | 1,842 | 633 | 19,124 | 8,778 | 132 | 50 |
| | Q1 | 154 | 58 | 153,727 | 75,698 | 694 | 348 | 5,870 | 5,256 | 106 | 41 |
| | Low | 82 | 39 | 94,659 | 11,311 | 225 | 137 | 1,618 | 1,362 | 53 | 26 |
| BED & BREAKFAST (B&B) | Count | 9 | 5 | 15 | 11 | 11 | 9 | 13 | 8 | 9 | 5 |
| | High | 313 | 312 | 372,651 | 88,206 | 7,954 | 1,836 | 54,404 | 7,157 | 224 | 167 |
| | Mean | 155 | 92 | 196,894 | 48,129 | 2,244 | 645 | 19,555 | 4,668 | 111 | 54 |
| | Q3 | 158 | 68 | 220,946 | 66,655 | 1,928 | 726 | 22,321 | 6,601 | 120 | 46 |
| | Median | 147 | 46 | 173,460 | 36,688 | 1,586 | 515 | 17,988 | 4,925 | 100 | 31 |
| | Q1 | 117 | 19 | 161,317 | 30,430 | 1,327 | 339 | 12,500 | 3,059 | 90 | 15 |
| | Low | 100 | 15 | 97,431 | 19,895 | 334 | 244 | 3,661 | 1,348 | 71 | 11 |
| SERVICED APARTMENT | Count | 6 | 8 | 7 | 8 | | | 6 | 6 | 7 | 8 |
| | High | 250 | 402 | 315,345 | 210,901 | | | 37,269 | 17,242 | 257 | 152 |
| | Mean | 164 | 124 | 186,464 | 118,391 | | | 17,948 | 9,949 | 140 | 73 |
| | Q3 | 183 | 120 | 210,885 | 127,004 | | | 16,762 | 11,811 | 155 | 84 |
| | Median | 151 | 88 | 170,727 | 101,008 | | | 15,267 | 9,146 | 114 | 65 |
| | Q1 | 132 | 61 | 151,811 | 97,475 | | | 13,463 | 6,567 | 105 | 47 |
| | Low | 114 | 50 | 93,780 | 75,593 | | | 9,765 | 5,755 | 88 | 36 |



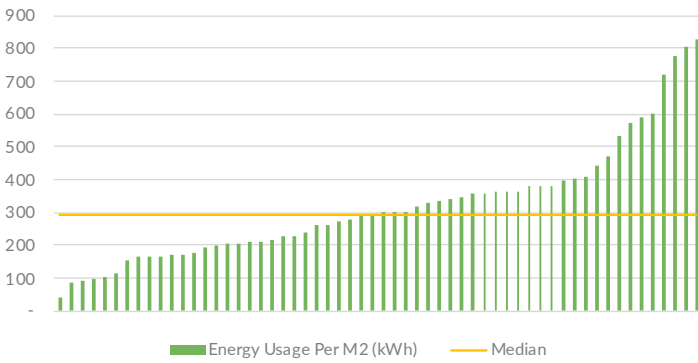
| INDONESIA | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | CON/CONF | | B&B | | S. APARTMENT | |
|---|-------|-----|--------------|-----|-------------|-----|--------|-----|------------|-----|----------|------|-------|-----|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 157 | 76% | 134 | 78% | 23 | 65% | 56 | 79% | 54 | 78% | 13 | 62% | 19 | 68% | 10 | 80% |
| Opt-Out Linen Reuse | 155 | 61% | 132 | 61% | 23 | 57% | 56 | 64% | 54 | 57% | 13 | 92% | 19 | 47% | 8 | 25% |
| ≥ 75% LED Lighting | 156 | 79% | 133 | 79% | 23 | 83% | 56 | 80% | 54 | 80% | 13 | 69% | 18 | 72% | 10 | 90% |
| Variable Frequency Drives | 157 | 51% | 134 | 54% | 23 | 30% | 56 | 66% | 54 | 46% | 13 | 46% | 19 | 26% | 10 | 40% |
| - Main Air Handling Units | 152 | 49% | 129 | 53% | 23 | 26% | 56 | 52% | 54 | 44% | 13 | 54% | 19 | 42% | 5 | 60% |
| - Kitchen Hoods | 151 | 40% | 128 | 46% | 23 | 9% | 56 | 43% | 54 | 35% | 13 | 69% | 19 | 21% | | |
| - Elevators | 152 | 73% | 129 | 71% | 23 | 83% | 56 | 63% | 54 | 80% | 13 | 100% | 19 | 68% | 5 | 80% |
| - Water Pumps | 151 | 71% | 128 | 71% | 23 | 70% | 56 | 71% | 54 | 70% | 13 | 85% | 19 | 58% | | |
| - Refrigeration Units | 152 | 50% | 129 | 53% | 23 | 30% | 56 | 54% | 54 | 35% | 13 | 77% | 19 | 47% | 5 | 80% |
| Renewable Power Generated? | 156 | 18% | 133 | 18% | 23 | 17% | 56 | 23% | 54 | 7% | 13 | 15% | 19 | 26% | 9 | 33% |
| - Wind Power | 150 | 1% | 127 | 1% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | | |
| - Solar PV | 150 | 0% | 127 | 0% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | | |
| - Heat Pump | 151 | 1% | 128 | 1% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | | |
| - Solar Thermal | 151 | 1% | 128 | 1% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | | |
| - Geothermal | 150 | 0% | 127 | 0% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | | |
| - Hydroelectric | 150 | 0% | 127 | 0% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | | |
| - Cogeneration | 150 | 0% | 127 | 0% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | | |
| - Other | 150 | 0% | 127 | 0% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | | |
| Carbon Offsets or Renewable Energy Certificate Purchase | 155 | 3% | 132 | 4% | 23 | 0% | 56 | 4% | 54 | 2% | 13 | 0% | 19 | 5% | 8 | 13% |
| ≥ 75% Guestrooms Have Digital Thermostats | 157 | 57% | 134 | 60% | 23 | 43% | 56 | 63% | 54 | 59% | 13 | 69% | 19 | 32% | 10 | 70% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 156 | 51% | 133 | 53% | 23 | 39% | 56 | 59% | 54 | 61% | 13 | 46% | 19 | 32% | 9 | 11% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 157 | 54% | 134 | 56% | 23 | 43% | 56 | 55% | 54 | 54% | 13 | 77% | 19 | 32% | 10 | 70% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 156 | 47% | 133 | 49% | 23 | 35% | 56 | 54% | 54 | 54% | 13 | 54% | 19 | 26% | 9 | 0% |
| High Efficiency Boilers (>85% efficiency) | 154 | 34% | 131 | 35% | 23 | 30% | 56 | 41% | 54 | 24% | 13 | 31% | 19 | 53% | 7 | 29% |
| High Efficient Chillers (>0.5 kW/ton) | 154 | 41% | 131 | 44% | 23 | 26% | 56 | 48% | 54 | 31% | 13 | 46% | 19 | 47% | 7 | 29% |
| Energy Sub-metering | 157 | 4% | 134 | 5% | 23 | 0% | 56 | 0% | 54 | 0% | 13 | 0% | 19 | 0% | 10 | 70% |
| - Fitness Facility | 152 | 26% | 129 | 30% | 23 | 4% | 56 | 25% | 54 | 24% | 13 | 38% | 19 | 26% | 5 | 60% |
| - Food & Beverage Facilities | 153 | 46% | 130 | 48% | 23 | 39% | 56 | 46% | 54 | 52% | 13 | 54% | 19 | 26% | 6 | 67% |
| - Guestrooms | 156 | 35% | 133 | 35% | 23 | 30% | 56 | 41% | 54 | 20% | 13 | 54% | 19 | 26% | 9 | 78% |
| - Public Spaces | 154 | 27% | 131 | 28% | 23 | 22% | 56 | 27% | 54 | 24% | 13 | 38% | 19 | 16% | 7 | 71% |
| Energy Tracking | 157 | 94% | 134 | 96% | 23 | 87% | 56 | 93% | 54 | 96% | 13 | 100% | 19 | 84% | 10 | 100% |
| Benchmarking Energy among Peers | 157 | 59% | 134 | 58% | 23 | 61% | 56 | 61% | 54 | 57% | 13 | 69% | 19 | 53% | 10 | 50% |
| Energy Audit | 156 | 42% | 133 | 44% | 23 | 30% | 56 | 45% | 54 | 39% | 13 | 38% | 19 | 53% | 9 | 33% |
| Electric Vehicles | 157 | 14% | 134 | 16% | 23 | 4% | 56 | 34% | 54 | 2% | 13 | 15% | 19 | 0% | 10 | 0% |
| Recycling in Common Areas | 157 | 54% | 134 | 54% | 23 | 52% | 56 | 70% | 54 | 39% | 13 | 54% | 19 | 42% | 10 | 70% |
| Recycling Bins in Guestrooms | 157 | 46% | 134 | 49% | 23 | 30% | 56 | 63% | 54 | 48% | 13 | 15% | 19 | 32% | 10 | 30% |
| ≥ 75% Guestrooms with Bulk Soap/Shampoo Dispensers | 157 | 41% | 134 | 43% | 23 | 30% | 56 | 48% | 54 | 44% | 13 | 46% | 19 | 32% | 10 | 10% |
| Waste and Recycling Tracking | 157 | 54% | 134 | 55% | 23 | 43% | 56 | 68% | 54 | 61% | 13 | 38% | 19 | 11% | 10 | 30% |
| Soap Donation | 157 | 36% | 134 | 37% | 23 | 30% | 56 | 66% | 54 | 22% | 13 | 23% | 19 | 0% | 10 | 20% |
| ≥ 75% F&B with Reusable Food Service Ware | 156 | 73% | 133 | 76% | 23 | 57% | 56 | 79% | 54 | 72% | 13 | 85% | 19 | 58% | 9 | 56% |
| Food Waste Composting | 156 | 33% | 133 | 37% | 23 | 9% | 56 | 55% | 54 | 19% | 13 | 15% | 19 | 16% | 9 | 33% |
| Waste Audit | 157 | 43% | 134 | 46% | 23 | 26% | 56 | 54% | 54 | 35% | 13 | 46% | 19 | 42% | 10 | 20% |
| Food Waste Tracking | 156 | 53% | 133 | 56% | 23 | 35% | 56 | 63% | 54 | 46% | 13 | 46% | 19 | 53% | 9 | 44% |
| Food Waste Prevention Strategies | 149 | 54% | 126 | 60% | 23 | 26% | 56 | 61% | 54 | 48% | 13 | 46% | 19 | 58% | | |
| - Training | 149 | 39% | 126 | 42% | 23 | 22% | 56 | 45% | 54 | 31% | 13 | 31% | 19 | 47% | | |
| - Adjusting portion size | 149 | 46% | 126 | 50% | 23 | 22% | 56 | 54% | 54 | 37% | 13 | 38% | 19 | 53% | | |
| - Redesign menu | 149 | 45% | 126 | 50% | 23 | 17% | 56 | 55% | 54 | 35% | 13 | 38% | 19 | 47% | | |
| - Change size of serving vessel | 149 | 37% | 126 | 40% | 23 | 22% | 56 | 48% | 54 | 30% | 13 | 15% | 19 | 37% | | |
| Water Filtration/Hydration Station | 154 | 26% | 131 | 25% | 23 | 30% | 56 | 38% | 54 | 19% | 13 | 8% | 19 | 21% | 7 | 29% |
| Single-Use Plastics Eliminated | 155 | 82% | 132 | 82% | 23 | 83% | 56 | 84% | 54 | 85% | 13 | 85% | 19 | 68% | 8 | 63% |
| Food Donation | 156 | 42% | 133 | 45% | 23 | 22% | 56 | 64% | 54 | 33% | 13 | 15% | 19 | 32% | 9 | 11% |
| ≥ 75% Low-Flow Toilets | 157 | 65% | 134 | 66% | 23 | 61% | 56 | 57% | 54 | 72% | 13 | 62% | 19 | 68% | 10 | 60% |

| INDONESIA | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | CON/CONF | | B&B | | S. APARTMENT | |
|---|-------|------|--------------|------|-------------|-----|--------|-----|------------|-----|----------|------|-------|-----|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| ≥ 75% Efficient Faucets | 156 | 60% | 133 | 62% | 23 | 48% | 56 | 61% | 54 | 61% | 13 | 46% | 19 | 53% | 9 | 78% |
| ≥ 75% Efficient Showerheads | 157 | 53% | 134 | 55% | 23 | 39% | 56 | 64% | 54 | 41% | 13 | 38% | 19 | 53% | 10 | 80% |
| Water Tracking | 157 | 94% | 134 | 96% | 23 | 83% | 56 | 95% | 54 | 94% | 13 | 85% | 19 | 95% | 10 | 100% |
| Graywater Reuse | 157 | 32% | 134 | 34% | 23 | 26% | 56 | 50% | 54 | 24% | 13 | 31% | 19 | 11% | 10 | 20% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 157 | 69% | 134 | 73% | 23 | 43% | 56 | 79% | 54 | 63% | 13 | 62% | 19 | 58% | 10 | 80% |
| Water Sub-Metering | 157 | 57% | 134 | 58% | 23 | 48% | 56 | 64% | 54 | 59% | 13 | 38% | 19 | 26% | 10 | 90% |
| - Fitness Facility | 7 | 100% | 7 | 100% | | | | | | | | | | | 7 | 100% |
| - Food & Beverage Facilities | 7 | 100% | 7 | 100% | | | | | | | | | | | 7 | 100% |
| - Guestrooms | 8 | 75% | 8 | 75% | | | | | | | | | | | 8 | 75% |
| - Landscaping/grounds keeping | 7 | 71% | 7 | 71% | | | | | | | | | | | 7 | 71% |
| Rainwater Capture | 157 | 22% | 134 | 25% | 23 | 9% | 56 | 27% | 54 | 20% | 13 | 31% | 19 | 11% | 10 | 10% |
| Native or Drought-Tolerant Landscaping | 156 | 30% | 133 | 30% | 23 | 30% | 56 | 39% | 54 | 22% | 13 | 31% | 19 | 21% | 9 | 44% |
| Preventive Maintenance program | 157 | 95% | 134 | 96% | 23 | 91% | 56 | 93% | 54 | 96% | 13 | 100% | 19 | 95% | 10 | 90% |
| Written Environmental Policy(ies) | 157 | 80% | 134 | 81% | 23 | 70% | 56 | 88% | 54 | 67% | 13 | 85% | 19 | 79% | 10 | 100% |
| Green Practices Shared on Website | 157 | 57% | 134 | 59% | 23 | 48% | 56 | 66% | 54 | 50% | 13 | 62% | 19 | 47% | 10 | 50% |
| Green Champion | 157 | 68% | 134 | 69% | 23 | 65% | 56 | 77% | 54 | 65% | 13 | 77% | 19 | 58% | 10 | 50% |
| Green Team | 157 | 68% | 134 | 69% | 23 | 61% | 56 | 73% | 54 | 67% | 13 | 69% | 19 | 68% | 10 | 50% |
| Green Team Budget | 156 | 47% | 133 | 48% | 23 | 39% | 56 | 64% | 54 | 33% | 13 | 23% | 19 | 58% | 9 | 33% |
| Staff Training | 157 | 71% | 134 | 72% | 23 | 65% | 56 | 79% | 54 | 67% | 13 | 77% | 19 | 68% | 10 | 60% |
| Employee Volunteering Opportunities During Work Hours | 156 | 83% | 133 | 84% | 23 | 78% | 56 | 89% | 54 | 81% | 13 | 92% | 19 | 79% | 9 | 56% |
| Staff Recognition | 156 | 54% | 133 | 55% | 23 | 52% | 56 | 68% | 54 | 41% | 13 | 62% | 19 | 53% | 9 | 44% |
| Comment/Suggestion Process | 156 | 54% | 133 | 58% | 23 | 35% | 56 | 75% | 54 | 46% | 13 | 38% | 19 | 32% | 9 | 67% |
| >50% Green Cleaning Products | 157 | 73% | 134 | 74% | 23 | 65% | 56 | 82% | 54 | 65% | 13 | 69% | 19 | 68% | 10 | 70% |
| Green Initiatives Communication in Guestrooms | 157 | 65% | 134 | 69% | 23 | 43% | 56 | 73% | 54 | 59% | 13 | 54% | 19 | 74% | 10 | 60% |
| Involve Guest to Support Green Initiatives | 156 | 59% | 133 | 60% | 23 | 52% | 56 | 64% | 54 | 63% | 13 | 62% | 19 | 53% | 9 | 33% |
| Reward Program for Sustainable Guests | 156 | 15% | 133 | 16% | 23 | 13% | 56 | 25% | 54 | 7% | 13 | 31% | 19 | 5% | 9 | 11% |
| 100% non-smoking | 157 | 45% | 134 | 44% | 23 | 48% | 56 | 50% | 54 | 41% | 13 | 46% | 19 | 47% | 10 | 30% |
| ≥ 75% of non-smoking guestrooms | 156 | 69% | 133 | 68% | 23 | 70% | 56 | 73% | 54 | 65% | 13 | 62% | 19 | 68% | 9 | 67% |
| 3rd-party Certification | 155 | 41% | 132 | 44% | 23 | 26% | 56 | 57% | 54 | 19% | 13 | 46% | 19 | 58% | 8 | 13% |
| Carbon Footprint Measured | 156 | 44% | 133 | 45% | 23 | 39% | 56 | 59% | 54 | 37% | 13 | 46% | 19 | 32% | 9 | 33% |
| Local Procurement Policy | 157 | 75% | 134 | 80% | 23 | 48% | 56 | 84% | 54 | 65% | 13 | 85% | 19 | 63% | 10 | 80% |
| Green Roof | 156 | 40% | 133 | 42% | 23 | 30% | 56 | 45% | 54 | 39% | 13 | 54% | 19 | 21% | 9 | 22% |
| Vegetable Garden | 156 | 13% | 133 | 14% | 23 | 9% | 56 | 16% | 54 | 11% | 13 | 8% | 19 | 16% | 9 | 0% |
| Beekeeping | 156 | 4% | 133 | 4% | 23 | 4% | 56 | 11% | 54 | 0% | 13 | 0% | 19 | 0% | 9 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 155 | 28% | 132 | 31% | 23 | 9% | 56 | 34% | 54 | 20% | 13 | 31% | 19 | 16% | 8 | 50% |
| HVAC Filters Routinely Checked | 157 | 83% | 134 | 85% | 23 | 74% | 56 | 88% | 54 | 85% | 13 | 77% | 19 | 74% | 10 | 80% |
| Vegetarian Menu Options | 154 | 69% | 131 | 74% | 23 | 43% | 56 | 80% | 54 | 63% | 13 | 54% | 19 | 58% | 7 | 71% |
| Sustainable Seafood Procurement | 153 | 48% | 130 | 53% | 23 | 17% | 56 | 52% | 54 | 41% | 13 | 62% | 19 | 42% | 6 | 67% |
| Evaluate suppliers in human rights areas | 156 | 53% | 133 | 59% | 23 | 22% | 56 | 70% | 54 | 43% | 13 | 38% | 19 | 47% | 9 | 44% |
| Procurement requirements | 157 | 55% | 134 | 59% | 23 | 35% | 56 | 66% | 54 | 52% | 13 | 46% | 19 | 32% | 10 | 70% |
| - Contractors | 155 | 46% | 132 | 47% | 23 | 39% | 56 | 59% | 54 | 39% | 13 | 38% | 19 | 26% | 8 | 75% |
| - Service Providers | 154 | 45% | 131 | 47% | 23 | 39% | 56 | 54% | 54 | 43% | 13 | 46% | 19 | 26% | 7 | 71% |
| - Suppliers | 155 | 57% | 132 | 61% | 23 | 35% | 56 | 66% | 54 | 52% | 13 | 46% | 19 | 32% | 8 | 88% |
| - Other | 151 | 34% | 128 | 37% | 23 | 22% | 56 | 45% | 54 | 26% | 13 | 31% | 19 | 32% | | |

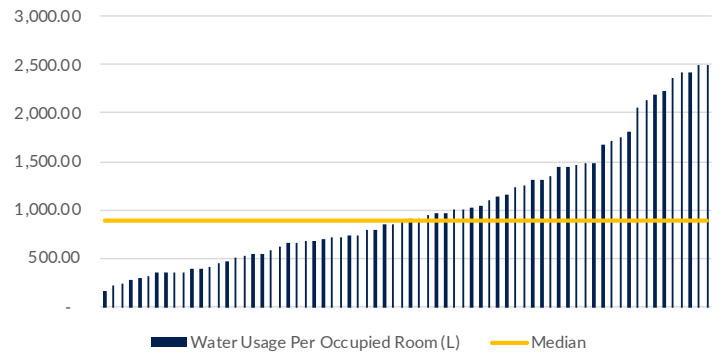
JAPAN



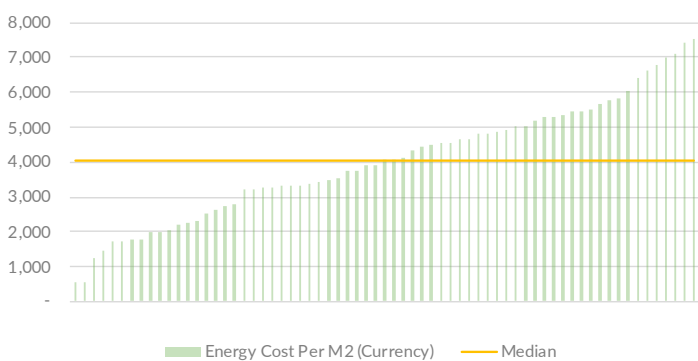
Energy Usage Per Square Metre (kWh)



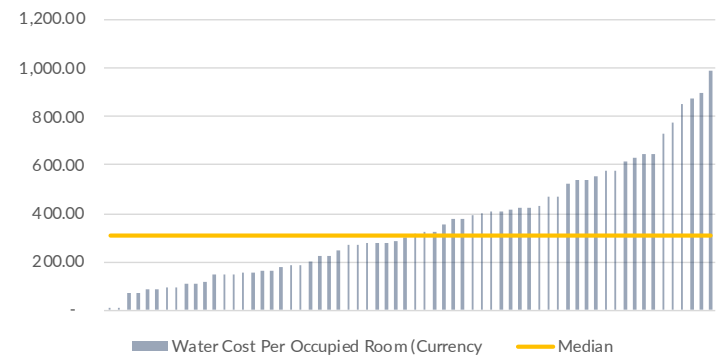
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| JAPAN | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|--------------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 58 | 52 | 67 | 72 | 60 | 70 | 67 | 64 | 57 | 55 |
| | High | 828 | 299 | 7,533 | 3,284 | 5,667 | 2,503 | 2,770 | 985 | 251 | 159 |
| | Mean | 320 | 119 | 4,021 | 1,298 | 2,698 | 1,037 | 1,220 | 353 | 118 | 50 |
| | Q3 | 380 | 161 | 5,235 | 1,871 | 3,252 | 1,421 | 1,675 | 483 | 144 | 65 |
| | Median | 294 | 106 | 4,046 | 1,228 | 2,642 | 897 | 1,069 | 307 | 119 | 42 |
| | Q1 | 200 | 68 | 2,748 | 525 | 2,019 | 538 | 612 | 158 | 74 | 28 |
| | Low | 44 | 11 | 532 | 1 | 295 | 166 | 0 | 0 | 17 | 5 |
| FULL SERVICE | Count | 47 | 44 | 54 | 55 | 52 | 56 | 57 | 51 | 46 | 47 |
| | High | 828 | 299 | 7,533 | 3,284 | 5,667 | 2,503 | 2,770 | 985 | 251 | 159 |
| | Mean | 351 | 136 | 4,168 | 1,585 | 2,781 | 1,187 | 1,292 | 410 | 127 | 57 |
| | Q3 | 400 | 168 | 5,347 | 2,069 | 3,380 | 1,481 | 1,820 | 546 | 152 | 72 |
| | Median | 335 | 117 | 4,244 | 1,461 | 2,785 | 1,007 | 1,222 | 396 | 125 | 45 |
| | Q1 | 221 | 86 | 2,883 | 1,105 | 2,124 | 707 | 628 | 259 | 99 | 33 |
| | Low | 44 | 50 | 532 | 390 | 295 | 359 | 1 | 1 | 17 | 23 |
| LIMITED SERVICE | Count | 11 | 8 | 13 | 17 | 8 | 14 | 10 | 13 | 11 | 8 |
| | High | 328 | 39 | 5,431 | 599 | 3,137 | 1,347 | 1,597 | 327 | 128 | 13 |
| | Mean | 186 | 24 | 3,411 | 367 | 2,162 | 436 | 807 | 129 | 79 | 9 |
| | Q3 | 204 | 29 | 4,497 | 491 | 2,374 | 399 | 997 | 160 | 102 | 12 |
| | Median | 171 | 24 | 3,336 | 394 | 2,082 | 355 | 649 | 108 | 71 | 9 |
| | Q1 | 159 | 18 | 2,623 | 283 | 1,759 | 287 | 573 | 89 | 59 | 7 |
| | Low | 97 | 11 | 1,729 | 1 | 1,720 | 166 | 0 | 0 | 38 | 5 |
| RESORT | Count | 6 | 5 | 7 | 5 | 7 | 6 | 7 | 5 | 6 | 5 |
| | High | 601 | 221 | 7,433 | 3,284 | 3,326 | 2,425 | 2,553 | 618 | 198 | 93 |
| | Mean | 357 | 152 | 3,945 | 2,037 | 2,588 | 1,596 | 1,119 | 434 | 120 | 55 |
| | Q3 | 454 | 173 | 5,424 | 2,835 | 3,098 | 2,144 | 1,520 | 551 | 172 | 68 |
| | Median | 364 | 132 | 3,765 | 2,270 | 3,035 | 1,473 | 1,247 | 468 | 130 | 46 |
| | Q1 | 304 | 128 | 2,497 | 1,408 | 2,470 | 1,142 | 443 | 427 | 74 | 38 |
| | Low | 44 | 107 | 578 | 390 | 617 | 804 | 109 | 107 | 17 | 27 |
| CITY/ URBAN | Count | 37 | 41 | 41 | 48 | 38 | 47 | 42 | 41 | 36 | 44 |
| | High | 828 | 299 | 7,098 | 3,244 | 5,667 | 2,503 | 2,770 | 985 | 251 | 159 |
| | Mean | 365 | 116 | 4,236 | 1,362 | 2,924 | 1,105 | 1,306 | 382 | 134 | 51 |
| | Q3 | 382 | 161 | 5,371 | 1,880 | 3,566 | 1,448 | 1,896 | 534 | 152 | 64 |
| | Median | 335 | 103 | 4,522 | 1,428 | 2,785 | 952 | 1,249 | 314 | 125 | 44 |
| | Q1 | 225 | 64 | 3,227 | 598 | 2,234 | 671 | 802 | 198 | 104 | 29 |
| | Low | 164 | 11 | 532 | 1 | 295 | 166 | 0 | 0 | 67 | 5 |
| SERVICED APARTMENT | Count | 11 | | 14 | 14 | 11 | 12 | 14 | 14 | 11 | |
| | High | 264 | | 7,533 | 1,563 | 3,137 | 737 | 2,485 | 468 | 138 | |
| | Mean | 152 | | 3,383 | 795 | 1,920 | 427 | 845 | 194 | 66 | |
| | Q3 | 186 | | 3,951 | 1,162 | 2,123 | 514 | 1,032 | 247 | 72 | |
| | Median | 155 | | 3,303 | 570 | 1,869 | 396 | 603 | 145 | 58 | |
| | Q1 | 100 | | 2,225 | 488 | 1,642 | 349 | 519 | 99 | 42 | |
| | Low | 86 | | 1,729 | 394 | 1,237 | 224 | 263 | 69 | 38 | |



| JAPAN | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | S. APARTMENT | |
|--|-------|-----|--------------|-----|-------------|------|--------|------|------------|------|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 84 | 69% | 64 | 78% | 20 | 40% | 7 | 57% | 56 | 66% | 14 | 79% |
| Opt-Out Linen Reuse | 71 | 37% | 60 | 43% | 11 | 0% | 7 | 29% | 47 | 43% | 10 | 20% |
| ≥75% LED Lighting | 85 | 66% | 65 | 62% | 20 | 80% | 7 | 71% | 57 | 67% | 14 | 79% |
| Variable Frequency Drives | 84 | 54% | 65 | 65% | 19 | 16% | 7 | 100% | 56 | 59% | 14 | 14% |
| - Main Air Handling Units | 45 | 96% | 41 | 95% | | | 7 | 100% | 32 | 100% | | |
| - Kitchen Hoods | 42 | 48% | 39 | 46% | | | 6 | 17% | 31 | 55% | | |
| - Elevators | 43 | 67% | 40 | 65% | | | 6 | 67% | 32 | 69% | | |
| - Water Pumps | 42 | 74% | 39 | 72% | | | 6 | 83% | 31 | 77% | | |
| - Refrigeration Units | 43 | 58% | 40 | 58% | | | 6 | 83% | 32 | 53% | | |
| - Other | 37 | 41% | 36 | 42% | | | 6 | 50% | 26 | 46% | | |
| Renewable Power Generated? | 86 | 12% | 66 | 6% | 20 | 30% | 7 | 29% | 58 | 12% | 14 | 0% |
| - Wind Power | 10 | 0% | | | 6 | 0% | | | 7 | 0% | | |
| - Solar PV | 10 | 20% | | | 6 | 17% | | | 7 | 0% | | |
| - Heat Pump | 8 | 50% | | | | | | | 6 | 67% | | |
| - Solar Thermal | 10 | 0% | | | 6 | 0% | | | 7 | 0% | | |
| - Geothermal | 10 | 0% | | | 6 | 0% | | | 7 | 0% | | |
| - Hydroelectric | 10 | 0% | | | 6 | 0% | | | 7 | 0% | | |
| - Cogeneration | 10 | 30% | | | 6 | 0% | | | 7 | 14% | | |
| - Other | 10 | 10% | | | 6 | 0% | | | 7 | 14% | | |
| Carbon Offsets/Renewable Energy Cert. Purchase | 81 | 19% | 61 | 15% | 20 | 30% | 7 | 43% | 54 | 20% | 14 | 7% |
| ≥75% Guestrooms Have Digital Thermostats | 82 | 66% | 62 | 66% | 20 | 65% | 7 | 86% | 55 | 65% | 14 | 57% |
| ≥75% Guestrooms Have Occupancy Sensors | 82 | 32% | 62 | 26% | 20 | 50% | 7 | 14% | 55 | 33% | 14 | 36% |
| ≥75% Meeting Rooms Have Digital Thermostats | 77 | 64% | 61 | 66% | 16 | 56% | 7 | 86% | 52 | 63% | 14 | 57% |
| ≥75% Meeting Rooms Have Occupancy Sensors | 77 | 18% | 61 | 10% | 16 | 50% | 7 | 0% | 52 | 17% | 14 | 36% |
| High Efficiency Boilers (>85% efficiency) | 69 | 42% | 58 | 47% | 11 | 18% | 7 | 57% | 44 | 55% | 14 | 7% |
| High Efficient Chillers (>0.5 kW/ton) | 68 | 37% | 57 | 40% | 11 | 18% | 6 | 67% | 44 | 43% | 14 | 7% |
| Energy Sub-Metering | 85 | 49% | 66 | 55% | 19 | 32% | 7 | 57% | 57 | 49% | 14 | 50% |
| - Fitness Facility | 41 | 63% | 35 | 71% | 6 | 17% | 5 | 80% | 26 | 69% | 7 | 14% |
| - Food & Beverage Facilities | 43 | 86% | 37 | 92% | 6 | 50% | 5 | 100% | 28 | 96% | 7 | 29% |
| - Guestrooms | 43 | 77% | 37 | 78% | 6 | 67% | 5 | 100% | 28 | 64% | 7 | 100% |
| - Public Spaces | 42 | 76% | 36 | 78% | 6 | 67% | | | 28 | 75% | 7 | 100% |
| Energy Tracking | 81 | 98% | 61 | 98% | 20 | 95% | 6 | 100% | 55 | 100% | 14 | 86% |
| Benchmarking Energy among Peers | 82 | 35% | 62 | 35% | 20 | 35% | 7 | 29% | 55 | 45% | 14 | 0% |
| Energy Audit | 81 | 47% | 62 | 58% | 19 | 11% | 7 | 43% | 54 | 52% | 14 | 36% |
| Electric Vehicles | 81 | 32% | 62 | 42% | 19 | 0% | 7 | 43% | 55 | 38% | 14 | 7% |
| Recycling in Common Areas | 86 | 86% | 66 | 85% | 20 | 90% | 7 | 71% | 58 | 86% | 14 | 93% |
| Recycling Bins in Guestrooms | 86 | 41% | 66 | 36% | 20 | 55% | 7 | 0% | 58 | 45% | 14 | 50% |
| ≥75% Guestrooms with Soap/Shampoo Dispensers | 85 | 44% | 65 | 35% | 20 | 70% | 7 | 29% | 57 | 53% | 14 | 7% |
| Waste and Recycling Tracking | 86 | 45% | 66 | 58% | 20 | 5% | 7 | 71% | 58 | 50% | 14 | 14% |
| Soap Donation | 79 | 22% | 65 | 25% | 14 | 7% | 7 | 43% | 51 | 20% | 14 | 21% |
| ≥75% F&B with Reusable Food Service Ware | 78 | 64% | 65 | 68% | 13 | 46% | 7 | 86% | 51 | 67% | 14 | 29% |
| Food Waste Composting | 80 | 29% | 66 | 35% | 14 | 0% | 7 | 43% | 52 | 33% | 14 | 7% |
| Waste Audit | 86 | 36% | 66 | 44% | 20 | 10% | 7 | 14% | 58 | 45% | 14 | 0% |
| Food Waste Tracking | 80 | 40% | 66 | 44% | 14 | 21% | 7 | 14% | 52 | 46% | 14 | 14% |
| Food Waste Prevention Strategies | 79 | 43% | 65 | 51% | 14 | 7% | 7 | 43% | 51 | 51% | 14 | 7% |
| - Training | 69 | 81% | 60 | 80% | 9 | 89% | 7 | 57% | 53 | 83% | | |
| - Adjusting portion size | 69 | 94% | 60 | 93% | 9 | 100% | 7 | 86% | 53 | 96% | | |
| - Redesign menu | 69 | 97% | 60 | 97% | 9 | 100% | 7 | 100% | 53 | 96% | | |
| - Change size of serving vessel | 69 | 91% | 60 | 90% | 9 | 100% | 7 | 71% | 53 | 94% | | |

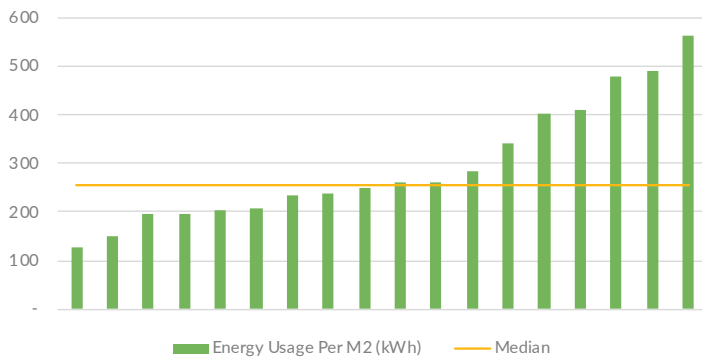
| JAPAN | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | S. APARTMENT | |
|---|-------|-----|--------------|-----|-------------|------|--------|------|------------|------|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 85 | 16% | 65 | 22% | 20 | 0% | 7 | 29% | 57 | 16% | 14 | 7% |
| Single-Use Plastics Eliminated | 85 | 69% | 65 | 75% | 20 | 50% | 7 | 71% | 57 | 79% | 14 | 21% |
| Waste Water Treatment | 85 | 74% | 65 | 83% | 20 | 45% | 7 | 100% | 57 | 77% | 14 | 36% |
| Food Donation | 80 | 8% | 66 | 9% | 14 | 0% | 7 | 14% | 52 | 8% | 14 | 7% |
| ≥ 75% Low-Flow Toilets | 86 | 40% | 66 | 32% | 20 | 65% | 7 | 43% | 58 | 40% | 14 | 50% |
| ≥ 75% Efficient Faucets | 85 | 31% | 65 | 31% | 20 | 30% | 7 | 14% | 57 | 39% | 14 | 7% |
| ≥ 75% Efficient Showerheads | 85 | 26% | 65 | 32% | 20 | 5% | 7 | 0% | 57 | 33% | 14 | 7% |
| Water Tracking | 86 | 98% | 66 | 98% | 20 | 95% | 7 | 100% | 58 | 98% | 14 | 100% |
| Graywater Reuse | 86 | 26% | 66 | 33% | 20 | 0% | 7 | 71% | 58 | 29% | 14 | 0% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 86 | 28% | 66 | 35% | 20 | 5% | 7 | 57% | 58 | 29% | 14 | 7% |
| Water Sub-Metering | 86 | 50% | 66 | 62% | 20 | 10% | 7 | 43% | 58 | 57% | 14 | 29% |
| - Fitness Facility | 41 | 71% | 40 | 73% | | | | | 31 | 71% | | |
| - Food & Beverage Facilities | 43 | 88% | 41 | 90% | | | | | 33 | 91% | | |
| - Guestrooms | 42 | 79% | 41 | 78% | | | | | 32 | 75% | | |
| - Landscaping/grounds keeping | 42 | 43% | 41 | 41% | | | | | 32 | 38% | | |
| Rainwater Capture | 80 | 14% | 66 | 17% | 14 | 0% | 7 | 29% | 52 | 17% | 14 | 0% |
| Native or Drought-Tolerant Landscaping | 80 | 11% | 66 | 14% | 14 | 0% | 7 | 0% | 52 | 15% | 14 | 7% |
| Preventive Maintenance program | 86 | 87% | 66 | 92% | 20 | 70% | 7 | 100% | 58 | 88% | 14 | 71% |
| Written Environmental Policy(ies) | 79 | 48% | 65 | 52% | 14 | 29% | 7 | 57% | 51 | 49% | 14 | 29% |
| Green Practices Shared on Website | 85 | 32% | 65 | 31% | 20 | 35% | 7 | 29% | 57 | 42% | 14 | 7% |
| Green Champion | 85 | 56% | 65 | 68% | 20 | 20% | 7 | 57% | 57 | 67% | 14 | 7% |
| Green Team | 84 | 54% | 65 | 66% | 19 | 11% | 7 | 57% | 57 | 63% | 14 | 7% |
| Green Team Budget | 85 | 31% | 65 | 37% | 20 | 10% | 7 | 29% | 57 | 39% | 14 | 0% |
| Staff Training | 84 | 50% | 65 | 51% | 19 | 47% | 7 | 43% | 57 | 54% | 14 | 21% |
| Employee Volunteering Opps During Work Hours | 86 | 53% | 66 | 62% | 20 | 25% | 7 | 43% | 58 | 53% | 14 | 64% |
| Staff Recognition | 85 | 35% | 65 | 38% | 20 | 25% | 7 | 43% | 57 | 26% | 14 | 71% |
| Comment/Suggestion Process | 85 | 44% | 65 | 54% | 20 | 10% | 7 | 43% | 57 | 44% | 14 | 36% |
| >50% Green Cleaning Products | 85 | 24% | 65 | 29% | 20 | 5% | 7 | 14% | 57 | 30% | 14 | 7% |
| Green Initiatives Communication in Guestrooms | 85 | 46% | 65 | 48% | 20 | 40% | 7 | 14% | 57 | 56% | 14 | 21% |
| Involve Guest to Support Green Initiatives | 85 | 45% | 65 | 46% | 20 | 40% | 7 | 57% | 57 | 49% | 14 | 21% |
| Reward Program for Sustainable Guests | 84 | 14% | 64 | 19% | 20 | 0% | 7 | 14% | 56 | 16% | 14 | 7% |
| 100% non-smoking | 85 | 35% | 65 | 29% | 20 | 55% | 7 | 71% | 57 | 40% | 14 | 0% |
| ≥ 75% of non-smoking guestrooms | 85 | 72% | 65 | 74% | 20 | 65% | 7 | 86% | 57 | 79% | 14 | 36% |
| 3rd-party Certification | 86 | 8% | 66 | 11% | 20 | 0% | 7 | 0% | 58 | 12% | 14 | 0% |
| Carbon Footprint Measured | 86 | 57% | 66 | 64% | 20 | 35% | 7 | 71% | 58 | 67% | 14 | 14% |
| Local Procurement Policy | 86 | 56% | 66 | 62% | 20 | 35% | 7 | 71% | 58 | 62% | 14 | 14% |
| Green Roof | 86 | 20% | 66 | 24% | 20 | 5% | 7 | 14% | 58 | 22% | 14 | 14% |
| Vegetable Garden | 86 | 1% | 66 | 2% | 20 | 0% | 7 | 0% | 58 | 2% | 14 | 0% |
| Beekeeping | 86 | 1% | 66 | 2% | 20 | 0% | 7 | 0% | 58 | 2% | 14 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 86 | 38% | 66 | 45% | 20 | 15% | 7 | 43% | 58 | 38% | 14 | 36% |
| HVAC Filters Routinely Checked | 86 | 85% | 66 | 89% | 20 | 70% | 7 | 100% | 58 | 81% | 14 | 86% |
| Vegetarian Menu Options | 78 | 67% | 64 | 77% | 14 | 21% | 7 | 71% | 50 | 84% | 14 | 14% |
| Sustainable Seafood Procurement | 77 | 34% | 63 | 40% | 14 | 7% | 7 | 43% | 49 | 39% | 14 | 7% |
| Evaluate suppliers in human rights areas | 83 | 23% | 63 | 27% | 20 | 10% | 7 | 0% | 55 | 33% | 14 | 0% |
| Procurement requirements | 85 | 25% | 65 | 23% | 20 | 30% | 7 | 29% | 57 | 30% | 14 | 7% |
| - Contractors | 22 | 86% | 15 | 80% | 7 | 100% | | | 18 | 89% | | |
| - Service Providers | 20 | 60% | 14 | 43% | 6 | 100% | | | 17 | 65% | | |
| - Suppliers | 22 | 95% | 15 | 93% | 7 | 100% | | | 18 | 100% | | |
| - Other | 14 | 36% | 14 | 36% | | | | | 11 | 27% | | |



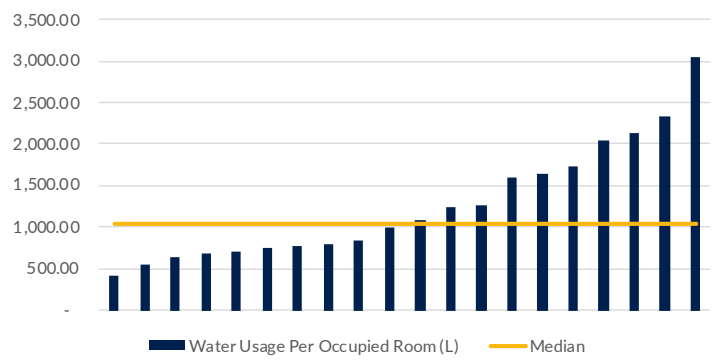
KOREA



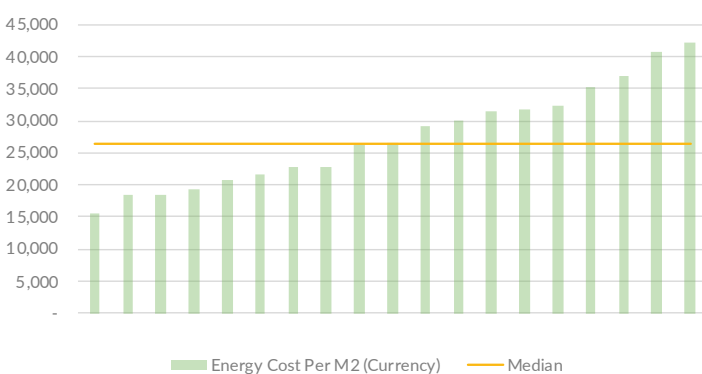
Energy Usage Per Square Metre (kWh)



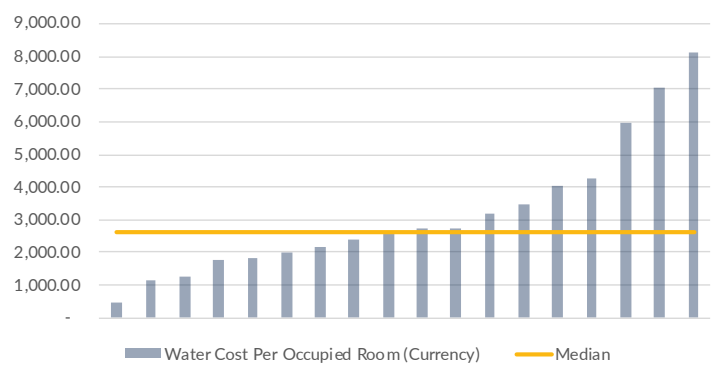
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| KOREA | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|-----------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 18 | 20 | 19 | 19 | 19 | 20 | 16 | 18 | 18 | 20 |
| | High | 562 | 360 | 42,301 | 24,364 | 5,914 | 3,047 | 14,168 | 8,092 | 205 | 138 |
| | Mean | 294 | 147 | 27,522 | 12,099 | 2,984 | 1,260 | 7,565 | 3,171 | 121 | 59 |
| | Q3 | 386 | 193 | 31,968 | 14,895 | 4,001 | 1,660 | 9,533 | 3,876 | 145 | 74 |
| | Median | 255 | 138 | 26,488 | 10,719 | 2,899 | 1,035 | 6,591 | 2,637 | 112 | 52 |
| | Q1 | 204 | 86 | 21,315 | 8,065 | 1,857 | 736 | 5,543 | 1,854 | 95 | 35 |
| | Low | 129 | 39 | 15,513 | 4,941 | 1,164 | 421 | 3,354 | 483 | 65 | 21 |
| FULL SERVICE | Count | 12 | 13 | 12 | 13 | 13 | 14 | 9 | 12 | 12 | 13 |
| | High | 562 | 360 | 42,301 | 24,364 | 5,914 | 3,047 | 14,168 | 8,092 | 205 | 138 |
| | Mean | 321 | 168 | 26,826 | 13,492 | 2,881 | 1,466 | 7,792 | 3,742 | 128 | 67 |
| | Q3 | 426 | 222 | 32,578 | 16,924 | 3,533 | 1,970 | 9,408 | 4,697 | 165 | 81 |
| | Median | 301 | 138 | 24,516 | 12,395 | 2,829 | 1,424 | 6,667 | 3,109 | 121 | 65 |
| | Q1 | 201 | 91 | 19,228 | 8,565 | 1,858 | 872 | 5,654 | 2,500 | 89 | 38 |
| | Low | 129 | 56 | 15,513 | 4,941 | 1,485 | 421 | 4,394 | 483 | 65 | 30 |
| LIMITED SERVICE | Count | 6 | 7 | 7 | 6 | 6 | 6 | 7 | 6 | 6 | 7 |
| | High | 284 | 194 | 36,879 | 12,791 | 4,509 | 1,249 | 11,463 | 3,175 | 129 | 94 |
| | Mean | 240 | 109 | 28,714 | 9,083 | 3,208 | 780 | 7,273 | 2,028 | 107 | 45 |
| | Q3 | 259 | 157 | 31,923 | 11,899 | 4,193 | 762 | 9,290 | 2,109 | 113 | 55 |
| | Median | 244 | 92 | 29,984 | 8,811 | 3,789 | 722 | 6,515 | 1,904 | 105 | 36 |
| | Q1 | 217 | 61 | 24,722 | 6,636 | 2,198 | 678 | 5,498 | 1,765 | 102 | 29 |
| | Low | 194 | 39 | 20,846 | 5,243 | 1,164 | 547 | 3,354 | 1,290 | 84 | 21 |
| CITY/ URBAN | Count | 15 | 16 | 15 | 15 | 15 | 15 | 13 | 14 | 15 | 16 |
| | High | 562 | 286 | 40,823 | 24,364 | 5,914 | 2,338 | 11,463 | 8,092 | 205 | 108 |
| | Mean | 297 | 145 | 28,055 | 13,166 | 3,131 | 1,270 | 7,447 | 3,496 | 123 | 59 |
| | Q3 | 371 | 193 | 31,968 | 16,390 | 4,025 | 1,683 | 9,408 | 4,204 | 139 | 74 |
| | Median | 260 | 140 | 29,143 | 12,460 | 3,202 | 1,249 | 6,667 | 2,962 | 115 | 57 |
| | Q1 | 221 | 86 | 22,868 | 8,942 | 1,839 | 722 | 5,588 | 1,854 | 101 | 35 |
| | Low | 129 | 39 | 15,513 | 5,243 | 1,164 | 547 | 3,354 | 1,144 | 69 | 21 |



| KOREA | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | |
|---|-------|------|--------------|------|-------------|------|------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 24 | 88% | 16 | 88% | 8 | 88% | 18 | 83% |
| Opt-Out Linen Reuse | 19 | 84% | 12 | 92% | 7 | 71% | 14 | 79% |
| ≥ 75% LED Lighting | 24 | 96% | 16 | 94% | 8 | 100% | 18 | 100% |
| Variable Frequency Drives | 24 | 92% | 16 | 88% | 8 | 100% | 18 | 94% |
| - Main Air Handling Units | 22 | 86% | 14 | 79% | 8 | 100% | 17 | 100% |
| - Kitchen Hoods | 21 | 52% | 14 | 64% | 7 | 29% | 16 | 50% |
| - Elevators | 21 | 81% | 14 | 93% | 7 | 57% | 16 | 75% |
| - Water Pumps | 22 | 91% | 14 | 93% | 8 | 88% | 17 | 88% |
| - Refrigeration Units | 22 | 82% | 14 | 86% | 8 | 75% | 17 | 82% |
| - Other | 18 | 72% | 13 | 69% | 5 | 80% | 13 | 77% |
| Renewable Power Generated? | 24 | 33% | 16 | 25% | 8 | 50% | 18 | 39% |
| - Wind Power | 8 | 13% | | | | | 7 | 14% |
| - Solar PV | 8 | 63% | | | | | 7 | 71% |
| - Heat Pump | 8 | 50% | | | | | 7 | 57% |
| - Solar Thermal | 8 | 25% | | | | | 7 | 29% |
| - Geothermal | 8 | 63% | | | | | 7 | 71% |
| - Hydroelectric | 8 | 0% | | | | | 7 | 0% |
| - Cogeneration | 8 | 0% | | | | | 7 | 0% |
| - Other | 8 | 13% | | | | | 7 | 14% |
| Carbon Offsets or Renewable Energy Certificate Purchase | 24 | 29% | 16 | 25% | 8 | 38% | 18 | 33% |
| ≥ 75% Guestrooms Have Digital Thermostats | 24 | 100% | 16 | 100% | 8 | 100% | 18 | 100% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 24 | 83% | 16 | 75% | 8 | 100% | 18 | 94% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 24 | 79% | 16 | 75% | 8 | 88% | 18 | 78% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 24 | 33% | 16 | 38% | 8 | 25% | 18 | 33% |
| High Efficiency Boilers (>85% efficiency) | 21 | 95% | 14 | 100% | 7 | 86% | 16 | 94% |
| High Efficient Chillers (>0.5 kW/ton) | 22 | 95% | 15 | 100% | 7 | 86% | 16 | 94% |
| Energy Sub-metering | 24 | 50% | 16 | 63% | 8 | 25% | 18 | 44% |
| - Fitness Facility | 12 | 75% | 10 | 80% | | | 8 | 88% |
| - Food & Beverage Facilities | 12 | 67% | 10 | 70% | | | 8 | 75% |
| - Guestrooms | 12 | 67% | 10 | 70% | | | 8 | 50% |
| - Public Spaces | 12 | 75% | 10 | 80% | | | 8 | 63% |
| Energy Tracking | 24 | 100% | 16 | 100% | 8 | 100% | 18 | 100% |
| Benchmarking Energy among Peers | 24 | 50% | 16 | 56% | 8 | 38% | 18 | 50% |
| Energy Audit | 24 | 63% | 16 | 75% | 8 | 38% | 18 | 56% |
| Electric Vehicles | 24 | 58% | 16 | 69% | 8 | 38% | 18 | 61% |
| Recycling in Common Areas | 24 | 96% | 16 | 94% | 8 | 100% | 18 | 94% |
| Recycling Bins in Guestrooms | 24 | 58% | 16 | 44% | 8 | 88% | 18 | 67% |
| ≥ 75% G.rooms with Soap/Shampoo Dispensers | 24 | 8% | 16 | 6% | 8 | 13% | 18 | 6% |
| Waste and Recycling Tracking | 23 | 65% | 15 | 60% | 8 | 75% | 18 | 72% |
| Soap Donation | 24 | 17% | 16 | 25% | 8 | 0% | 18 | 11% |
| ≥ 75% F&B with Reusable Food Service Ware | 23 | 48% | 15 | 40% | 8 | 63% | 18 | 44% |
| Food Waste Composting | 22 | 59% | 14 | 64% | 8 | 50% | 18 | 67% |
| Waste Audit | 22 | 36% | 14 | 36% | 8 | 38% | 18 | 39% |
| Food Waste Tracking | 22 | 82% | 14 | 71% | 8 | 100% | 18 | 89% |
| Food Waste Prevention Strategies | 22 | 50% | 14 | 50% | 8 | 50% | 18 | 56% |
| - Training | 12 | 92% | 7 | 100% | 5 | 80% | 11 | 91% |
| - Adjusting portion size | 12 | 92% | 7 | 100% | 5 | 80% | 11 | 91% |
| - Redesign menu | 12 | 67% | 7 | 57% | 5 | 80% | 11 | 73% |
| - Change size of serving vessel | 12 | 83% | 7 | 86% | 5 | 80% | 11 | 82% |



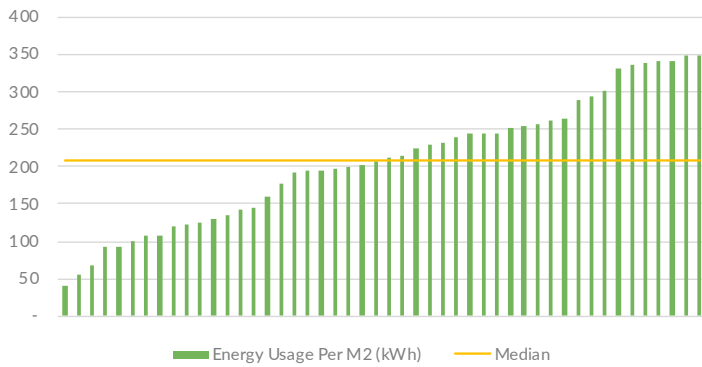
| KOREA | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | |
|---|-------|------|--------------|------|-------------|------|------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 21 | 29% | 14 | 36% | 7 | 14% | 17 | 24% |
| Single-Use Plastics Eliminated | 21 | 76% | 14 | 79% | 7 | 71% | 17 | 76% |
| Waste Water Treatment | 21 | 57% | 14 | 57% | 7 | 57% | 17 | 59% |
| Food Donation | 22 | 14% | 14 | 14% | 8 | 13% | 18 | 17% |
| ≥ 75% Low-Flow Toilets | 21 | 81% | 14 | 71% | 7 | 100% | 17 | 82% |
| ≥ 75% Efficient Faucets | 21 | 62% | 14 | 43% | 7 | 100% | 17 | 65% |
| ≥ 75% Efficient Showerheads | 21 | 52% | 14 | 50% | 7 | 57% | 17 | 41% |
| Water Tracking | 22 | 100% | 14 | 100% | 8 | 100% | 18 | 100% |
| Graywater Reuse | 22 | 36% | 14 | 36% | 8 | 38% | 18 | 39% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 22 | 50% | 14 | 43% | 8 | 63% | 18 | 61% |
| Water Sub-Metering | 22 | 59% | 14 | 64% | 8 | 50% | 18 | 61% |
| - Fitness Facility | 13 | 85% | 9 | 78% | | | 11 | 91% |
| - Food & Beverage Facilities | 13 | 92% | 9 | 89% | | | 11 | 100% |
| - Guestrooms | 13 | 69% | 9 | 67% | | | 11 | 73% |
| - Landscaping/grounds keeping | 13 | 69% | 9 | 78% | | | 11 | 64% |
| Rainwater Capture | 21 | 38% | 14 | 36% | 7 | 43% | 17 | 35% |
| Native or Drought-Tolerant Landscaping | 21 | 33% | 14 | 29% | 7 | 43% | 17 | 41% |
| Preventive Maintenance program | 22 | 95% | 14 | 100% | 8 | 88% | 18 | 94% |
| Written Environmental Policy(ies) | 22 | 86% | 14 | 93% | 8 | 75% | 18 | 83% |
| Green Practices Shared on Website | 22 | 45% | 14 | 50% | 8 | 38% | 18 | 56% |
| Green Champion | 22 | 86% | 14 | 86% | 8 | 88% | 18 | 89% |
| Green Team | 22 | 73% | 14 | 79% | 8 | 63% | 18 | 78% |
| Green Team Budget | 21 | 62% | 14 | 57% | 7 | 71% | 17 | 71% |
| Staff Training | 22 | 82% | 14 | 86% | 8 | 75% | 18 | 78% |
| Employee Volunteering Opportunities During Work Hours | 22 | 91% | 14 | 93% | 8 | 88% | 18 | 94% |
| Staff Recognition | 22 | 86% | 14 | 86% | 8 | 88% | 18 | 83% |
| Comment/Suggestion Process | 22 | 77% | 14 | 86% | 8 | 63% | 18 | 72% |
| >50% Green Cleaning Products | 22 | 45% | 14 | 36% | 8 | 63% | 18 | 50% |
| Green Initiatives Communication in Guestrooms | 22 | 77% | 15 | 73% | 7 | 86% | 17 | 88% |
| Involve Guest to Support Green Initiatives | 21 | 57% | 14 | 57% | 7 | 57% | 17 | 53% |
| Reward Program for Sustainable Guests | 21 | 29% | 14 | 21% | 7 | 43% | 17 | 35% |
| 100% non-smoking | 23 | 87% | 15 | 87% | 8 | 88% | 18 | 89% |
| ≥ 75% of non-smoking guestrooms | 23 | 100% | 15 | 100% | 8 | 100% | 18 | 100% |
| 3rd-party Certification | 22 | 32% | 14 | 21% | 8 | 50% | 18 | 39% |
| Carbon Footprint Measured | 22 | 55% | 14 | 50% | 8 | 63% | 18 | 67% |
| Local Procurement Policy | 22 | 64% | 14 | 57% | 8 | 75% | 18 | 72% |
| Green Roof | 22 | 32% | 14 | 21% | 8 | 50% | 18 | 33% |
| Vegetable Garden | 22 | 9% | 14 | 7% | 8 | 13% | 18 | 11% |
| Beekeeping | 22 | 0% | 14 | 0% | 8 | 0% | 18 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 21 | 52% | 14 | 57% | 7 | 43% | 17 | 59% |
| HVAC Filters Routinely Checked | 21 | 95% | 14 | 93% | 7 | 100% | 17 | 94% |
| Vegetarian Menu Options | 22 | 86% | 15 | 87% | 7 | 86% | 17 | 94% |
| Sustainable Seafood Procurement | 22 | 82% | 15 | 80% | 7 | 86% | 17 | 88% |
| Evaluate suppliers in human rights areas | 21 | 52% | 14 | 64% | 7 | 29% | 17 | 47% |
| Procurement requirements | 22 | 27% | 14 | 14% | 8 | 50% | 18 | 33% |
| - Contractors | 7 | 86% | | | | | 7 | 86% |
| - Service Providers | 7 | 86% | | | | | 7 | 86% |
| - Suppliers | 7 | 86% | | | | | 7 | 86% |
| - Other | 7 | 71% | | | | | 7 | 71% |



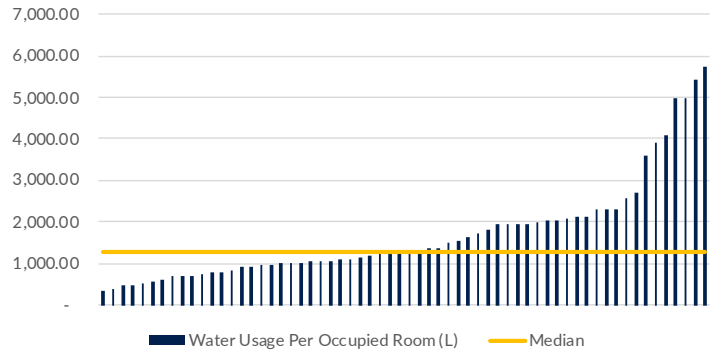
MALAYSIA



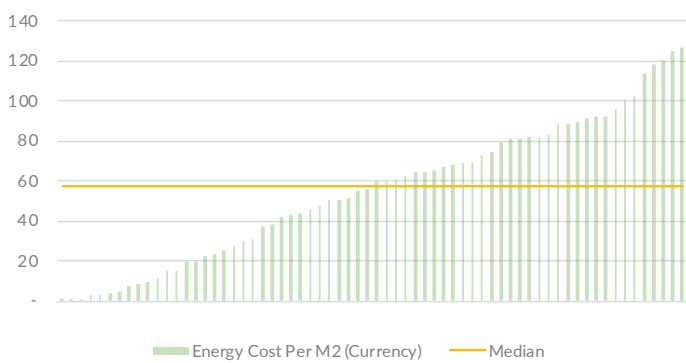
Energy Usage Per Square Metre (kWh)



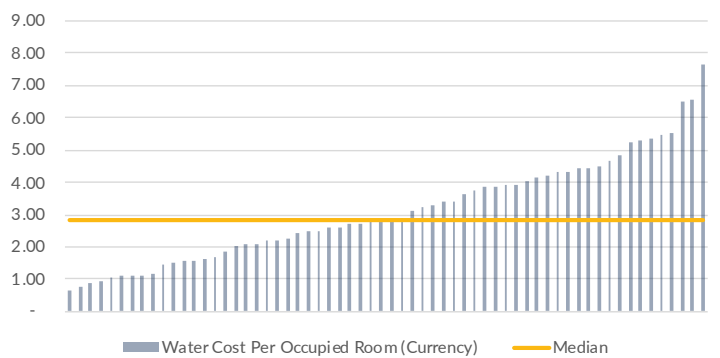
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| MALAYSIA | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|--------------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 48 | 67 | 66 | 69 | 49 | 62 | 48 | 62 | 51 | 67 |
| | High | 349 | 451 | 127 | 87 | 5,286 | 5,741 | 9 | 8 | 263 | 254 |
| | Mean | 207 | 143 | 55 | 40 | 2,519 | 1,697 | 5 | 3 | 127 | 78 |
| | Q3 | 258 | 183 | 82 | 49 | 3,044 | 2,053 | 6 | 4 | 158 | 92 |
| | Median | 209 | 109 | 58 | 37 | 2,310 | 1,292 | 5 | 3 | 123 | 63 |
| | Q1 | 134 | 74 | 24 | 28 | 1,831 | 932 | 4 | 2 | 85 | 47 |
| | Low | 41 | 30 | 0 | 13 | 314 | 326 | 1 | 1 | 26 | 19 |
| FULL SERVICE | Count | 44 | 61 | 60 | 63 | 44 | 56 | 44 | 56 | 47 | 61 |
| | High | 349 | 451 | 127 | 87 | 5,286 | 5,741 | 9 | 8 | 263 | 254 |
| | Mean | 210 | 151 | 55 | 42 | 2,601 | 1,800 | 5 | 3 | 129 | 82 |
| | Q3 | 262 | 186 | 81 | 49 | 3,097 | 2,087 | 6 | 4 | 161 | 100 |
| | Median | 217 | 112 | 58 | 39 | 2,429 | 1,364 | 5 | 3 | 123 | 66 |
| | Q1 | 134 | 91 | 23 | 29 | 1,828 | 982 | 4 | 2 | 85 | 52 |
| | Low | 41 | 37 | 0 | 15 | 567 | 454 | 1 | 1 | 26 | 24 |
| LIMITED SERVICE | Count | | 6 | 6 | 6 | 5 | 6 | | 6 | | 6 |
| | High | | 74 | 100 | 34 | 2,350 | 1,287 | | 2 | | 48 |
| | Mean | | 54 | 57 | 22 | 1,796 | 732 | | 1 | | 34 |
| | Q3 | | 67 | 81 | 27 | 2,238 | 923 | | 2 | | 40 |
| | Median | | 56 | 59 | 19 | 2,079 | 689 | | 2 | | 35 |
| | Q1 | | 41 | 34 | 15 | 1,999 | 473 | | 1 | | 25 |
| | Low | | 30 | 8 | 13 | 314 | 326 | | 1 | | 19 |
| RESORT | Count | 11 | 18 | 18 | 16 | 11 | 14 | 11 | 12 | 13 | 18 |
| | High | 340 | 425 | 96 | 83 | 4,820 | 5,741 | 7 | 7 | 263 | 236 |
| | Mean | 151 | 186 | 38 | 41 | 2,537 | 3,068 | 4 | 4 | 111 | 104 |
| | Q3 | 190 | 268 | 53 | 45 | 3,662 | 4,743 | 6 | 5 | 158 | 151 |
| | Median | 108 | 115 | 31 | 38 | 2,826 | 2,346 | 3 | 3 | 87 | 67 |
| | Q1 | 80 | 88 | 16 | 33 | 1,263 | 1,934 | 2 | 3 | 60 | 50 |
| | Low | 41 | 71 | 1 | 28 | 567 | 672 | 1 | 1 | 26 | 32 |
| CITY/ URBAN | Count | 36 | 43 | 45 | 45 | 37 | 43 | 37 | 46 | 37 | 43 |
| | High | 349 | 451 | 127 | 82 | 5,286 | 3,599 | 9 | 8 | 260 | 254 |
| | Mean | 221 | 126 | 63 | 40 | 2,444 | 1,283 | 5 | 3 | 131 | 69 |
| | Q3 | 258 | 169 | 83 | 50 | 2,877 | 1,669 | 6 | 4 | 158 | 83 |
| | Median | 227 | 105 | 65 | 36 | 2,310 | 1,101 | 5 | 3 | 125 | 63 |
| | Q1 | 184 | 72 | 46 | 27 | 1,898 | 811 | 4 | 2 | 105 | 46 |
| | Low | 92 | 30 | 0 | 13 | 314 | 326 | 2 | 1 | 55 | 19 |
| SERVICED APARTMENT | Count | | | | 6 | | | | | | |
| | High | | | | 87 | | | | | | |
| | Mean | | | | 44 | | | | | | |
| | Q3 | | | | 49 | | | | | | |
| | Median | | | | 38 | | | | | | |
| | Q1 | | | | 26 | | | | | | |
| | Low | | | | 23 | | | | | | |



| MALAYSIA | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | S. APARTMENT | |
|--|-------|------|--------------|------|-------------|------|--------|------|------------|-----|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 97 | 80% | 85 | 80% | 12 | 83% | 26 | 73% | 62 | 84% | 7 | 71% |
| Opt-Out Linen Reuse | 73 | 62% | 64 | 66% | 9 | 33% | 17 | 59% | 49 | 65% | 5 | 40% |
| ≥75% LED Lighting | 96 | 90% | 84 | 88% | 12 | 100% | 26 | 85% | 61 | 93% | 7 | 86% |
| Variable Frequency Drives | 98 | 62% | 86 | 64% | 12 | 50% | 26 | 62% | 63 | 67% | 7 | 29% |
| - Main Air Handling Units | 60 | 80% | 54 | 81% | 6 | 67% | 16 | 69% | 41 | 83% | | |
| - Kitchen Hoods | 55 | 47% | 49 | 51% | 6 | 17% | 14 | 50% | 39 | 46% | | |
| - Elevators | 55 | 73% | 50 | 74% | 5 | 60% | 14 | 79% | 39 | 72% | | |
| - Water Pumps | 57 | 84% | 52 | 87% | 5 | 60% | 15 | 93% | 40 | 83% | | |
| - Refrigeration Units | 53 | 42% | 48 | 44% | 5 | 20% | 14 | 43% | 37 | 41% | | |
| - Other | 51 | 57% | 46 | 57% | 5 | 60% | 14 | 71% | 35 | 51% | | |
| Renewable Power Generated? | 99 | 5% | 87 | 6% | 12 | 0% | 27 | 11% | 63 | 3% | 7 | 0% |
| - Wind Power | 5 | 60% | 5 | 60% | | | | | | | | |
| - Solar PV | 5 | 60% | 5 | 60% | | | | | | | | |
| - Heat Pump | 5 | 100% | 5 | 100% | | | | | | | | |
| - Solar Thermal | 5 | 60% | 5 | 60% | | | | | | | | |
| - Geothermal | 5 | 60% | 5 | 60% | | | | | | | | |
| - Hydroelectric | 5 | 60% | 5 | 60% | | | | | | | | |
| - Cogeneration | 5 | 60% | 5 | 60% | | | | | | | | |
| - Other | 5 | 100% | 5 | 100% | | | | | | | | |
| Carbon Offsets/Renewable Energy Cert. Purchase | 87 | 7% | 78 | 8% | 9 | 0% | 25 | 4% | 54 | 7% | 6 | 0% |
| ≥75% Guestrooms Have Digital Thermostats | 100 | 59% | 88 | 59% | 12 | 58% | 28 | 46% | 64 | 63% | 6 | 67% |
| ≥75% Guestrooms Have Occupancy Sensors | 100 | 31% | 88 | 28% | 12 | 50% | 28 | 25% | 64 | 34% | 6 | 33% |
| ≥75% Meeting Rooms Have Digital Thermostats | 100 | 50% | 88 | 50% | 12 | 50% | 28 | 43% | 64 | 48% | 6 | 100% |
| ≥75% Meeting Rooms Have Occupancy Sensors | 100 | 20% | 88 | 17% | 12 | 42% | 28 | 14% | 64 | 23% | 6 | 17% |
| High Efficiency Boilers (>85% efficiency) | 77 | 53% | 69 | 52% | 8 | 63% | 19 | 53% | 53 | 53% | | |
| High Efficient Chillers (>0.5 kW/ton) | 77 | 64% | 69 | 65% | 8 | 50% | 20 | 65% | 52 | 63% | | |
| Energy Sub-Metering | 96 | 51% | 85 | 51% | 11 | 55% | 26 | 69% | 61 | 43% | 7 | 57% |
| - Fitness Facility | 45 | 58% | 39 | 59% | 6 | 50% | 16 | 56% | 25 | 56% | | |
| - Food & Beverage Facilities | 48 | 77% | 42 | 76% | 6 | 83% | 18 | 78% | 26 | 73% | | |
| - Guestrooms | 45 | 58% | 39 | 56% | 6 | 67% | 15 | 47% | 25 | 60% | | |
| - Public Spaces | 46 | 87% | 40 | 90% | 6 | 67% | 16 | 69% | 26 | 96% | | |
| Energy Tracking | 89 | 96% | 79 | 96% | 10 | 90% | 25 | 100% | 56 | 95% | 6 | 83% |
| Benchmarking Energy among Peers | 88 | 60% | 78 | 59% | 10 | 70% | 25 | 68% | 55 | 62% | 6 | 33% |
| Energy Audit | 87 | 46% | 77 | 47% | 10 | 40% | 25 | 52% | 54 | 44% | 6 | 33% |
| Electric Vehicles | 86 | 20% | 77 | 22% | 9 | 0% | 24 | 29% | 54 | 17% | 6 | 17% |
| Recycling in Common Areas | 95 | 75% | 83 | 76% | 12 | 67% | 26 | 73% | 60 | 77% | 7 | 71% |
| Recycling Bins in Guestrooms | 94 | 15% | 82 | 16% | 12 | 8% | 26 | 12% | 59 | 17% | 7 | 14% |
| ≥75% Guestrooms with Soap/Shampoo Dispensers | 101 | 19% | 89 | 17% | 12 | 33% | 28 | 25% | 64 | 17% | 7 | 14% |
| Waste and Recycling Tracking | 94 | 40% | 82 | 39% | 12 | 50% | 26 | 27% | 60 | 48% | 6 | 33% |
| Soap Donation | 95 | 25% | 83 | 27% | 12 | 17% | 26 | 15% | 60 | 30% | 7 | 29% |
| ≥75% F&B with Reusable Food Service Ware | 101 | 54% | 89 | 55% | 12 | 50% | 28 | 54% | 64 | 53% | 7 | 71% |
| Food Waste Composting | 94 | 34% | 82 | 37% | 12 | 17% | 25 | 44% | 60 | 30% | 7 | 43% |
| Waste Audit | 94 | 28% | 82 | 29% | 12 | 17% | 26 | 35% | 60 | 28% | 6 | 0% |
| Food Waste Tracking | 93 | 57% | 83 | 60% | 10 | 30% | 26 | 62% | 58 | 57% | 7 | 29% |
| Food Waste Prevention Strategies | 92 | 46% | 82 | 48% | 10 | 30% | 26 | 50% | 57 | 44% | 7 | 29% |
| - Training | 41 | 85% | 38 | 84% | | | 12 | 92% | 25 | 80% | | |
| - Adjusting portion size | 41 | 90% | 38 | 89% | | | 12 | 92% | 25 | 88% | | |
| - Redesign menu | 42 | 88% | 39 | 87% | | | 13 | 77% | 25 | 92% | | |
| - Change size of serving vessel | 42 | 88% | 39 | 87% | | | 13 | 92% | 25 | 84% | | |



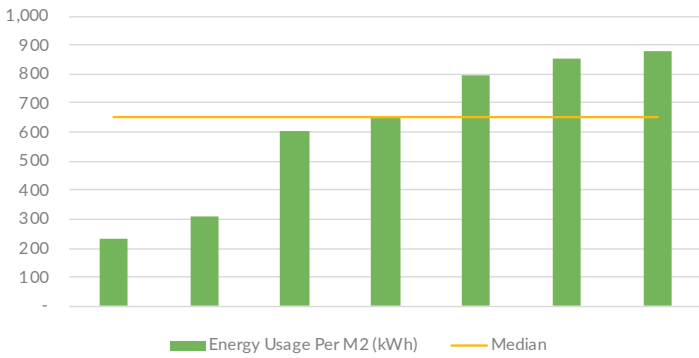
| MALAYSIA | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | S. APARTMENT | |
|---|-------|-----|--------------|-----|-------------|------|--------|------|------------|------|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 93 | 52% | 82 | 55% | 11 | 27% | 26 | 46% | 58 | 55% | 7 | 57% |
| Single-Use Plastics Eliminated | 90 | 71% | 79 | 75% | 11 | 45% | 25 | 60% | 57 | 74% | 6 | 83% |
| Waste Water Treatment | 92 | 65% | 81 | 65% | 11 | 64% | 25 | 72% | 59 | 64% | 6 | 33% |
| Food Donation | 93 | 30% | 83 | 29% | 10 | 40% | 26 | 27% | 58 | 28% | 7 | 57% |
| ≥ 75% Low-Flow Toilets | 100 | 69% | 88 | 69% | 12 | 67% | 28 | 68% | 64 | 69% | 6 | 67% |
| ≥ 75% Efficient Faucets | 100 | 45% | 88 | 48% | 12 | 25% | 28 | 39% | 64 | 48% | 6 | 50% |
| ≥ 75% Efficient Showerheads | 100 | 48% | 88 | 50% | 12 | 33% | 28 | 46% | 64 | 50% | 6 | 33% |
| Water Tracking | 93 | 98% | 82 | 98% | 11 | 100% | 26 | 100% | 59 | 97% | 6 | 100% |
| Graywater Reuse | 93 | 6% | 82 | 7% | 11 | 0% | 26 | 12% | 59 | 5% | 6 | 0% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 93 | 54% | 82 | 54% | 11 | 55% | 26 | 50% | 59 | 59% | 6 | 17% |
| Water Sub-Metering | 93 | 47% | 82 | 46% | 11 | 55% | 26 | 58% | 59 | 41% | 6 | 50% |
| - Fitness Facility | 39 | 33% | 33 | 33% | 6 | 33% | 12 | 33% | 22 | 36% | | |
| - Food & Beverage Facilities | 43 | 72% | 37 | 70% | 6 | 83% | 14 | 57% | 24 | 75% | | |
| - Guestrooms | 39 | 38% | 33 | 36% | 6 | 50% | 12 | 50% | 22 | 32% | | |
| - Landscaping/grounds keeping | 41 | 29% | 35 | 31% | 6 | 17% | 13 | 62% | 23 | 13% | | |
| Rainwater Capture | 90 | 14% | 81 | 14% | 9 | 22% | 24 | 21% | 58 | 14% | 6 | 0% |
| Native or Drought-Tolerant Landscaping | 88 | 20% | 79 | 23% | 9 | 0% | 23 | 35% | 58 | 12% | 5 | 60% |
| Preventive Maintenance program | 93 | 92% | 81 | 93% | 12 | 92% | 26 | 100% | 59 | 88% | 6 | 100% |
| Written Environmental Policy(ies) | 93 | 66% | 81 | 65% | 12 | 67% | 25 | 64% | 59 | 68% | 7 | 71% |
| Green Practices Shared on Website | 91 | 46% | 79 | 47% | 12 | 42% | 25 | 60% | 58 | 43% | 6 | 33% |
| Green Champion | 92 | 46% | 80 | 46% | 12 | 42% | 26 | 42% | 58 | 50% | 6 | 33% |
| Green Team | 91 | 47% | 79 | 49% | 12 | 33% | 25 | 44% | 58 | 50% | 6 | 50% |
| Green Team Budget | 92 | 36% | 80 | 38% | 12 | 25% | 26 | 42% | 58 | 36% | 6 | 17% |
| Staff Training | 92 | 50% | 80 | 53% | 12 | 33% | 26 | 54% | 58 | 50% | 6 | 33% |
| Employee Volunteering Opps During Work Hours | 93 | 73% | 81 | 78% | 12 | 42% | 26 | 92% | 59 | 66% | 6 | 67% |
| Staff Recognition | 92 | 42% | 80 | 45% | 12 | 25% | 26 | 50% | 58 | 38% | 6 | 50% |
| Comment/Suggestion Process | 92 | 50% | 80 | 53% | 12 | 33% | 26 | 42% | 58 | 57% | 6 | 33% |
| >50% Green Cleaning Products | 90 | 50% | 80 | 51% | 10 | 40% | 26 | 38% | 56 | 57% | 6 | 33% |
| Green Initiatives Communication in Guestrooms | 90 | 61% | 79 | 63% | 11 | 45% | 25 | 52% | 57 | 61% | 6 | 83% |
| Involve Guest to Support Green Initiatives | 91 | 42% | 80 | 45% | 11 | 18% | 26 | 50% | 57 | 37% | 6 | 50% |
| Reward Program for Sustainable Guests | 90 | 14% | 79 | 15% | 11 | 9% | 26 | 8% | 56 | 20% | 6 | 0% |
| 100% non-smoking | 92 | 52% | 80 | 51% | 12 | 58% | 25 | 60% | 58 | 52% | 7 | 29% |
| ≥ 75% of non-smoking guestrooms | 101 | 71% | 89 | 71% | 12 | 75% | 28 | 50% | 64 | 78% | 7 | 86% |
| 3rd-party Certification | 90 | 27% | 78 | 28% | 12 | 17% | 25 | 20% | 57 | 33% | 6 | 0% |
| Carbon Footprint Measured | 91 | 24% | 79 | 28% | 12 | 0% | 25 | 28% | 58 | 24% | 6 | 17% |
| Local Procurement Policy | 91 | 66% | 79 | 68% | 12 | 50% | 25 | 68% | 57 | 65% | 7 | 71% |
| Green Roof | 96 | 22% | 84 | 21% | 12 | 25% | 26 | 15% | 61 | 21% | 7 | 57% |
| Vegetable Garden | 96 | 7% | 84 | 8% | 12 | 0% | 26 | 12% | 61 | 5% | 7 | 14% |
| Beekeeping | 94 | 1% | 82 | 1% | 12 | 0% | 26 | 4% | 60 | 0% | 6 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 88 | 39% | 78 | 40% | 10 | 30% | 22 | 27% | 58 | 41% | 6 | 67% |
| HVAC Filters Routinely Checked | 90 | 80% | 80 | 81% | 10 | 70% | 25 | 76% | 58 | 81% | 5 | 100% |
| Vegetarian Menu Options | 92 | 97% | 81 | 98% | 11 | 91% | 26 | 92% | 57 | 98% | 7 | 100% |
| Sustainable Seafood Procurement | 89 | 54% | 79 | 57% | 10 | 30% | 23 | 57% | 57 | 56% | 7 | 29% |
| Evaluate suppliers in human rights areas | 90 | 38% | 79 | 41% | 11 | 18% | 25 | 52% | 56 | 36% | 7 | 14% |
| Procurement requirements | 91 | 52% | 80 | 51% | 11 | 55% | 25 | 60% | 57 | 51% | 7 | 29% |
| - Contractors | 45 | 96% | 39 | 95% | 6 | 100% | 14 | 93% | 29 | 97% | | |
| - Service Providers | 40 | 95% | 35 | 97% | 5 | 80% | 11 | 100% | 27 | 93% | | |
| - Suppliers | 46 | 98% | 40 | 98% | 6 | 100% | 15 | 93% | 29 | 100% | | |
| - Other | 36 | 75% | 31 | 74% | 5 | 80% | 10 | 90% | 25 | 68% | | |



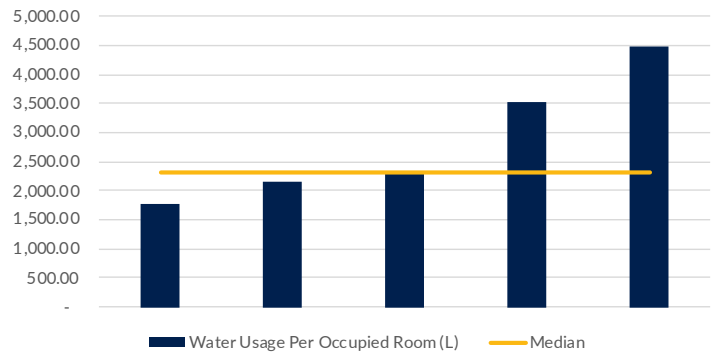
MALDIVES



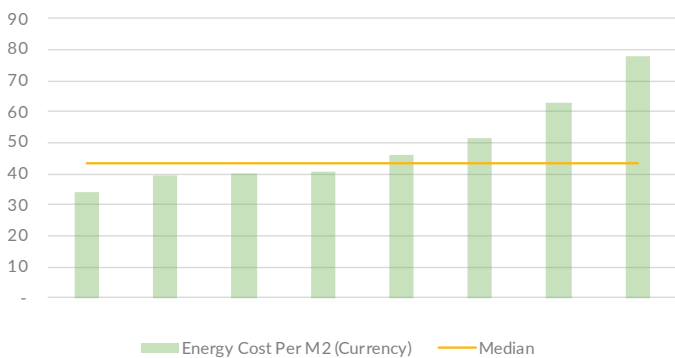
Energy Usage Per Square Metre (kWh)



Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



| MALDIVES | | ENERGY | | | | WATER | GHG EMISSIONS | |
|--------------|--------|-----------|-----------|----------|----------|-----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage POR | Usage PSM | Usage POR |
| ALL | Count | 7 | 9 | 8 | 14 | 5 | 7 | 9 |
| | High | 878 | 884 | 78 | 153 | 4,489 | 283 | 285 |
| | Mean | 617 | 507 | 49 | 73 | 2,850 | 208 | 182 |
| | Q3 | 823 | 694 | 54 | 110 | 3,510 | 263 | 223 |
| | Median | 649 | 463 | 43 | 52 | 2,326 | 205 | 189 |
| | Q1 | 457 | 337 | 40 | 39 | 2,169 | 165 | 130 |
| | Low | 235 | 170 | 34 | 27 | 1,757 | 114 | 74 |
| FULL SERVICE | Count | 7 | 9 | 8 | 14 | 5 | 7 | 9 |
| | High | 878 | 884 | 78 | 153 | 4,489 | 283 | 285 |
| | Mean | 617 | 507 | 49 | 73 | 2,850 | 208 | 182 |
| | Q3 | 823 | 694 | 54 | 110 | 3,510 | 263 | 223 |
| | Median | 649 | 463 | 43 | 52 | 2,326 | 205 | 189 |
| | Q1 | 457 | 337 | 40 | 39 | 2,169 | 165 | 130 |
| | Low | 235 | 170 | 34 | 27 | 1,757 | 114 | 74 |
| RESORT | Count | 7 | 9 | 8 | 14 | 5 | 7 | 9 |
| | High | 878 | 884 | 78 | 153 | 4,489 | 283 | 285 |
| | Mean | 617 | 507 | 49 | 73 | 2,850 | 208 | 182 |
| | Q3 | 823 | 694 | 54 | 110 | 3,510 | 263 | 223 |
| | Median | 649 | 463 | 43 | 52 | 2,326 | 205 | 189 |
| | Q1 | 457 | 337 | 40 | 39 | 2,169 | 165 | 130 |
| | Low | 235 | 170 | 34 | 27 | 1,757 | 114 | 74 |



| MALDIVES | ALL | | FULL SERVICE | | RESORT | |
|---|-------|------|--------------|------|--------|------|
| | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 16 | 94% | 16 | 94% | 16 | 94% |
| Opt-Out Linen Reuse | 15 | 73% | 15 | 73% | 15 | 73% |
| ≥ 75% LED Lighting | 16 | 88% | 16 | 88% | 16 | 88% |
| Variable Frequency Drives | 16 | 69% | 16 | 69% | 16 | 69% |
| - Main Air Handling Units | 11 | 55% | 11 | 55% | 11 | 55% |
| - Kitchen Hoods | 10 | 40% | 10 | 40% | 10 | 40% |
| - Elevators | 7 | 0% | 7 | 0% | 7 | 0% |
| - Water Pumps | 11 | 91% | 11 | 91% | 11 | 91% |
| - Refrigeration Units | 10 | 80% | 10 | 80% | 10 | 80% |
| - Other | 10 | 80% | 10 | 80% | 10 | 80% |
| Renewable Power Generated? | 16 | 69% | 16 | 69% | 16 | 69% |
| - Wind Power | 10 | 0% | 10 | 0% | 10 | 0% |
| - Solar PV | 10 | 50% | 10 | 50% | 10 | 50% |
| - Heat Pump | 10 | 0% | 10 | 0% | 10 | 0% |
| - Solar Thermal | 10 | 20% | 10 | 20% | 10 | 20% |
| - Geothermal | 10 | 0% | 10 | 0% | 10 | 0% |
| - Hydroelectric | 10 | 0% | 10 | 0% | 10 | 0% |
| - Cogeneration | 10 | 10% | 10 | 10% | 10 | 10% |
| - Other | 11 | 73% | 11 | 73% | 11 | 73% |
| Carbon Offsets or Renewable Energy Certificate Purchase | 15 | 7% | 15 | 7% | 15 | 7% |
| ≥ 75% Guestrooms Have Digital Thermostats | 16 | 69% | 16 | 69% | 16 | 69% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 16 | 25% | 16 | 25% | 16 | 25% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 15 | 53% | 15 | 53% | 15 | 53% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 15 | 7% | 15 | 7% | 15 | 7% |
| High Efficiency Boilers (>85% efficiency) | 15 | 47% | 15 | 47% | 15 | 47% |
| High Efficient Chillers (>0.5 kW/ton) | 13 | 54% | 13 | 54% | 13 | 54% |
| Energy Sub-metering | 16 | 75% | 16 | 75% | 16 | 75% |
| - Fitness Facility | 12 | 75% | 12 | 75% | 12 | 75% |
| - Food & Beverage Facilities | 12 | 92% | 12 | 92% | 12 | 92% |
| - Guestrooms | 12 | 100% | 12 | 100% | 12 | 100% |
| - Public Spaces | 12 | 92% | 12 | 92% | 12 | 92% |
| Energy Tracking | 16 | 100% | 16 | 100% | 16 | 100% |
| Benchmarking Energy among Peers | 14 | 79% | 14 | 79% | 14 | 79% |
| Energy Audit | 14 | 71% | 14 | 71% | 14 | 71% |
| Electric Vehicles | 15 | 73% | 15 | 73% | 15 | 73% |
| Recycling in Common Areas | 16 | 63% | 16 | 63% | 16 | 63% |
| Recycling Bins in Guestrooms | 16 | 31% | 16 | 31% | 16 | 31% |
| ≥ 75% G.rooms with Soap/Shampoo Dispensers | 16 | 94% | 16 | 94% | 16 | 94% |
| Waste and Recycling Tracking | 16 | 94% | 16 | 94% | 16 | 94% |
| Soap Donation | 16 | 13% | 16 | 13% | 16 | 13% |
| ≥ 75% F&B with Reusable Food Service Ware | 16 | 88% | 16 | 88% | 16 | 88% |
| Food Waste Composting | 16 | 31% | 16 | 31% | 16 | 31% |
| Waste Audit | 16 | 50% | 16 | 50% | 16 | 50% |
| Food Waste Tracking | 16 | 88% | 16 | 88% | 16 | 88% |
| Food Waste Prevention Strategies | 15 | 80% | 15 | 80% | 15 | 80% |
| - Training | 15 | 80% | 15 | 80% | 15 | 80% |
| - Adjusting portion size | 15 | 80% | 15 | 80% | 15 | 80% |
| - Redesign menu | 15 | 93% | 15 | 93% | 15 | 93% |
| - Change size of serving vessel | 15 | 87% | 15 | 87% | 15 | 87% |

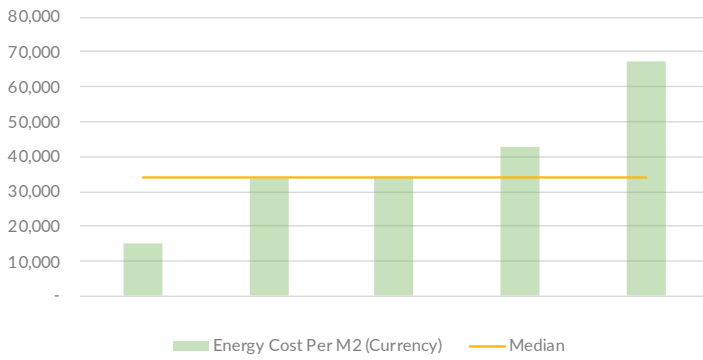
| MALDIVES | ALL | | FULL SERVICE | | RESORT | |
|---|-------|------|--------------|------|--------|------|
| | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 16 | 81% | 16 | 81% | 16 | 81% |
| Single-Use Plastics Eliminated | 16 | 88% | 16 | 88% | 16 | 88% |
| Waste Water Treatment | 15 | 73% | 15 | 73% | 15 | 73% |
| Food Donation | 16 | 6% | 16 | 6% | 16 | 6% |
| ≥ 75% Low-Flow Toilets | 16 | 88% | 16 | 88% | 16 | 88% |
| ≥ 75% Efficient Faucets | 15 | 67% | 15 | 67% | 15 | 67% |
| ≥ 75% Efficient Showerheads | 15 | 60% | 15 | 60% | 15 | 60% |
| Water Tracking | 16 | 94% | 16 | 94% | 16 | 94% |
| Graywater Reuse | 16 | 75% | 16 | 75% | 16 | 75% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 15 | 87% | 15 | 87% | 15 | 87% |
| Water Sub-Metering | 15 | 80% | 15 | 80% | 15 | 80% |
| - Fitness Facility | 12 | 83% | 12 | 83% | 12 | 83% |
| - Food & Beverage Facilities | 11 | 100% | 11 | 100% | 11 | 100% |
| - Guestrooms | 12 | 100% | 12 | 100% | 12 | 100% |
| - Landscaping/grounds keeping | 12 | 83% | 12 | 83% | 12 | 83% |
| Rainwater Capture | 15 | 47% | 15 | 47% | 15 | 47% |
| Native or Drought-Tolerant Landscaping | 15 | 47% | 15 | 47% | 15 | 47% |
| Preventive Maintenance program | 16 | 100% | 16 | 100% | 16 | 100% |
| Written Environmental Policy(ies) | 16 | 88% | 16 | 88% | 16 | 88% |
| Green Practices Shared on Website | 16 | 75% | 16 | 75% | 16 | 75% |
| Green Champion | 16 | 81% | 16 | 81% | 16 | 81% |
| Green Team | 16 | 88% | 16 | 88% | 16 | 88% |
| Green Team Budget | 16 | 69% | 16 | 69% | 16 | 69% |
| Staff Training | 16 | 88% | 16 | 88% | 16 | 88% |
| Employee Volunteering Opportunities During Work Hours | 16 | 94% | 16 | 94% | 16 | 94% |
| Staff Recognition | 16 | 88% | 16 | 88% | 16 | 88% |
| Comment/Suggestion Process | 16 | 88% | 16 | 88% | 16 | 88% |
| >50% Green Cleaning Products | 16 | 88% | 16 | 88% | 16 | 88% |
| Green Initiatives Communication in Guestrooms | 16 | 81% | 16 | 81% | 16 | 81% |
| Involve Guest to Support Green Initiatives | 16 | 75% | 16 | 75% | 16 | 75% |
| Reward Program for Sustainable Guests | 16 | 13% | 16 | 13% | 16 | 13% |
| 100% non-smoking | 16 | 38% | 16 | 38% | 16 | 38% |
| ≥ 75% of non-smoking guestrooms | 16 | 88% | 16 | 88% | 16 | 88% |
| 3rd-party Certification | 16 | 50% | 16 | 50% | 16 | 50% |
| Carbon Footprint Measured | 16 | 75% | 16 | 75% | 16 | 75% |
| Local Procurement Policy | 14 | 93% | 14 | 93% | 14 | 93% |
| Green Roof | 16 | 13% | 16 | 13% | 16 | 13% |
| Vegetable Garden | 15 | 0% | 15 | 0% | 15 | 0% |
| Beekeeping | 16 | 0% | 16 | 0% | 16 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 15 | 47% | 15 | 47% | 15 | 47% |
| HVAC Filters Routinely Checked | 16 | 88% | 16 | 88% | 16 | 88% |
| Vegetarian Menu Options | 15 | 87% | 15 | 87% | 15 | 87% |
| Sustainable Seafood Procurement | 14 | 64% | 14 | 64% | 14 | 64% |
| Evaluate suppliers in human rights areas | 14 | 64% | 14 | 64% | 14 | 64% |
| Procurement requirements | 16 | 75% | 16 | 75% | 16 | 75% |
| - Contractors | 15 | 93% | 15 | 93% | 15 | 93% |
| - Service Providers | 11 | 91% | 11 | 91% | 11 | 91% |
| - Suppliers | 15 | 100% | 15 | 100% | 15 | 100% |
| - Other | 8 | 88% | 8 | 88% | 8 | 88% |



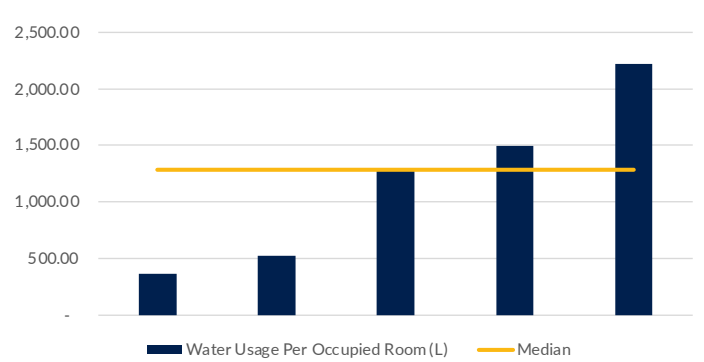
MYANMAR



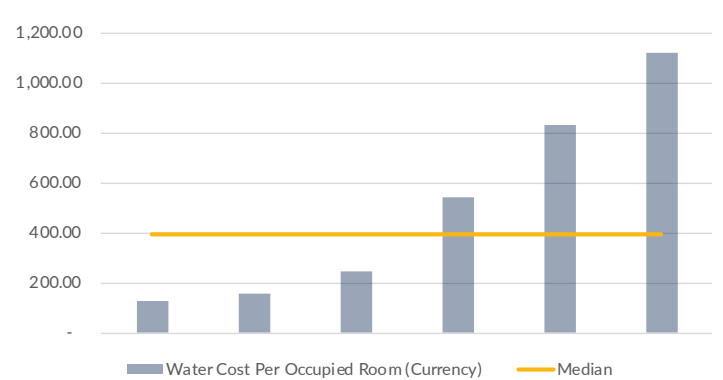
Energy Cost Per Square Metre (Currency)



Water Usage Per Occupied Room (Litres)



Water Cost Per Occupied Room (Currency)



| MYANMAR | | ENERGY | | | WATER | | | GHG EMISSIONS |
|----------------|--------|-----------|----------|----------|-----------|----------|----------|---------------|
| | | Usage POR | Cost PSM | Cost POR | Usage POR | Cost PSM | Cost POR | Usage POR |
| ALL | Count | 7 | 5 | 5 | 5 | 5 | 6 | 7 |
| | High | 216 | 67,518 | 23,490 | 2,222 | 1,504 | 1,120 | 78 |
| | Mean | 138 | 38,686 | 19,585 | 1,179 | 871 | 505 | 48 |
| | Q3 | 141 | 42,610 | 19,985 | 1,499 | 1,077 | 758 | 50 |
| | Median | 133 | 34,224 | 18,853 | 1,282 | 833 | 396 | 47 |
| | Q1 | 127 | 33,697 | 18,279 | 525 | 642 | 182 | 42 |
| | Low | 81 | 15,382 | 17,316 | 367 | 296 | 127 | 27 |
| FULL SERVICE | Count | 7 | 5 | 5 | 5 | 5 | 6 | 7 |
| | High | 216 | 67,518 | 23,490 | 2,222 | 1,504 | 1,120 | 78 |
| | Mean | 138 | 38,686 | 19,585 | 1,179 | 871 | 505 | 48 |
| | Q3 | 141 | 42,610 | 19,985 | 1,499 | 1,077 | 758 | 50 |
| | Median | 133 | 34,224 | 18,853 | 1,282 | 833 | 396 | 47 |
| | Q1 | 127 | 33,697 | 18,279 | 525 | 642 | 182 | 42 |
| | Low | 81 | 15,382 | 17,316 | 367 | 296 | 127 | 27 |
| CITY/ URBAN | Count | 6 | | 5 | | | 5 | 6 |
| | High | 216 | | 23,490 | | | 829 | 78 |
| | Mean | 137 | | 19,585 | | | 382 | 47 |
| | Q3 | 135 | | 19,985 | | | 545 | 48 |
| | Median | 133 | | 18,853 | | | 247 | 46 |
| | Q1 | 125 | | 18,279 | | | 161 | 41 |
| | Low | 81 | | 17,316 | | | 127 | 27 |



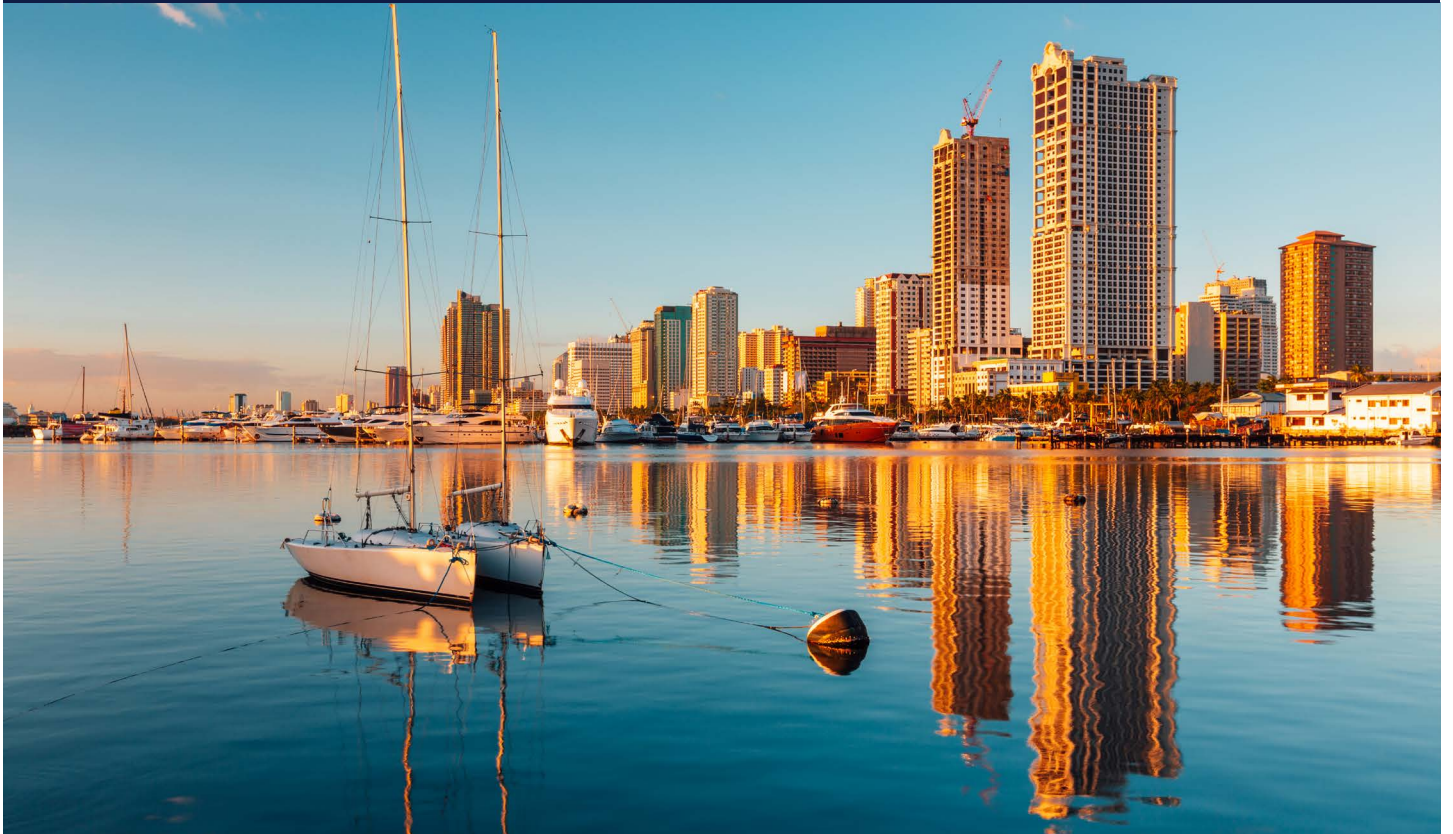
| MYANMAR | ALL | | FULL SERVICE | | CITY/URBAN | |
|---|-------|------|--------------|------|------------|------|
| | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 8 | 100% | 8 | 100% | 6 | 100% |
| Opt-Out Linen Reuse | 8 | 100% | 8 | 100% | 6 | 100% |
| ≥ 75% LED Lighting | 8 | 88% | 8 | 88% | 6 | 83% |
| Variable Frequency Drives | 8 | 50% | 8 | 50% | 6 | 67% |
| Renewable Power Generated? | 8 | 50% | 8 | 50% | 6 | 67% |
| Carbon Offsets or Renewable Energy Certificate Purchase | 8 | 13% | 8 | 13% | 6 | 17% |
| ≥ 75% Guestrooms Have Digital Thermostats | 8 | 63% | 8 | 63% | 6 | 67% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 8 | 75% | 8 | 75% | 6 | 83% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 7 | 57% | 7 | 57% | 6 | 67% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 7 | 43% | 7 | 43% | 6 | 50% |
| High Efficiency Boilers (>85% efficiency) | 7 | 71% | 7 | 71% | 6 | 83% |
| High Efficient Chillers (>0.5 kW/ton) | 7 | 71% | 7 | 71% | 6 | 67% |
| Energy Sub-metering | 8 | 38% | 8 | 38% | 6 | 50% |
| Energy Tracking | 8 | 100% | 8 | 100% | 6 | 100% |
| Benchmarking Energy among Peers | 8 | 38% | 8 | 38% | 6 | 50% |
| Energy Audit | 8 | 63% | 8 | 63% | 6 | 67% |
| Electric Vehicles | 8 | 0% | 8 | 0% | 6 | 0% |
| Recycling in Common Areas | 8 | 88% | 8 | 88% | 6 | 100% |
| Recycling Bins in Guestrooms | 8 | 38% | 8 | 38% | 6 | 50% |
| ≥ 75% G.rooms with Soap/Shampoo Dispensers | 8 | 0% | 8 | 0% | 6 | 0% |
| Waste and Recycling Tracking | 8 | 38% | 8 | 38% | 6 | 33% |
| Soap Donation | 8 | 75% | 8 | 75% | 6 | 67% |
| ≥ 75% F&B with Reusable Food Service Ware | 8 | 50% | 8 | 50% | 6 | 33% |
| Food Waste Composting | 8 | 63% | 8 | 63% | 6 | 67% |
| Waste Audit | 8 | 13% | 8 | 13% | 6 | 17% |
| Food Waste Tracking | 8 | 63% | 8 | 63% | 6 | 67% |
| Food Waste Prevention Strategies | 8 | 75% | 8 | 75% | 6 | 83% |
| - Training | 9 | 89% | 9 | 89% | 6 | 83% |
| - Adjusting portion size | 9 | 100% | 9 | 100% | 6 | 100% |
| - Redesign menu | 9 | 100% | 9 | 100% | 6 | 100% |
| - Change size of serving vessel | 9 | 89% | 9 | 89% | 6 | 83% |
| Water Filtration/Hydration Station | 8 | 88% | 8 | 88% | 6 | 100% |
| Single-Use Plastics Eliminated | 8 | 100% | 8 | 100% | 6 | 100% |
| Waste Water Treatment | 8 | 75% | 8 | 75% | 6 | 67% |
| Food Donation | 8 | 38% | 8 | 38% | 6 | 17% |
| ≥ 75% Low-Flow Toilets | 8 | 75% | 8 | 75% | 6 | 83% |
| ≥ 75% Efficient Faucets | 8 | 63% | 8 | 63% | 6 | 83% |
| ≥ 75% Efficient Showerheads | 8 | 63% | 8 | 63% | 6 | 67% |
| Water Tracking | 8 | 100% | 8 | 100% | 6 | 100% |
| Graywater Reuse | 8 | 38% | 8 | 38% | 6 | 17% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 8 | 50% | 8 | 50% | 6 | 67% |
| Water Sub-Metering | 8 | 13% | 8 | 13% | 6 | 17% |
| Rainwater Capture | 8 | 50% | 8 | 50% | 6 | 50% |
| Native or Drought-Tolerant Landscaping | 8 | 38% | 8 | 38% | 6 | 33% |
| Preventive Maintenance program | 8 | 100% | 8 | 100% | 6 | 100% |
| Written Environmental Policy(ies) | 8 | 88% | 8 | 88% | 6 | 100% |
| Green Practices Shared on Website | 8 | 50% | 8 | 50% | 6 | 50% |
| Green Champion | 8 | 50% | 8 | 50% | 6 | 50% |
| Green Team | 8 | 63% | 8 | 63% | 6 | 67% |



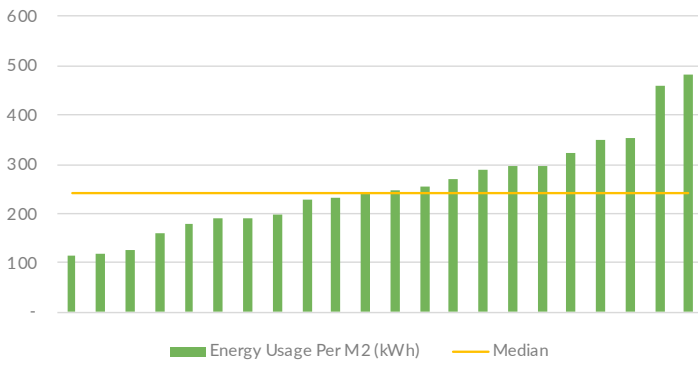
| MYANMAR | ALL | | FULL SERVICE | | CITY/URBAN | |
|---|-------|------|--------------|------|------------|------|
| | Count | Yes | Count | Yes | Count | Yes |
| Green Team Budget | 8 | 38% | 8 | 38% | 6 | 33% |
| Staff Training | 8 | 88% | 8 | 88% | 6 | 100% |
| Employee Volunteering Opportunities During Work Hours | 8 | 100% | 8 | 100% | 6 | 100% |
| Staff Recognition | 8 | 63% | 8 | 63% | 6 | 67% |
| Comment/Suggestion Process | 8 | 75% | 8 | 75% | 6 | 83% |
| >50% Green Cleaning Products | 8 | 38% | 8 | 38% | 6 | 50% |
| Green Initiatives Communication in Guestrooms | 8 | 75% | 8 | 75% | 6 | 67% |
| Involve Guest to Support Green Initiatives | 8 | 75% | 8 | 75% | 6 | 83% |
| Reward Program for Sustainable Guests | 8 | 38% | 8 | 38% | 6 | 33% |
| 100% non-smoking | 8 | 50% | 8 | 50% | 6 | 50% |
| ≥ 75% of non-smoking guestrooms | 8 | 75% | 8 | 75% | 6 | 83% |
| 3rd-party Certification | 8 | 13% | 8 | 13% | 6 | 17% |
| Carbon Footprint Measured | 8 | 13% | 8 | 13% | 6 | 17% |
| Local Procurement Policy | 8 | 88% | 8 | 88% | 6 | 83% |
| Green Roof | 8 | 38% | 8 | 38% | 6 | 50% |
| Vegetable Garden | 8 | 13% | 8 | 13% | 6 | 17% |
| Beekeeping | 8 | 0% | 8 | 0% | 6 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 8 | 50% | 8 | 50% | 6 | 50% |
| HVAC Filters Routinely Checked | 8 | 100% | 8 | 100% | 6 | 100% |
| Vegetarian Menu Options | 8 | 100% | 8 | 100% | 6 | 100% |
| Sustainable Seafood Procurement | 8 | 100% | 8 | 100% | 6 | 100% |
| Evaluate suppliers in human rights areas | 8 | 88% | 8 | 88% | 6 | 100% |
| Procurement requirements | 8 | 63% | 8 | 63% | 6 | 67% |
| - Contractors | 5 | 100% | 5 | 100% | | |
| - Service Providers | 5 | 100% | 5 | 100% | | |
| - Suppliers | 5 | 100% | 5 | 100% | | |
| - Other | 5 | 60% | 5 | 60% | | |



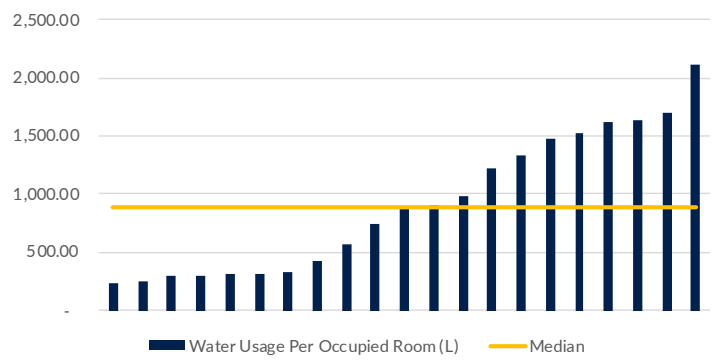
PHILIPPINES



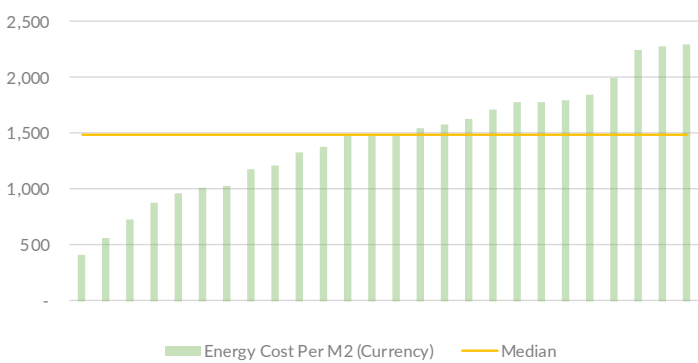
Energy Usage Per Square Metre (kWh)



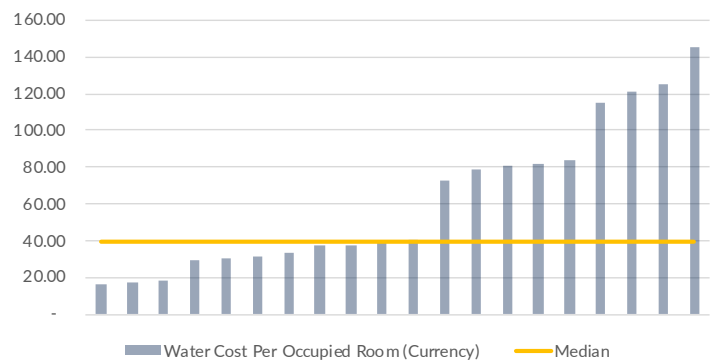
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| PHILIPPINES | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|-----------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 22 | 25 | 26 | 25 | 16 | 21 | 22 | 20 | 22 | 25 |
| | High | 483 | 230 | 2,291 | 917 | 5,870 | 2,120 | 475 | 145 | 283 | 154 |
| | Mean | 255 | 85 | 1,445 | 428 | 2,847 | 912 | 189 | 62 | 154 | 51 |
| | Q3 | 297 | 121 | 1,774 | 681 | 3,808 | 1,470 | 247 | 82 | 172 | 69 |
| | Median | 242 | 75 | 1,480 | 334 | 3,132 | 886 | 148 | 40 | 151 | 48 |
| | Q1 | 189 | 21 | 1,062 | 147 | 1,697 | 312 | 89 | 31 | 122 | 13 |
| | Low | 114 | 12 | 418 | 100 | 168 | 232 | 7 | 17 | 74 | 8 |
| FULL SERVICE | Count | 12 | 14 | 13 | 13 | 10 | 14 | 13 | 11 | 12 | 14 |
| | High | 483 | 230 | 2,291 | 917 | 5,870 | 2,120 | 379 | 125 | 283 | 154 |
| | Mean | 297 | 133 | 1,442 | 640 | 3,172 | 1,214 | 140 | 79 | 171 | 79 |
| | Q3 | 352 | 157 | 1,789 | 815 | 4,109 | 1,600 | 190 | 100 | 209 | 88 |
| | Median | 294 | 118 | 1,476 | 676 | 3,237 | 1,277 | 114 | 80 | 168 | 67 |
| | Q1 | 235 | 112 | 1,216 | 499 | 2,076 | 888 | 82 | 56 | 128 | 60 |
| | Low | 118 | 67 | 418 | 268 | 825 | 302 | 7 | 30 | 74 | 45 |
| LIMITED SERVICE | Count | 10 | 11 | 13 | 12 | 6 | 7 | 9 | 9 | 10 | 11 |
| | High | 296 | 82 | 2,274 | 772 | 3,872 | 428 | 475 | 145 | 198 | 48 |
| | Mean | 203 | 25 | 1,448 | 198 | 2,306 | 308 | 261 | 41 | 133 | 16 |
| | Q3 | 237 | 22 | 1,773 | 165 | 3,292 | 322 | 359 | 38 | 154 | 14 |
| | Median | 209 | 19 | 1,541 | 146 | 2,509 | 306 | 238 | 32 | 138 | 12 |
| | Q1 | 166 | 18 | 1,014 | 135 | 1,543 | 274 | 156 | 18 | 109 | 12 |
| | Low | 114 | 12 | 563 | 100 | 168 | 232 | 23 | 17 | 75 | 8 |
| CITY/ URBAN | Count | 21 | 23 | 25 | 24 | 15 | 19 | 20 | 19 | 21 | 23 |
| | High | 483 | 230 | 2,291 | 917 | 4,604 | 2,120 | 475 | 145 | 283 | 154 |
| | Mean | 245 | 84 | 1,455 | 417 | 2,645 | 871 | 201 | 61 | 149 | 51 |
| | Q3 | 296 | 118 | 1,774 | 700 | 3,621 | 1,404 | 273 | 83 | 169 | 69 |
| | Median | 238 | 71 | 1,482 | 301 | 3,019 | 735 | 167 | 39 | 150 | 46 |
| | Q1 | 189 | 20 | 1,022 | 147 | 1,620 | 309 | 99 | 31 | 121 | 13 |
| | Low | 114 | 12 | 418 | 100 | 168 | 232 | 23 | 17 | 74 | 8 |



| PHILIPPINES | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | |
|---|-------|-----|--------------|------|-------------|------|------------|-----|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 31 | 71% | 16 | 94% | 15 | 47% | 29 | 69% |
| Opt-Out Linen Reuse | 20 | 70% | 14 | 64% | 6 | 83% | 18 | 67% |
| ≥ 75% LED Lighting | 33 | 97% | 17 | 100% | 16 | 94% | 31 | 97% |
| Variable Frequency Drives | 33 | 61% | 17 | 88% | 16 | 31% | 31 | 58% |
| - Main Air Handling Units | 19 | 74% | 14 | 79% | 5 | 60% | 18 | 78% |
| - Kitchen Hoods | 18 | 39% | 13 | 31% | 5 | 60% | 17 | 41% |
| - Elevators | 19 | 42% | 14 | 29% | 5 | 80% | 18 | 39% |
| - Water Pumps | 20 | 85% | 15 | 80% | 5 | 100% | 18 | 83% |
| - Refrigeration Units | 19 | 42% | 14 | 36% | 5 | 60% | 18 | 39% |
| - Other | 18 | 61% | 15 | 73% | | | 16 | 56% |
| Renewable Power Generated? | 32 | 16% | 17 | 24% | 15 | 7% | 30 | 13% |
| - Wind Power | 5 | 20% | | | | | | |
| - Solar PV | 5 | 20% | | | | | | |
| - Heat Pump | 5 | 80% | | | | | | |
| - Solar Thermal | 5 | 20% | | | | | | |
| - Geothermal | 5 | 20% | | | | | | |
| - Hydroelectric | 5 | 20% | | | | | | |
| - Cogeneration | 5 | 20% | | | | | | |
| - Other | 5 | 40% | | | | | | |
| Carbon Offsets or Renewable Energy Certificate Purchase | 28 | 11% | 14 | 21% | 14 | 0% | 26 | 12% |
| ≥ 75% Guestrooms Have Digital Thermostats | 30 | 60% | 15 | 87% | 15 | 33% | 28 | 61% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 29 | 34% | 15 | 53% | 14 | 14% | 27 | 33% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 29 | 48% | 15 | 87% | 14 | 7% | 27 | 48% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 29 | 28% | 15 | 47% | 14 | 7% | 27 | 26% |
| High Efficiency Boilers (>85% efficiency) | 25 | 40% | 12 | 58% | 13 | 23% | 23 | 39% |
| High Efficient Chillers (>0.5 kW/ton) | 25 | 48% | 12 | 92% | 13 | 8% | 23 | 43% |
| Energy Sub-metering | 32 | 72% | 17 | 71% | 15 | 73% | 30 | 70% |
| - Fitness Facility | 17 | 47% | 12 | 67% | 5 | 0% | 15 | 40% |
| - Food & Beverage Facilities | 19 | 79% | 11 | 82% | 8 | 75% | 17 | 76% |
| - Guestrooms | 18 | 56% | 11 | 73% | 7 | 29% | 17 | 53% |
| - Public Spaces | 21 | 71% | 14 | 100% | 7 | 14% | 19 | 68% |
| Energy Tracking | 30 | 93% | 15 | 100% | 15 | 87% | 28 | 93% |
| Benchmarking Energy among Peers | 30 | 53% | 15 | 73% | 15 | 33% | 28 | 54% |
| Energy Audit | 30 | 37% | 15 | 53% | 15 | 20% | 28 | 36% |
| Electric Vehicles | 30 | 0% | 15 | 0% | 15 | 0% | 28 | 0% |
| Recycling in Common Areas | 33 | 79% | 17 | 76% | 16 | 81% | 31 | 77% |
| Recycling Bins in Guestrooms | 33 | 21% | 17 | 18% | 16 | 25% | 31 | 23% |
| ≥ 75% G.rooms with Soap/Shampoo Dispensers | 33 | 45% | 17 | 6% | 16 | 88% | 31 | 48% |
| Waste and Recycling Tracking | 33 | 61% | 17 | 76% | 16 | 44% | 31 | 58% |
| Soap Donation | 33 | 33% | 17 | 53% | 16 | 13% | 31 | 29% |
| ≥ 75% F&B with Reusable Food Service Ware | 32 | 66% | 16 | 75% | 16 | 56% | 31 | 65% |
| Food Waste Composting | 33 | 18% | 17 | 29% | 16 | 6% | 31 | 19% |
| Waste Audit | 33 | 42% | 17 | 59% | 16 | 25% | 31 | 42% |
| Food Waste Tracking | 33 | 52% | 17 | 88% | 16 | 13% | 31 | 48% |
| Food Waste Prevention Strategies | 30 | 43% | 15 | 80% | 15 | 7% | 29 | 45% |
| - Training | 14 | 79% | 12 | 75% | | | 14 | 79% |
| - Adjusting portion size | 14 | 93% | 12 | 100% | | | 14 | 93% |
| - Redesign menu | 14 | 86% | 12 | 83% | | | 14 | 86% |
| - Change size of serving vessel | 14 | 79% | 12 | 83% | | | 14 | 79% |



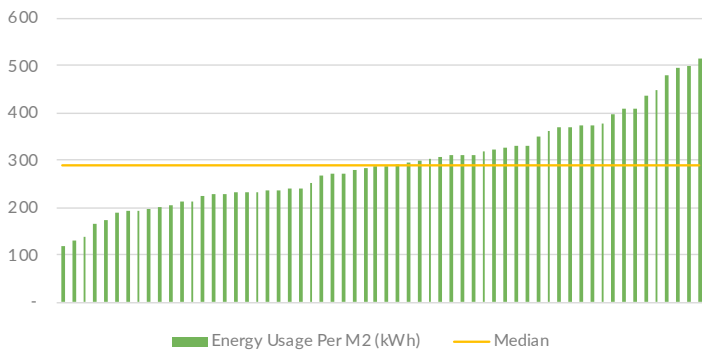
| PHILIPPINES | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | |
|---|-------|------|--------------|------|-------------|------|------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 32 | 31% | 17 | 35% | 15 | 27% | 30 | 30% |
| Single-Use Plastics Eliminated | 32 | 100% | 17 | 100% | 15 | 100% | 30 | 100% |
| Waste Water Treatment | 33 | 94% | 17 | 88% | 16 | 100% | 31 | 94% |
| Food Donation | 31 | 6% | 16 | 13% | 15 | 0% | 29 | 7% |
| ≥ 75% Low-Flow Toilets | 32 | 81% | 17 | 76% | 15 | 87% | 30 | 83% |
| ≥ 75% Efficient Faucets | 32 | 63% | 17 | 71% | 15 | 53% | 30 | 63% |
| ≥ 75% Efficient Showerheads | 32 | 50% | 17 | 76% | 15 | 20% | 30 | 50% |
| Water Tracking | 33 | 100% | 17 | 100% | 16 | 100% | 31 | 100% |
| Graywater Reuse | 33 | 21% | 17 | 41% | 16 | 0% | 31 | 16% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 33 | 42% | 17 | 71% | 16 | 13% | 31 | 39% |
| Water Sub-Metering | 33 | 64% | 17 | 65% | 16 | 63% | 31 | 61% |
| - Fitness Facility | 16 | 38% | 12 | 50% | | | 14 | 29% |
| - Food & Beverage Facilities | 18 | 89% | 12 | 92% | 6 | 83% | 16 | 88% |
| - Guestrooms | 15 | 27% | 11 | 36% | | | 13 | 23% |
| - Landscaping/grounds keeping | 15 | 53% | 11 | 73% | | | 13 | 46% |
| Rainwater Capture | 32 | 25% | 16 | 38% | 16 | 13% | 30 | 20% |
| Native or Drought-Tolerant Landscaping | 32 | 31% | 16 | 56% | 16 | 6% | 30 | 27% |
| Preventive Maintenance program | 33 | 100% | 17 | 100% | 16 | 100% | 31 | 100% |
| Written Environmental Policy(ies) | 33 | 76% | 17 | 82% | 16 | 69% | 31 | 77% |
| Green Practices Shared on Website | 32 | 63% | 16 | 63% | 16 | 63% | 30 | 63% |
| Green Champion | 33 | 67% | 17 | 65% | 16 | 69% | 31 | 68% |
| Green Team | 33 | 70% | 17 | 59% | 16 | 81% | 31 | 74% |
| Green Team Budget | 33 | 67% | 17 | 71% | 16 | 63% | 31 | 71% |
| Staff Training | 33 | 73% | 17 | 76% | 16 | 69% | 31 | 74% |
| Employee Volunteering Opportunities During Work Hours | 33 | 97% | 17 | 100% | 16 | 94% | 31 | 97% |
| Staff Recognition | 33 | 82% | 17 | 94% | 16 | 69% | 31 | 84% |
| Comment/Suggestion Process | 33 | 42% | 17 | 59% | 16 | 25% | 31 | 45% |
| >50% Green Cleaning Products | 32 | 72% | 17 | 76% | 15 | 67% | 30 | 73% |
| Green Initiatives Communication in Guestrooms | 32 | 63% | 17 | 71% | 15 | 53% | 30 | 63% |
| Involve Guest to Support Green Initiatives | 31 | 81% | 16 | 88% | 15 | 73% | 29 | 79% |
| Reward Program for Sustainable Guests | 31 | 6% | 16 | 6% | 15 | 7% | 29 | 7% |
| 100% non-smoking | 32 | 72% | 17 | 65% | 15 | 80% | 30 | 77% |
| ≥ 75% of non-smoking guestrooms | 33 | 100% | 17 | 100% | 16 | 100% | 31 | 100% |
| 3rd-party Certification | 33 | 36% | 17 | 41% | 16 | 31% | 31 | 35% |
| Carbon Footprint Measured | 32 | 47% | 17 | 59% | 15 | 33% | 30 | 47% |
| Local Procurement Policy | 32 | 100% | 17 | 100% | 15 | 100% | 30 | 100% |
| Green Roof | 33 | 21% | 17 | 35% | 16 | 6% | 31 | 23% |
| Vegetable Garden | 33 | 9% | 17 | 18% | 16 | 0% | 31 | 10% |
| Beekeeping | 33 | 0% | 17 | 0% | 16 | 0% | 31 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 33 | 61% | 17 | 76% | 16 | 44% | 31 | 61% |
| HVAC Filters Routinely Checked | 33 | 85% | 17 | 100% | 16 | 69% | 31 | 84% |
| Vegetarian Menu Options | 31 | 77% | 16 | 100% | 15 | 53% | 29 | 76% |
| Sustainable Seafood Procurement | 32 | 47% | 17 | 76% | 15 | 13% | 30 | 47% |
| Evaluate suppliers in human rights areas | 31 | 48% | 17 | 59% | 14 | 36% | 29 | 52% |
| Procurement requirements | 33 | 76% | 17 | 82% | 16 | 69% | 31 | 74% |
| - Contractors | 25 | 88% | 14 | 79% | 11 | 100% | 23 | 87% |
| - Service Providers | 24 | 96% | 14 | 93% | 10 | 100% | 22 | 95% |
| - Suppliers | 25 | 96% | 14 | 93% | 11 | 100% | 23 | 96% |
| - Other | 19 | 58% | 10 | 40% | 9 | 78% | 19 | 58% |



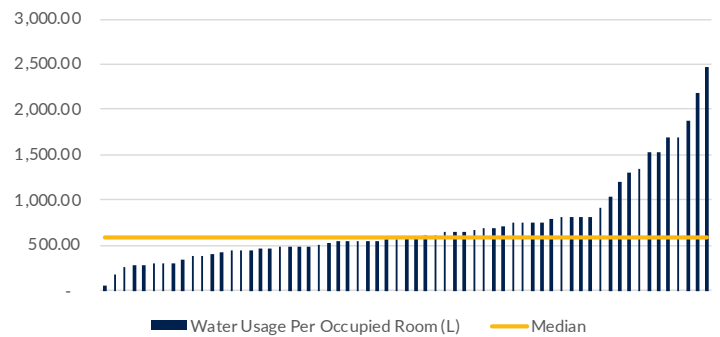
SINGAPORE



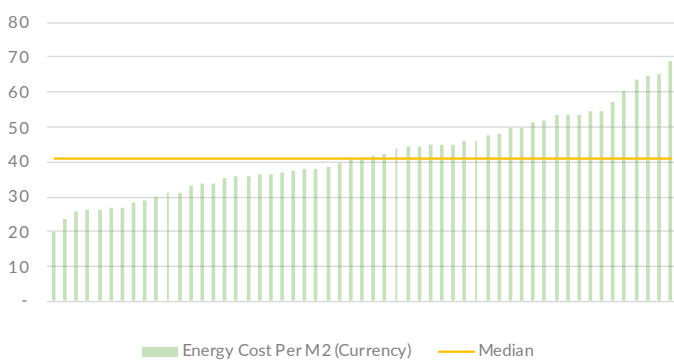
Energy Usage Per Square Metre (kWh)



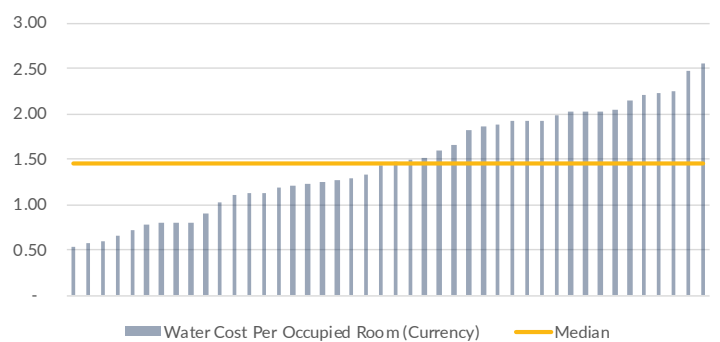
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| SINGAPORE | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|--------------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 60 | 58 | 55 | 66 | 57 | 63 | 48 | 44 | 64 | 61 |
| | High | 516 | 187 | 69 | 23 | 6,530 | 2,462 | 13 | 3 | 290 | 75 |
| | Mean | 293 | 77 | 42 | 10 | 3,000 | 726 | 8 | 1 | 119 | 31 |
| | Q3 | 352 | 95 | 50 | 13 | 4,165 | 798 | 10 | 2 | 138 | 36 |
| | Median | 288 | 71 | 41 | 10 | 2,947 | 580 | 8 | 1 | 111 | 28 |
| | Q1 | 228 | 45 | 34 | 7 | 1,863 | 457 | 6 | 1 | 86 | 18 |
| | Low | 118 | 17 | 20 | 3 | 137 | 61 | 2 | 1 | 46 | 7 |
| FULL SERVICE | Count | 51 | 49 | 49 | 57 | 47 | 52 | 43 | 39 | 55 | 52 |
| | High | 516 | 187 | 69 | 23 | 6,530 | 2,462 | 13 | 3 | 290 | 75 |
| | Mean | 296 | 85 | 42 | 11 | 3,096 | 793 | 8 | 2 | 121 | 34 |
| | Q3 | 346 | 100 | 50 | 14 | 4,230 | 814 | 10 | 2 | 138 | 40 |
| | Median | 291 | 80 | 41 | 10 | 2,947 | 631 | 8 | 2 | 111 | 30 |
| | Q1 | 233 | 54 | 34 | 7 | 2,316 | 486 | 6 | 1 | 89 | 20 |
| | Low | 118 | 29 | 20 | 3 | 244 | 252 | 2 | 1 | 46 | 12 |
| LIMITED SERVICE | Count | 9 | 9 | 6 | 9 | 10 | 11 | 5 | 5 | 9 | 9 |
| | High | 494 | 70 | 65 | 14 | 4,598 | 738 | 10 | 2 | 195 | 28 |
| | Mean | 279 | 35 | 45 | 7 | 2,547 | 411 | 6 | 1 | 107 | 14 |
| | Q3 | 349 | 35 | 51 | 8 | 3,990 | 573 | 9 | 1 | 138 | 14 |
| | Median | 233 | 33 | 45 | 6 | 2,622 | 378 | 5 | 1 | 86 | 12 |
| | Q1 | 197 | 25 | 37 | 4 | 1,237 | 291 | 4 | 1 | 78 | 10 |
| | Low | 137 | 17 | 27 | 3 | 137 | 61 | 2 | 1 | 54 | 7 |
| CITY/ URBAN | Count | 48 | 46 | 44 | 54 | 44 | 48 | 38 | 35 | 52 | 49 |
| | High | 516 | 187 | 69 | 23 | 6,530 | 2,462 | 13 | 3 | 290 | 75 |
| | Mean | 307 | 78 | 44 | 10 | 3,367 | 789 | 8 | 1 | 126 | 31 |
| | Q3 | 370 | 98 | 50 | 13 | 4,477 | 811 | 10 | 2 | 142 | 37 |
| | Median | 297 | 77 | 44 | 10 | 3,386 | 627 | 9 | 2 | 113 | 28 |
| | Q1 | 237 | 46 | 36 | 7 | 2,525 | 474 | 7 | 1 | 89 | 18 |
| | Low | 131 | 20 | 24 | 3 | 244 | 252 | 2 | 1 | 52 | 8 |
| SERVICED APARTMENT | Count | 8 | 8 | 7 | 8 | 10 | 12 | 6 | 7 | 8 | 8 |
| | High | 323 | 91 | 42 | 14 | 2,663 | 819 | 7 | 2 | 127 | 36 |
| | Mean | 199 | 57 | 32 | 10 | 1,405 | 460 | 5 | 1 | 78 | 22 |
| | Q3 | 218 | 70 | 40 | 13 | 1,840 | 599 | 7 | 2 | 86 | 28 |
| | Median | 203 | 56 | 27 | 10 | 1,278 | 482 | 5 | 1 | 80 | 22 |
| | Q1 | 157 | 43 | 27 | 7 | 1,007 | 291 | 4 | 1 | 62 | 17 |
| | Low | 118 | 30 | 20 | 6 | 137 | 61 | 3 | 1 | 46 | 12 |



| SINGAPORE | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | | S.APARTMENT | |
|---|-------|------|--------------|------|-------------|------|------------|------|-------------|-----|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 82 | 96% | 66 | 95% | 16 | 100% | 61 | 97% | 17 | 94% |
| Opt-Out Linen Reuse | 77 | 61% | 62 | 65% | 15 | 47% | 58 | 59% | 15 | 60% |
| ≥ 75% LED Lighting | 86 | 88% | 70 | 93% | 16 | 69% | 64 | 91% | 18 | 78% |
| Variable Frequency Drives | 86 | 73% | 70 | 83% | 16 | 31% | 64 | 88% | 18 | 22% |
| - Main Air Handling Units | 59 | 92% | 54 | 93% | 5 | 80% | 54 | 91% | | |
| - Kitchen Hoods | 60 | 80% | 55 | 82% | 5 | 60% | 56 | 82% | | |
| - Elevators | 59 | 69% | 55 | 67% | | | 55 | 71% | | |
| - Water Pumps | 62 | 82% | 57 | 81% | 5 | 100% | 56 | 80% | | |
| - Refrigeration Units | 57 | 47% | 52 | 44% | 5 | 80% | 53 | 49% | | |
| - Other | 50 | 44% | 46 | 41% | | | 47 | 43% | | |
| Renewable Power Generated? | 86 | 2% | 70 | 3% | 16 | 0% | 64 | 2% | 18 | 6% |
| Carbon Offsets or Renewable Energy Certificate Purchase | 82 | 2% | 66 | 3% | 16 | 0% | 62 | 3% | 16 | 0% |
| ≥ 75% Guestrooms Have Digital Thermostats | 83 | 78% | 67 | 79% | 16 | 75% | 62 | 79% | 17 | 71% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 83 | 39% | 67 | 43% | 16 | 19% | 62 | 48% | 17 | 6% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 79 | 68% | 64 | 70% | 15 | 60% | 62 | 74% | 13 | 31% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 78 | 18% | 64 | 19% | 14 | 14% | 62 | 19% | 12 | 8% |
| High Efficiency Boilers (>85% efficiency) | 68 | 50% | 55 | 58% | 13 | 15% | 52 | 58% | 12 | 17% |
| High Efficient Chillers (>0.5 kW/ton) | 73 | 63% | 58 | 71% | 15 | 33% | 57 | 72% | 12 | 17% |
| Energy Sub-metering | 85 | 75% | 69 | 75% | 16 | 75% | 64 | 73% | 17 | 82% |
| - Fitness Facility | 59 | 37% | 49 | 43% | 10 | 10% | 44 | 43% | 12 | 17% |
| - Food & Beverage Facilities | 60 | 90% | 49 | 96% | 11 | 64% | 45 | 96% | 12 | 67% |
| - Guestrooms | 63 | 54% | 53 | 53% | 10 | 60% | 44 | 39% | 16 | 94% |
| - Public Spaces | 59 | 71% | 49 | 73% | 10 | 60% | 44 | 64% | 12 | 92% |
| Energy Tracking | 83 | 96% | 67 | 99% | 16 | 88% | 62 | 97% | 17 | 94% |
| Benchmarking Energy among Peers | 83 | 58% | 67 | 66% | 16 | 25% | 62 | 65% | 17 | 35% |
| Energy Audit | 83 | 55% | 67 | 61% | 16 | 31% | 62 | 66% | 17 | 18% |
| Electric Vehicles | 81 | 5% | 65 | 5% | 16 | 6% | 61 | 5% | 16 | 0% |
| Recycling in Common Areas | 84 | 70% | 68 | 78% | 16 | 38% | 63 | 73% | 18 | 56% |
| Recycling Bins in Guestrooms | 84 | 21% | 68 | 25% | 16 | 6% | 63 | 24% | 18 | 11% |
| ≥ 75% G.rooms with Soap/Shampoo Dispensers | 84 | 15% | 68 | 15% | 16 | 19% | 63 | 19% | 18 | 0% |
| Waste and Recycling Tracking | 84 | 65% | 68 | 72% | 16 | 38% | 63 | 76% | 18 | 22% |
| Soap Donation | 84 | 26% | 68 | 31% | 16 | 6% | 63 | 30% | 18 | 17% |
| ≥ 75% F&B with Reusable Food Service Ware | 82 | 57% | 66 | 64% | 16 | 31% | 62 | 66% | 17 | 24% |
| Food Waste Composting | 82 | 23% | 66 | 24% | 16 | 19% | 62 | 26% | 17 | 6% |
| Waste Audit | 82 | 48% | 66 | 55% | 16 | 19% | 62 | 58% | 17 | 6% |
| Food Waste Tracking | 81 | 36% | 66 | 42% | 15 | 7% | 61 | 41% | 17 | 12% |
| Food Waste Prevention Strategies | 82 | 35% | 66 | 44% | 16 | 0% | 62 | 40% | 17 | 12% |
| - Training | 29 | 86% | 29 | 86% | | | 25 | 88% | | |
| - Adjusting portion size | 29 | 100% | 29 | 100% | | | 25 | 100% | | |
| - Redesign menu | 29 | 100% | 29 | 100% | | | 25 | 100% | | |
| - Change size of serving vessel | 29 | 90% | 29 | 90% | | | 25 | 88% | | |
| Water Filtration/Hydration Station | 81 | 43% | 66 | 48% | 15 | 20% | 61 | 52% | 17 | 12% |
| Single-Use Plastics Eliminated | 82 | 71% | 67 | 76% | 15 | 47% | 62 | 77% | 17 | 47% |
| Waste Water Treatment | 81 | 32% | 66 | 38% | 15 | 7% | 61 | 34% | 17 | 24% |
| Food Donation | 81 | 5% | 66 | 6% | 15 | 0% | 61 | 7% | 17 | 0% |
| ≥ 75% Low-Flow Toilets | 83 | 76% | 68 | 79% | 15 | 60% | 62 | 73% | 18 | 83% |
| ≥ 75% Efficient Faucets | 84 | 74% | 68 | 76% | 16 | 63% | 63 | 78% | 18 | 61% |
| ≥ 75% Efficient Showerheads | 84 | 67% | 68 | 71% | 16 | 50% | 63 | 67% | 18 | 67% |
| Water Tracking | 84 | 96% | 68 | 99% | 16 | 88% | 63 | 97% | 18 | 94% |



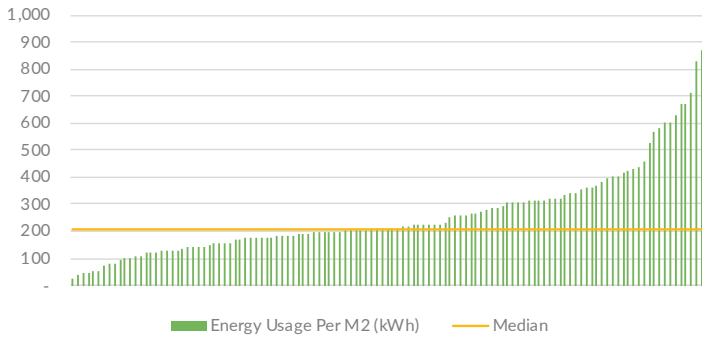
| SINGAPORE | ALL | | FULL SERVICE | | LTD SERVICE | | CITY/URBAN | | S.APARTMENT | |
|---|-------|-----|--------------|-----|-------------|------|------------|-----|-------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Graywater Reuse | 84 | 7% | 68 | 7% | 16 | 6% | 63 | 10% | 18 | 0% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 83 | 53% | 67 | 57% | 16 | 38% | 62 | 61% | 18 | 22% |
| Water Sub-Metering | 84 | 75% | 68 | 76% | 16 | 69% | 63 | 81% | 18 | 50% |
| - Fitness Facility | 64 | 30% | 53 | 36% | 11 | 0% | 50 | 32% | 11 | 9% |
| - Food & Beverage Facilities | 64 | 83% | 53 | 89% | 11 | 55% | 51 | 94% | 10 | 20% |
| - Guestrooms | 65 | 62% | 54 | 65% | 11 | 45% | 51 | 59% | 11 | 82% |
| - Landscaping/grounds keeping | 64 | 44% | 53 | 47% | 11 | 27% | 51 | 47% | 10 | 30% |
| Rainwater Capture | 82 | 7% | 67 | 9% | 15 | 0% | 61 | 10% | 18 | 0% |
| Native or Drought-Tolerant Landscaping | 78 | 18% | 63 | 21% | 15 | 7% | 58 | 22% | 17 | 0% |
| Preventive Maintenance program | 84 | 99% | 68 | 99% | 16 | 100% | 63 | 98% | 18 | 100% |
| Written Environmental Policy(ies) | 83 | 63% | 67 | 70% | 16 | 31% | 62 | 71% | 18 | 28% |
| Green Practices Shared on Website | 82 | 48% | 67 | 54% | 15 | 20% | 61 | 52% | 18 | 22% |
| Green Champion | 84 | 60% | 68 | 69% | 16 | 19% | 63 | 67% | 18 | 28% |
| Green Team | 82 | 61% | 67 | 67% | 15 | 33% | 63 | 67% | 16 | 31% |
| Green Team Budget | 81 | 47% | 66 | 52% | 15 | 27% | 62 | 50% | 16 | 25% |
| Staff Training | 82 | 60% | 67 | 66% | 15 | 33% | 63 | 63% | 16 | 38% |
| Employee Volunteering Opportunities During Work Hours | 82 | 68% | 66 | 77% | 16 | 31% | 62 | 73% | 17 | 47% |
| Staff Recognition | 82 | 54% | 66 | 55% | 16 | 50% | 62 | 53% | 17 | 47% |
| Comment/Suggestion Process | 82 | 52% | 66 | 59% | 16 | 25% | 62 | 58% | 17 | 24% |
| >50% Green Cleaning Products | 82 | 55% | 66 | 59% | 16 | 38% | 62 | 58% | 17 | 35% |
| Green Initiatives Communication in Guestrooms | 81 | 75% | 66 | 77% | 15 | 67% | 62 | 79% | 16 | 63% |
| Involve Guest to Support Green Initiatives | 81 | 41% | 66 | 48% | 15 | 7% | 62 | 47% | 16 | 25% |
| Reward Program for Sustainable Guests | 81 | 11% | 66 | 12% | 15 | 7% | 62 | 13% | 16 | 0% |
| 100% non-smoking | 83 | 60% | 67 | 63% | 16 | 50% | 62 | 66% | 18 | 33% |
| ≥ 75% of non-smoking guestrooms | 82 | 80% | 66 | 83% | 16 | 69% | 61 | 89% | 18 | 61% |
| 3rd-party Certification | 82 | 35% | 66 | 41% | 16 | 13% | 62 | 42% | 17 | 0% |
| Carbon Footprint Measured | 83 | 41% | 67 | 45% | 16 | 25% | 62 | 48% | 18 | 6% |
| Local Procurement Policy | 83 | 64% | 67 | 66% | 16 | 56% | 62 | 68% | 18 | 44% |
| Green Roof | 84 | 52% | 68 | 54% | 16 | 44% | 64 | 56% | 17 | 41% |
| Vegetable Garden | 84 | 19% | 68 | 22% | 16 | 6% | 64 | 22% | 17 | 12% |
| Beekeeping | 84 | 4% | 68 | 4% | 16 | 0% | 64 | 5% | 17 | 0% |
| Low-VOC or VOC-free paints in renovations/additions | 83 | 55% | 68 | 60% | 15 | 33% | 63 | 60% | 17 | 35% |
| HVAC Filters Routinely Checked | 83 | 88% | 68 | 94% | 15 | 60% | 64 | 91% | 16 | 75% |
| Vegetarian Menu Options | 82 | 72% | 67 | 81% | 15 | 33% | 63 | 86% | 16 | 19% |
| Sustainable Seafood Procurement | 77 | 39% | 62 | 42% | 15 | 27% | 59 | 46% | 15 | 0% |
| Evaluate suppliers in human rights areas | 76 | 37% | 61 | 39% | 15 | 27% | 58 | 48% | 15 | 0% |
| Procurement requirements | 83 | 47% | 67 | 48% | 16 | 44% | 62 | 52% | 18 | 22% |
| - Contractors | 71 | 89% | 61 | 89% | 10 | 90% | 64 | 89% | | |
| - Service Providers | 40 | 85% | 34 | 85% | 6 | 83% | 34 | 85% | | |
| - Suppliers | 71 | 99% | 61 | 98% | 10 | 100% | 64 | 98% | | |
| - Other | 38 | 66% | 33 | 64% | 5 | 80% | 33 | 64% | | |



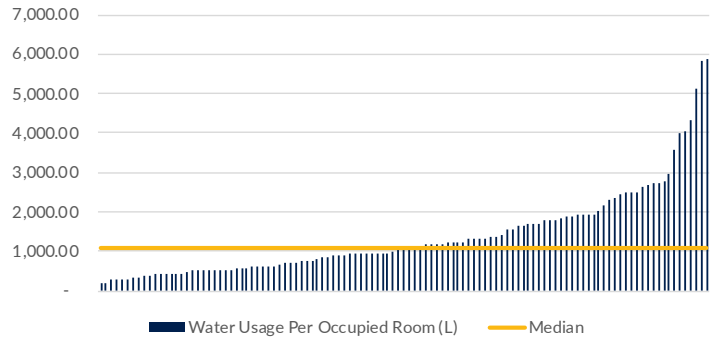
THAILAND



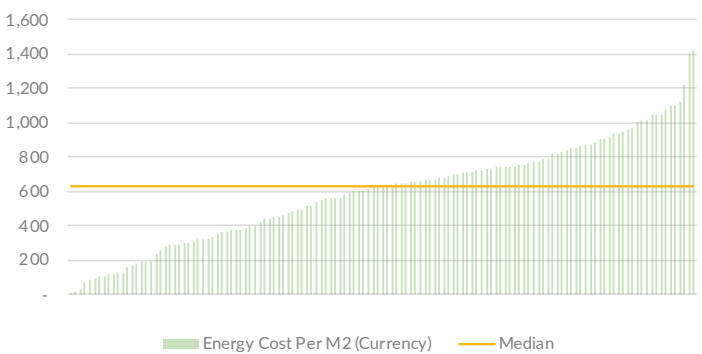
Energy Usage Per Square Metre (kWh)



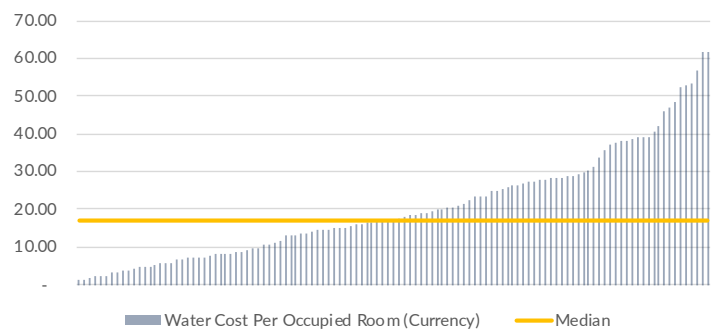
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| THAILAND | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|-------------------------------|--------|-----------|-----------|----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 121 | 130 | 119 | 113 | 100 | 113 | 92 | 117 | 121 | 131 |
| | High | 867 | 625 | 957 | 424 | 7,945 | 5,868 | 128 | 62 | 335 | 269 |
| | Mean | 259 | 142 | 534 | 222 | 2,748 | 1,392 | 48 | 20 | 106 | 58 |
| | Q3 | 315 | 171 | 732 | 295 | 3,381 | 1,778 | 58 | 28 | 128 | 69 |
| | Median | 209 | 101 | 597 | 217 | 2,592 | 1,077 | 43 | 17 | 96 | 43 |
| | Q1 | 155 | 57 | 331 | 154 | 1,662 | 604 | 28 | 9 | 69 | 25 |
| | Low | 23 | 18 | 13 | 58 | 233 | 189 | 11 | 1 | 11 | 8 |
| FULL SERVICE | Count | 105 | 110 | 101 | 89 | 86 | 92 | 79 | 95 | 105 | 110 |
| | High | 867 | 625 | 957 | 424 | 7,945 | 5,868 | 124 | 62 | 335 | 269 |
| | Mean | 263 | 153 | 539 | 237 | 2,833 | 1,573 | 48 | 21 | 107 | 62 |
| | Q3 | 320 | 182 | 736 | 319 | 3,405 | 1,916 | 57 | 29 | 137 | 75 |
| | Median | 213 | 116 | 597 | 228 | 2,850 | 1,219 | 44 | 18 | 98 | 48 |
| | Q1 | 167 | 67 | 338 | 164 | 1,786 | 842 | 28 | 8 | 69 | 30 |
| | Low | 23 | 35 | 20 | 62 | 233 | 275 | 11 | 1 | 11 | 16 |
| LIMITED SERVICE | Count | 16 | 20 | 18 | 24 | 14 | 21 | 13 | 22 | 16 | 21 |
| | High | 668 | 490 | 945 | 408 | 4,920 | 1,348 | 128 | 52 | 316 | 203 |
| | Mean | 233 | 79 | 507 | 169 | 2,222 | 597 | 46 | 18 | 103 | 38 |
| | Q3 | 261 | 61 | 677 | 218 | 2,314 | 637 | 72 | 20 | 121 | 33 |
| | Median | 200 | 44 | 572 | 157 | 1,788 | 538 | 37 | 17 | 92 | 21 |
| | Q1 | 136 | 27 | 308 | 105 | 1,531 | 431 | 21 | 12 | 59 | 13 |
| | Low | 99 | 18 | 13 | 58 | 588 | 189 | 11 | 3 | 47 | 8 |
| RESORT | Count | 58 | 63 | 57 | 48 | 41 | 46 | 38 | 47 | 58 | 64 |
| | High | 867 | 625 | 957 | 412 | 7,781 | 5,868 | 128 | 62 | 335 | 269 |
| | Mean | 276 | 185 | 498 | 246 | 2,833 | 1,900 | 55 | 22 | 109 | 74 |
| | Q3 | 352 | 240 | 712 | 327 | 3,498 | 2,493 | 74 | 29 | 143 | 93 |
| | Median | 209 | 128 | 554 | 232 | 2,575 | 1,498 | 44 | 20 | 95 | 51 |
| | Q1 | 154 | 77 | 292 | 173 | 1,667 | 914 | 27 | 8 | 57 | 34 |
| | Low | 23 | 34 | 34 | 86 | 410 | 428 | 13 | 1 | 11 | 15 |
| CITY/ URBAN | Count | 42 | 42 | 39 | 41 | 38 | 42 | 38 | 44 | 42 | 42 |
| | High | 455 | 271 | 945 | 424 | 7,945 | 3,560 | 97 | 62 | 211 | 123 |
| | Mean | 240 | 100 | 622 | 206 | 2,978 | 1,173 | 46 | 20 | 105 | 43 |
| | Q3 | 305 | 142 | 785 | 251 | 3,458 | 1,664 | 56 | 27 | 125 | 57 |
| | Median | 226 | 80 | 636 | 184 | 3,149 | 952 | 49 | 16 | 104 | 34 |
| | Q1 | 176 | 46 | 466 | 142 | 2,030 | 540 | 30 | 9 | 78 | 22 |
| | Low | 99 | 18 | 20 | 58 | 742 | 189 | 11 | 3 | 47 | 8 |
| CONVENTION/ CONFERENCE CENTER | Count | 5 | 6 | 7 | 6 | 6 | 6 | 6 | 8 | 5 | 6 |
| | High | 672 | 190 | 917 | 408 | 5,383 | 2,380 | 52 | 39 | 223 | 82 |
| | Mean | 308 | 96 | 538 | 220 | 2,626 | 1,014 | 34 | 23 | 121 | 39 |
| | Q3 | 260 | 132 | 783 | 237 | 3,084 | 1,064 | 40 | 35 | 112 | 45 |
| | Median | 221 | 82 | 656 | 204 | 2,470 | 783 | 36 | 22 | 101 | 35 |
| | Q1 | 198 | 51 | 257 | 162 | 1,784 | 616 | 25 | 12 | 90 | 24 |
| | Low | 191 | 32 | 111 | 107 | 588 | 419 | 18 | 7 | 78 | 15 |
| SERVICED APARTMENT | Count | 11 | 15 | 11 | 15 | 10 | 13 | 8 | 13 | 11 | 15 |
| | High | 424 | 412 | 736 | 344 | 4,335 | 2,046 | 55 | 21 | 160 | 132 |
| | Mean | 238 | 104 | 448 | 189 | 2,135 | 788 | 33 | 12 | 96 | 40 |
| | Q3 | 354 | 120 | 671 | 259 | 3,257 | 1,117 | 51 | 17 | 124 | 48 |
| | Median | 194 | 71 | 446 | 164 | 1,709 | 722 | 27 | 12 | 91 | 33 |
| | Q1 | 140 | 58 | 234 | 109 | 1,270 | 282 | 20 | 6 | 58 | 22 |
| | Low | 121 | 26 | 122 | 62 | 233 | 222 | 12 | 2 | 47 | 12 |



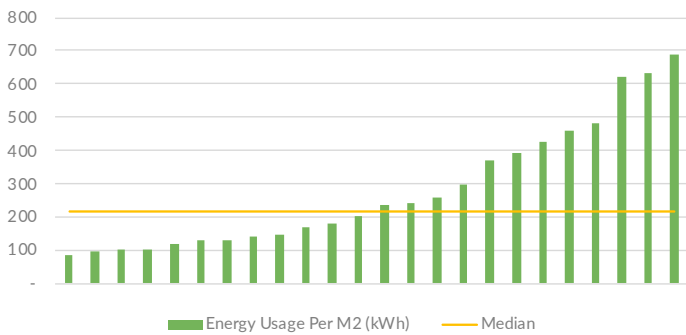
| THAILAND | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | CON/CONF | | S. APARTMENT | |
|---|-------|-----|--------------|-----|-------------|------|--------|-----|------------|------|----------|------|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 162 | 88% | 132 | 89% | 30 | 83% | 75 | 93% | 54 | 85% | 9 | 67% | 17 | 88% |
| Opt-Out Linen Reuse | 143 | 69% | 118 | 70% | 25 | 60% | 70 | 61% | 46 | 85% | 6 | 67% | 15 | 53% |
| ≥ 75% LED Lighting | 166 | 92% | 136 | 92% | 30 | 90% | 78 | 94% | 54 | 93% | 8 | 88% | 18 | 89% |
| Variable Frequency Drives | 164 | 63% | 135 | 64% | 29 | 62% | 77 | 56% | 54 | 78% | 9 | 67% | 16 | 50% |
| - Main Air Handling Units | 99 | 73% | 85 | 73% | 14 | 71% | 45 | 80% | 36 | 67% | 6 | 67% | 8 | 75% |
| - Kitchen Hoods | 94 | 48% | 80 | 49% | 14 | 43% | 43 | 56% | 35 | 40% | 6 | 50% | 6 | 50% |
| - Elevators | 101 | 60% | 84 | 56% | 17 | 82% | 43 | 56% | 39 | 59% | 6 | 67% | 8 | 88% |
| - Water Pumps | 97 | 87% | 82 | 87% | 15 | 87% | 44 | 91% | 37 | 81% | 6 | 67% | 6 | 100% |
| - Refrigeration Units | 94 | 39% | 80 | 38% | 14 | 50% | 43 | 47% | 34 | 32% | 6 | 50% | 7 | 29% |
| - Other | 82 | 56% | 70 | 56% | 12 | 58% | 35 | 63% | 32 | 47% | 6 | 67% | 5 | 60% |
| Renewable Power Generated? | 165 | 30% | 136 | 29% | 29 | 38% | 78 | 31% | 54 | 28% | 9 | 11% | 17 | 47% |
| - Wind Power | 50 | 22% | 37 | 19% | 13 | 31% | 22 | 18% | 17 | 18% | | | 7 | 29% |
| - Solar PV | 50 | 38% | 38 | 34% | 12 | 50% | 23 | 43% | 17 | 29% | | | 6 | 33% |
| - Heat Pump | 50 | 84% | 38 | 87% | 12 | 75% | 24 | 83% | 16 | 94% | | | 7 | 71% |
| - Solar Thermal | 50 | 24% | 37 | 16% | 13 | 46% | 22 | 18% | 17 | 18% | | | 7 | 29% |
| - Geothermal | 50 | 16% | 37 | 11% | 13 | 31% | 22 | 14% | 17 | 12% | | | 7 | 14% |
| - Hydroelectric | 50 | 14% | 37 | 11% | 13 | 23% | 22 | 9% | 17 | 12% | | | 7 | 14% |
| - Cogeneration | 50 | 18% | 37 | 16% | 13 | 23% | 22 | 18% | 17 | 12% | | | 7 | 14% |
| - Other | 47 | 36% | 35 | 37% | 12 | 33% | 22 | 41% | 16 | 31% | | | 5 | 20% |
| Carbon Offsets or Renewable Energy Certificate Purchase | 154 | 16% | 126 | 17% | 28 | 11% | 70 | 13% | 52 | 17% | 9 | 11% | 17 | 24% |
| ≥ 75% Guestrooms Have Digital Thermostats | 157 | 73% | 129 | 74% | 28 | 64% | 73 | 71% | 52 | 77% | 9 | 67% | 17 | 59% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 152 | 36% | 126 | 37% | 26 | 27% | 69 | 35% | 52 | 37% | 9 | 44% | 16 | 31% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 151 | 64% | 125 | 66% | 26 | 50% | 71 | 56% | 50 | 72% | 9 | 78% | 15 | 60% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 148 | 14% | 124 | 15% | 24 | 8% | 69 | 17% | 50 | 8% | 8 | 25% | 15 | 13% |
| High Efficiency Boilers (>85% efficiency) | 127 | 54% | 107 | 57% | 20 | 35% | 57 | 61% | 45 | 51% | 7 | 29% | 14 | 50% |
| High Efficient Chillers (>0.5 kW/ton) | 135 | 53% | 112 | 55% | 23 | 39% | 60 | 48% | 49 | 59% | 8 | 63% | 14 | 50% |
| Energy Sub-metering | 162 | 55% | 136 | 58% | 26 | 38% | 78 | 55% | 53 | 51% | 8 | 38% | 16 | 69% |
| - Fitness Facility | 82 | 49% | 73 | 49% | 9 | 44% | 42 | 50% | 22 | 41% | | | 11 | 55% |
| - Food & Beverage Facilities | 85 | 69% | 75 | 69% | 10 | 70% | 43 | 67% | 22 | 73% | | | 12 | 75% |
| - Guestrooms | 85 | 68% | 74 | 68% | 11 | 73% | 44 | 68% | 21 | 62% | | | 12 | 67% |
| - Public Spaces | 88 | 83% | 78 | 82% | 10 | 90% | 44 | 77% | 24 | 92% | | | 12 | 83% |
| Energy Tracking | 158 | 99% | 129 | 99% | 29 | 97% | 74 | 97% | 53 | 100% | 8 | 100% | 17 | 100% |
| Benchmarking Energy among Peers | 157 | 80% | 128 | 80% | 29 | 83% | 73 | 79% | 53 | 79% | 8 | 88% | 17 | 82% |
| Energy Audit | 157 | 73% | 128 | 75% | 29 | 66% | 73 | 79% | 53 | 64% | 8 | 50% | 17 | 82% |
| Electric Vehicles | 154 | 32% | 126 | 39% | 28 | 0% | 71 | 38% | 52 | 25% | 9 | 22% | 16 | 31% |
| Recycling in Common Areas | 163 | 87% | 131 | 85% | 32 | 94% | 76 | 91% | 53 | 87% | 9 | 78% | 17 | 71% |
| Recycling Bins in Guestrooms | 159 | 24% | 128 | 23% | 31 | 29% | 74 | 26% | 51 | 14% | 9 | 33% | 17 | 29% |
| ≥ 75% Guestrooms with Bulk Soap/Shampoo Dispensers | 160 | 39% | 129 | 36% | 31 | 48% | 74 | 49% | 52 | 35% | 9 | 22% | 17 | 24% |
| Waste and Recycling Tracking | 160 | 64% | 129 | 69% | 31 | 45% | 75 | 69% | 51 | 69% | 9 | 56% | 17 | 47% |
| Soap Donation | 158 | 34% | 127 | 36% | 31 | 26% | 74 | 26% | 50 | 36% | 9 | 89% | 17 | 41% |
| ≥ 75% F&B with Reusable Food Service Ware | 158 | 74% | 127 | 74% | 31 | 74% | 74 | 80% | 50 | 76% | 9 | 89% | 17 | 29% |
| Food Waste Composting | 159 | 42% | 128 | 44% | 31 | 32% | 74 | 43% | 51 | 43% | 9 | 44% | 17 | 41% |
| Waste Audit | 160 | 58% | 129 | 62% | 31 | 42% | 75 | 63% | 51 | 57% | 9 | 56% | 17 | 47% |
| Food Waste Tracking | 154 | 65% | 122 | 70% | 32 | 47% | 71 | 65% | 50 | 74% | 9 | 78% | 16 | 31% |
| Food Waste Prevention Strategies | 150 | 61% | 119 | 66% | 31 | 42% | 70 | 57% | 48 | 71% | 8 | 75% | 16 | 50% |
| - Training | 100 | 91% | 85 | 89% | 15 | 100% | 44 | 86% | 37 | 92% | 7 | 100% | 8 | 100% |
| - Adjusting portion size | 100 | 95% | 85 | 95% | 15 | 93% | 44 | 93% | 37 | 97% | 7 | 100% | 8 | 88% |
| - Redesign menu | 100 | 95% | 85 | 95% | 15 | 93% | 44 | 98% | 37 | 95% | 7 | 86% | 8 | 88% |
| - Change size of serving vessel | 99 | 91% | 84 | 89% | 15 | 100% | 44 | 93% | 37 | 86% | 7 | 100% | 7 | 86% |
| Water Filtration/Hydration Station | 149 | 53% | 117 | 55% | 32 | 47% | 69 | 52% | 50 | 56% | 8 | 50% | 16 | 50% |

| THAILAND | ALL | | FULL SERVICE | | LTD SERVICE | | RESORT | | CITY/URBAN | | CON/CONF | | S. APARTMENT | |
|---|-------|-----|--------------|-----|-------------|------|--------|-----|------------|------|----------|------|--------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Single-Use Plastics Eliminated | 149 | 89% | 118 | 92% | 31 | 77% | 70 | 89% | 50 | 90% | 8 | 88% | 15 | 80% |
| Waste Water Treatment | 151 | 87% | 120 | 89% | 31 | 77% | 71 | 85% | 51 | 86% | 8 | 100% | 15 | 87% |
| Food Donation | 152 | 36% | 121 | 42% | 31 | 13% | 70 | 29% | 49 | 47% | 9 | 67% | 16 | 31% |
| ≥ 75% Low-Flow Toilets | 160 | 72% | 128 | 73% | 32 | 69% | 75 | 75% | 53 | 74% | 9 | 89% | 17 | 53% |
| ≥ 75% Efficient Faucets | 159 | 66% | 127 | 66% | 32 | 66% | 75 | 67% | 52 | 75% | 9 | 56% | 17 | 41% |
| ≥ 75% Efficient Showerheads | 164 | 60% | 132 | 60% | 32 | 63% | 79 | 57% | 53 | 74% | 9 | 44% | 17 | 47% |
| Water Tracking | 160 | 99% | 128 | 98% | 32 | 100% | 75 | 97% | 53 | 100% | 9 | 100% | 17 | 100% |
| Graywater Reuse | 160 | 43% | 128 | 47% | 32 | 28% | 75 | 69% | 53 | 21% | 9 | 33% | 17 | 12% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 159 | 64% | 127 | 62% | 32 | 69% | 75 | 67% | 52 | 62% | 9 | 78% | 17 | 47% |
| Water Sub-Metering | 158 | 51% | 126 | 52% | 32 | 44% | 75 | 60% | 51 | 37% | 9 | 67% | 17 | 41% |
| - Fitness Facility | 84 | 37% | 71 | 37% | 13 | 38% | 47 | 43% | 20 | 20% | 6 | 50% | 8 | 25% |
| - Food & Beverage Facilities | 82 | 71% | 69 | 68% | 13 | 85% | 45 | 78% | 20 | 45% | 6 | 100% | 8 | 63% |
| - Guestrooms | 85 | 66% | 71 | 65% | 14 | 71% | 48 | 69% | 20 | 40% | 6 | 83% | 8 | 88% |
| - Landscaping/grounds keeping | 82 | 66% | 67 | 64% | 15 | 73% | 47 | 66% | 19 | 58% | 6 | 100% | 7 | 57% |
| Rainwater Capture | 151 | 22% | 121 | 26% | 30 | 7% | 71 | 38% | 51 | 6% | 8 | 0% | 15 | 13% |
| Native or Drought-Tolerant Landscaping | 148 | 45% | 118 | 48% | 30 | 30% | 71 | 61% | 49 | 31% | 8 | 25% | 14 | 29% |
| Preventive Maintenance program | 164 | 99% | 132 | 98% | 32 | 100% | 77 | 99% | 53 | 100% | 9 | 100% | 17 | 100% |
| Written Environmental Policy(ies) | 164 | 90% | 132 | 89% | 32 | 91% | 77 | 88% | 53 | 92% | 9 | 100% | 17 | 94% |
| Green Practices Shared on Website | 161 | 70% | 129 | 74% | 32 | 56% | 75 | 77% | 52 | 62% | 9 | 100% | 17 | 59% |
| Green Champion | 163 | 68% | 131 | 72% | 32 | 53% | 76 | 67% | 53 | 72% | 9 | 100% | 17 | 47% |
| Green Team | 163 | 70% | 131 | 74% | 32 | 53% | 76 | 71% | 53 | 70% | 9 | 89% | 17 | 53% |
| Green Team Budget | 154 | 66% | 123 | 67% | 31 | 58% | 72 | 68% | 50 | 62% | 9 | 89% | 15 | 60% |
| Staff Training | 162 | 78% | 130 | 80% | 32 | 72% | 76 | 80% | 52 | 75% | 9 | 89% | 17 | 71% |
| Employee Volunteering Opportunities During Work Hours | 161 | 86% | 129 | 88% | 32 | 75% | 76 | 87% | 51 | 84% | 9 | 100% | 17 | 76% |
| Staff Recognition | 161 | 68% | 129 | 73% | 32 | 50% | 76 | 68% | 51 | 67% | 9 | 78% | 17 | 65% |
| Comment/Suggestion Process | 160 | 79% | 129 | 78% | 31 | 87% | 76 | 80% | 51 | 82% | 8 | 63% | 17 | 76% |
| >50% Green Cleaning Products | 158 | 72% | 127 | 72% | 31 | 74% | 76 | 72% | 50 | 74% | 7 | 71% | 17 | 65% |
| Green Initiatives Communication in Guestrooms | 151 | 83% | 120 | 83% | 31 | 81% | 70 | 87% | 50 | 84% | 7 | 86% | 16 | 63% |
| Involve Guest to Support Green Initiatives | 152 | 80% | 121 | 79% | 31 | 84% | 71 | 83% | 50 | 78% | 7 | 86% | 16 | 69% |
| Reward Program for Sustainable Guests | 151 | 26% | 120 | 23% | 31 | 42% | 71 | 27% | 49 | 18% | 7 | 43% | 16 | 38% |
| 100% non-smoking | 159 | 45% | 127 | 39% | 32 | 69% | 76 | 37% | 51 | 49% | 9 | 44% | 17 | 59% |
| ≥ 75% of non-smoking guestrooms | 160 | 90% | 128 | 91% | 32 | 88% | 76 | 88% | 52 | 92% | 9 | 78% | 17 | 94% |
| 3rd-party Certification | 159 | 56% | 127 | 57% | 32 | 50% | 76 | 62% | 51 | 53% | 9 | 78% | 17 | 24% |
| Carbon Footprint Measured | 159 | 50% | 127 | 50% | 32 | 53% | 76 | 51% | 51 | 47% | 9 | 56% | 17 | 53% |
| Local Procurement Policy | 159 | 83% | 127 | 83% | 32 | 81% | 76 | 80% | 51 | 92% | 9 | 78% | 17 | 71% |
| Green Roof | 157 | 34% | 125 | 34% | 32 | 38% | 75 | 21% | 51 | 43% | 8 | 38% | 17 | 59% |
| Vegetable Garden | 158 | 12% | 126 | 12% | 32 | 13% | 75 | 4% | 52 | 17% | 8 | 38% | 17 | 18% |
| Beekeeping | 158 | 2% | 126 | 2% | 32 | 0% | 75 | 1% | 52 | 2% | 8 | 0% | 17 | 6% |
| Low-VOC or VOC-free paints in renovations/additions | 149 | 52% | 117 | 58% | 32 | 28% | 69 | 49% | 51 | 61% | 8 | 38% | 15 | 47% |
| HVAC Filters Routinely Checked | 152 | 88% | 120 | 90% | 32 | 78% | 71 | 86% | 51 | 94% | 8 | 63% | 16 | 94% |
| Vegetarian Menu Options | 149 | 91% | 117 | 96% | 32 | 72% | 71 | 96% | 49 | 88% | 8 | 100% | 15 | 73% |
| Sustainable Seafood Procurement | 147 | 65% | 115 | 68% | 32 | 56% | 70 | 63% | 48 | 73% | 8 | 88% | 15 | 47% |
| Evaluate suppliers in human rights areas | 146 | 67% | 114 | 69% | 32 | 59% | 69 | 71% | 48 | 60% | 8 | 88% | 15 | 73% |
| Procurement requirements | 155 | 67% | 123 | 67% | 32 | 66% | 76 | 67% | 48 | 69% | 8 | 88% | 17 | 53% |
| - Contractors | 121 | 88% | 97 | 88% | 24 | 92% | 61 | 90% | 39 | 87% | 8 | 75% | 9 | 89% |
| - Service Providers | 94 | 87% | 79 | 89% | 15 | 80% | 48 | 94% | 28 | 82% | 6 | 67% | 9 | 89% |
| - Suppliers | 121 | 97% | 97 | 97% | 24 | 96% | 61 | 95% | 39 | 100% | 8 | 88% | 9 | 100% |
| - Other | 80 | 70% | 69 | 72% | 11 | 55% | 43 | 72% | 24 | 63% | 5 | 80% | 6 | 67% |

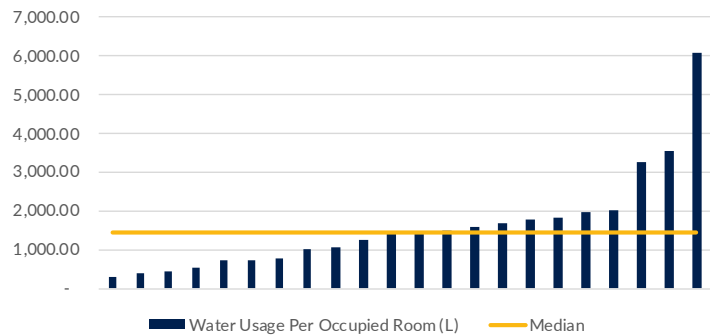
VIETNAM



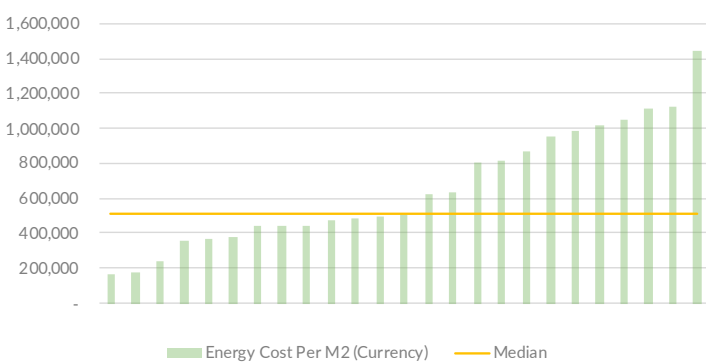
Energy Usage Per Square Metre (kWh)



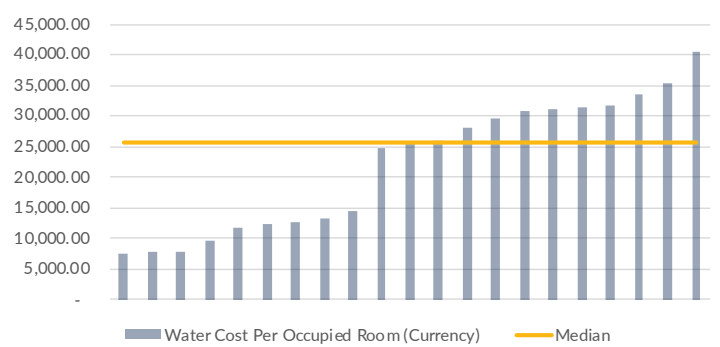
Water Usage Per Occupied Room (Litres)



Energy Cost Per Square Metre (Currency)



Water Cost Per Occupied Room (Currency)



| VIETNAM | | ENERGY | | | | WATER | | | | GHG EMISSIONS | |
|--------------|--------|-----------|-----------|-----------|----------|-----------|-----------|----------|----------|---------------|-----------|
| | | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR | Cost PSM | Cost POR | Usage PSM | Usage POR |
| ALL | Count | 24 | 33 | 25 | 27 | 22 | 22 | 21 | 21 | 24 | 33 |
| | High | 686 | 427 | 1,439,575 | 458,910 | 7,345 | 6,090 | 115,664 | 40,406 | 219 | 120 |
| | Mean | 279 | 151 | 656,079 | 247,206 | 3,098 | 1,611 | 51,890 | 22,096 | 94 | 49 |
| | Q3 | 399 | 186 | 954,157 | 306,661 | 4,479 | 1,808 | 80,440 | 31,043 | 140 | 63 |
| | Median | 218 | 121 | 508,274 | 211,225 | 2,331 | 1,430 | 45,657 | 25,636 | 77 | 42 |
| | Q1 | 130 | 78 | 438,372 | 158,972 | 1,468 | 759 | 24,056 | 12,288 | 47 | 27 |
| | Low | 85 | 42 | 166,138 | 114,609 | 892 | 322 | 15,154 | 7,303 | 28 | 15 |
| FULL SERVICE | Count | 23 | 31 | 24 | 26 | 21 | 21 | 20 | 20 | 23 | 31 |
| | High | 686 | 427 | 1,439,575 | 458,910 | 7,345 | 6,090 | 115,664 | 40,406 | 219 | 120 |
| | Mean | 271 | 157 | 642,418 | 251,553 | 3,062 | 1,662 | 51,807 | 22,835 | 91 | 51 |
| | Q3 | 381 | 191 | 885,866 | 307,121 | 4,690 | 1,816 | 81,086 | 31,139 | 131 | 64 |
| | Median | 202 | 128 | 503,388 | 214,157 | 2,293 | 1,435 | 44,217 | 25,718 | 72 | 44 |
| | Q1 | 130 | 80 | 422,418 | 165,374 | 1,453 | 779 | 23,709 | 12,613 | 46 | 27 |
| | Low | 85 | 42 | 166,138 | 114,609 | 892 | 322 | 15,154 | 7,650 | 28 | 15 |
| RESORT | Count | 10 | 15 | 9 | 10 | 9 | 9 | 9 | 8 | 10 | 15 |
| | High | 623 | 392 | 1,439,575 | 458,910 | 6,758 | 6,090 | 115,664 | 35,243 | 219 | 117 |
| | Mean | 235 | 171 | 676,678 | 303,420 | 2,746 | 2,309 | 50,645 | 23,345 | 81 | 56 |
| | Q3 | 364 | 216 | 983,956 | 416,881 | 3,846 | 3,268 | 80,440 | 31,655 | 131 | 76 |
| | Median | 130 | 167 | 447,062 | 318,843 | 1,510 | 1,990 | 33,218 | 27,680 | 46 | 53 |
| | Q1 | 103 | 80 | 364,543 | 194,906 | 1,304 | 998 | 17,151 | 12,440 | 33 | 28 |
| | Low | 85 | 50 | 166,138 | 134,189 | 892 | 525 | 15,154 | 7,303 | 28 | 18 |
| CITY/ URBAN | Count | 10 | 13 | 12 | 13 | 10 | 10 | 9 | 10 | 10 | 13 |
| | High | 686 | 427 | 1,125,665 | 316,231 | 7,345 | 1,816 | 84,183 | 40,406 | 199 | 120 |
| | Mean | 359 | 158 | 741,252 | 229,535 | 3,798 | 1,225 | 58,612 | 22,842 | 118 | 50 |
| | Q3 | 440 | 196 | 902,924 | 301,965 | 5,089 | 1,634 | 83,026 | 30,939 | 153 | 55 |
| | Median | 315 | 128 | 717,240 | 211,131 | 2,925 | 1,430 | 46,748 | 25,718 | 106 | 45 |
| | Q1 | 235 | 81 | 494,691 | 174,487 | 2,312 | 852 | 42,778 | 12,851 | 82 | 27 |
| | Low | 143 | 58 | 438,372 | 149,750 | 991 | 322 | 24,056 | 7,815 | 51 | 20 |



| VIETNAM | ALL | | FULL SERVICE | | RESORT | | CITY/URBAN | |
|---|-------|------|--------------|------|--------|------|------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Towel Reuse Program? | 32 | 97% | 30 | 100% | 13 | 100% | 13 | 100% |
| Opt-Out Linen Reuse | 31 | 68% | 30 | 70% | 13 | 77% | 13 | 62% |
| ≥ 75% LED Lighting | 32 | 91% | 30 | 93% | 13 | 92% | 13 | 100% |
| Variable Frequency Drives | 31 | 71% | 29 | 72% | 13 | 77% | 13 | 77% |
| - Main Air Handling Units | 22 | 86% | 22 | 86% | 9 | 100% | 10 | 80% |
| - Kitchen Hoods | 22 | 64% | 22 | 64% | 9 | 44% | 10 | 80% |
| - Elevators | 23 | 74% | 23 | 74% | 10 | 60% | 10 | 90% |
| - Water Pumps | 23 | 96% | 22 | 95% | 10 | 100% | 10 | 100% |
| - Refrigeration Units | 23 | 78% | 22 | 77% | 10 | 70% | 10 | 80% |
| - Other | 18 | 67% | 18 | 67% | 7 | 57% | 9 | 78% |
| Renewable Power Generated? | 32 | 47% | 30 | 47% | 13 | 38% | 13 | 38% |
| - Wind Power | 13 | 23% | 13 | 23% | | | 5 | 20% |
| - Solar PV | 14 | 29% | 13 | 23% | | | 5 | 20% |
| - Heat Pump | 13 | 77% | 13 | 77% | | | 5 | 80% |
| - Solar Thermal | 13 | 46% | 13 | 46% | | | 5 | 60% |
| - Geothermal | 13 | 23% | 13 | 23% | | | 5 | 20% |
| - Hydroelectric | 13 | 23% | 13 | 23% | | | 5 | 20% |
| - Cogeneration | 13 | 23% | 13 | 23% | | | 5 | 20% |
| - Other | 13 | 46% | 13 | 46% | | | 5 | 40% |
| Carbon Offsets or Renewable Energy Certificate Purchase | 32 | 9% | 29 | 10% | 13 | 15% | 13 | 8% |
| ≥ 75% Guestrooms Have Digital Thermostats | 32 | 78% | 29 | 83% | 13 | 77% | 13 | 85% |
| ≥ 75% Guestrooms Have Occupancy Sensors | 32 | 34% | 29 | 31% | 13 | 31% | 13 | 31% |
| ≥ 75% Meeting Rooms Have Digital Thermostats | 32 | 84% | 29 | 86% | 13 | 85% | 13 | 92% |
| ≥ 75% Meeting Rooms Have Occupancy Sensors | 32 | 31% | 29 | 28% | 13 | 38% | 13 | 23% |
| High Efficiency Boilers (>85% efficiency) | 29 | 62% | 26 | 65% | 12 | 83% | 11 | 55% |
| High Efficient Chillers (>0.5 kW/ton) | 31 | 74% | 28 | 79% | 14 | 86% | 11 | 73% |
| Energy Sub-metering | 31 | 71% | 30 | 70% | 13 | 85% | 13 | 62% |
| - Fitness Facility | 21 | 38% | 20 | 35% | 11 | 45% | 8 | 25% |
| - Food & Beverage Facilities | 22 | 86% | 21 | 86% | 11 | 82% | 8 | 100% |
| - Guestrooms | 22 | 82% | 21 | 81% | 11 | 100% | 8 | 50% |
| - Public Spaces | 22 | 77% | 21 | 76% | 11 | 91% | 8 | 63% |
| Energy Tracking | 33 | 100% | 30 | 100% | 14 | 100% | 13 | 100% |
| Benchmarking Energy among Peers | 32 | 56% | 29 | 59% | 13 | 77% | 13 | 54% |
| Energy Audit | 33 | 70% | 30 | 70% | 14 | 71% | 13 | 85% |
| Electric Vehicles | 31 | 29% | 28 | 32% | 13 | 69% | 12 | 0% |
| Recycling in Common Areas | 33 | 73% | 30 | 70% | 14 | 64% | 13 | 77% |
| Recycling Bins in Guestrooms | 30 | 47% | 27 | 44% | 13 | 38% | 11 | 45% |
| ≥ 75% G.rooms with Soap/Shampoo Dispensers | 30 | 23% | 27 | 26% | 14 | 50% | 10 | 0% |
| Waste and Recycling Tracking | 31 | 65% | 28 | 64% | 14 | 79% | 11 | 45% |
| Soap Donation | 30 | 50% | 27 | 48% | 12 | 42% | 12 | 75% |
| ≥ 75% F&B with Reusable Food Service Ware | 28 | 64% | 25 | 68% | 12 | 75% | 11 | 55% |
| Food Waste Composting | 29 | 45% | 26 | 42% | 13 | 54% | 11 | 36% |
| Waste Audit | 30 | 40% | 27 | 41% | 13 | 62% | 11 | 18% |
| Food Waste Tracking | 29 | 72% | 26 | 77% | 13 | 85% | 11 | 55% |
| Food Waste Prevention Strategies | 27 | 67% | 24 | 67% | 12 | 75% | 10 | 50% |
| - Training | 35 | 97% | 31 | 97% | 18 | 100% | 13 | 100% |
| - Adjusting portion size | 35 | 100% | 31 | 100% | 18 | 100% | 13 | 100% |
| - Redesign menu | 35 | 100% | 31 | 100% | 18 | 100% | 13 | 100% |
| - Change size of serving vessel | 35 | 97% | 31 | 97% | 18 | 94% | 13 | 100% |

| VIETNAM | ALL | | FULL SERVICE | | RESORT | | CITY/URBAN | |
|---|-------|------|--------------|------|--------|------|------------|------|
| | Count | Yes | Count | Yes | Count | Yes | Count | Yes |
| Water Filtration/Hydration Station | 29 | 45% | 26 | 46% | 13 | 38% | 11 | 36% |
| Single-Use Plastics Eliminated | 29 | 79% | 26 | 81% | 13 | 85% | 11 | 73% |
| Waste Water Treatment | 31 | 87% | 28 | 93% | 13 | 92% | 13 | 85% |
| Food Donation | 30 | 50% | 27 | 52% | 13 | 62% | 12 | 33% |
| ≥ 75% Low-Flow Toilets | 33 | 73% | 30 | 77% | 14 | 79% | 13 | 69% |
| ≥ 75% Efficient Faucets | 31 | 61% | 28 | 64% | 14 | 57% | 12 | 58% |
| ≥ 75% Efficient Showerheads | 31 | 61% | 28 | 64% | 14 | 57% | 12 | 58% |
| Water Tracking | 33 | 100% | 30 | 100% | 14 | 100% | 13 | 100% |
| Graywater Reuse | 33 | 30% | 30 | 30% | 14 | 57% | 13 | 8% |
| Low-flow Pre-Rinse Kitchen Spray Valves | 33 | 58% | 30 | 57% | 14 | 57% | 13 | 62% |
| Water Sub-Metering | 33 | 64% | 30 | 60% | 14 | 79% | 13 | 54% |
| - Fitness Facility | 22 | 50% | 19 | 42% | 12 | 58% | 7 | 29% |
| - Food & Beverage Facilities | 22 | 82% | 19 | 79% | 12 | 83% | 7 | 86% |
| - Guestrooms | 22 | 82% | 19 | 79% | 12 | 100% | 7 | 43% |
| - Landscaping/grounds keeping | 22 | 64% | 19 | 58% | 12 | 75% | 7 | 43% |
| Rainwater Capture | 31 | 19% | 28 | 18% | 13 | 31% | 13 | 8% |
| Native or Drought-Tolerant Landscaping | 30 | 40% | 27 | 41% | 13 | 62% | 12 | 8% |
| Preventive Maintenance program | 33 | 97% | 30 | 97% | 14 | 100% | 13 | 100% |
| Written Environmental Policy(ies) | 33 | 91% | 30 | 90% | 14 | 93% | 13 | 92% |
| Green Practices Shared on Website | 30 | 60% | 27 | 59% | 13 | 77% | 11 | 55% |
| Green Champion | 33 | 82% | 30 | 83% | 14 | 93% | 13 | 85% |
| Green Team | 33 | 64% | 30 | 63% | 14 | 79% | 13 | 54% |
| Green Team Budget | 32 | 69% | 29 | 69% | 13 | 85% | 13 | 54% |
| Staff Training | 33 | 76% | 30 | 73% | 14 | 93% | 13 | 62% |
| Employee Volunteering Opportunities During Work Hours | 33 | 82% | 30 | 80% | 14 | 93% | 13 | 77% |
| Staff Recognition | 32 | 53% | 29 | 52% | 14 | 71% | 12 | 42% |
| Comment/Suggestion Process | 32 | 75% | 29 | 76% | 14 | 93% | 12 | 67% |
| >50% Green Cleaning Products | 31 | 77% | 28 | 79% | 14 | 86% | 11 | 73% |
| Green Initiatives Communication in Guestrooms | 30 | 80% | 27 | 81% | 13 | 92% | 11 | 82% |
| Involve Guest to Support Green Initiatives | 30 | 80% | 27 | 78% | 13 | 85% | 12 | 67% |
| Reward Program for Sustainable Guests | 29 | 21% | 26 | 15% | 13 | 31% | 11 | 18% |
| 100% non-smoking | 32 | 41% | 29 | 38% | 14 | 50% | 12 | 50% |
| ≥ 75% of non-smoking guestrooms | 31 | 74% | 28 | 75% | 14 | 86% | 11 | 73% |
| 3rd-party Certification | 30 | 40% | 27 | 41% | 14 | 50% | 10 | 30% |
| Carbon Footprint Measured | 30 | 40% | 27 | 44% | 14 | 36% | 10 | 50% |
| Local Procurement Policy | 30 | 80% | 27 | 81% | 13 | 92% | 11 | 73% |
| Green Roof | 33 | 52% | 30 | 50% | 14 | 71% | 13 | 31% |
| Vegetable Garden | 33 | 18% | 30 | 13% | 14 | 14% | 13 | 15% |
| Beekeeping | 32 | 6% | 29 | 7% | 14 | 7% | 12 | 8% |
| Low-VOC or VOC-free paints in renovations/additions | 30 | 50% | 27 | 52% | 13 | 62% | 12 | 50% |
| HVAC Filters Routinely Checked | 30 | 93% | 27 | 96% | 13 | 92% | 12 | 100% |
| Vegetarian Menu Options | 31 | 94% | 28 | 96% | 13 | 92% | 13 | 92% |
| Sustainable Seafood Procurement | 30 | 73% | 27 | 78% | 13 | 85% | 12 | 67% |
| Evaluate suppliers in human rights areas | 28 | 46% | 25 | 40% | 12 | 67% | 11 | 18% |
| Procurement requirements | 30 | 57% | 27 | 56% | 13 | 69% | 11 | 45% |
| - Contractors | 24 | 100% | 21 | 100% | 15 | 100% | 6 | 100% |
| - Service Providers | 14 | 100% | 13 | 100% | 8 | 100% | | |
| - Suppliers | 24 | 100% | 21 | 100% | 15 | 100% | 6 | 100% |
| - Other | 14 | 64% | 13 | 62% | 8 | 75% | | |





Horwath HTL

Hotel, Tourism and Leisure

AFRICA

Rwanda
South Africa

ASIA PACIFIC

Australia
China
Hong Kong
India
Indonesia
Japan
Malaysia
New Zealand
Singapore
Thailand

EUROPE

Andorra
Austria
Croatia
Cyprus
Germany
Greece
Hungary
Ireland
Italy
Netherlands
Norway
Poland
Portugal
Russia
Serbia
Spain
Switzerland
Turkey
United Kingdom

LATIN AMERICA

Argentina
Brazil
Chile
Dominican Republic
Mexico

MIDDLE EAST

UAE & Oman

NORTH AMERICA

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Denver
Los Angeles
Miami
Montreal
New York
Norfolk
Orlando
Toronto